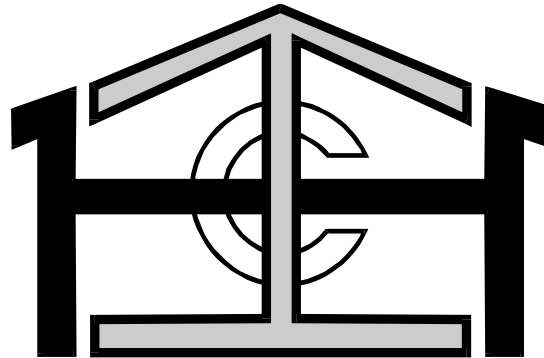

Homeowners' Manual



Home Idea Center Inc.

901 Industrial Drive

Fort Recovery, OH 45846

(419) 375-4951

www.ehomeidea.com

Key Contacts

Home Idea Center Inc.

(419) 375-4951

www.ehomeidea.com

Like us on Facebook

SALES & OFFICE PERSONNEL:

Dan Schoen (Sales & Design)

Travis Laux (Sales & Design)

Dustin Schemmel (Sales & Design)

** Contact the above if you have any questions about design, pricing, & product selection.*

Multi-Purpose Guide

Look at the list of materials and surfaces below to determine any special cleaning requirements and cleaners used.

STAINLESS STEEL

- Glass Plus, Pine Magic Multi-Purpose, Lime-A-Way, New Comet, Lysol Direct

MARBLE CONSOLE TOPS

- Glass Plus

ACRYLIC CUBE HANDLES

- Tough Act, Fantastik All-Purpose, Spic & Span Pine, Mr. Clean w/Soft Abrasive, Lime-A-Way, Lysol Deodorizing, New Spic & Span, Fantastik Bathroom, Lysol Bathroom, & Mr. Clean All-Purpose.

MINRALITE BATH & CONSOLE TOPS

- Glass Plus & Scrub Free-Bathroom

SMC BATHS, SINKS & LAVATORIES

- Fantastik All-Purpose, Glass Plus, Fantastik Bathroom, Pine Power, Pine Magic, Lysol Pine Action, Lysol Deodorizing, Scrub Free Bathroom, & New Comet

CUTTING BOARDS

- Should be occasionally treated with mineral oil. Do not soak in water for any period of time or splitting may occur.

Resource Guide

Kohler Information

www.kohler.com

Delta Information

www.deltafaucet.com

Armstrong Information

www.armstrong.com

Shaw Information

www.shawfloors.com

Somerset Information

www.somersetfloors.com

Mannington Information

www.mannington.com

Corian Information

www.corian.com

Wilsonart Information

www.wilsonart.com

Formica Information

www.formica.com

Pionite Information

www.pionite.com

Cameo Marble Information

www.cameomarble.com

Silestone Information

www.silestoneusa.com

Zodiaq Information

www.dupont.com

Granite Information

www.monticellogranite.com

Cabinet Guide

DO:

- Dust cabinets with a soft, lint-free cloth.
- Clean & polish your cabinets at least once a year. Finish by adding a light coat of quality furniture polish.
- Use cleaners & polishes designed for wood cabinets that does not contain silicon.

DON'T

- * **Do NOT use water or water-related items to clean cabinets.**

SPECIAL CASES:

- To get rid of grease, lipstick, crayon or oil, wipe with a damp cloth. Then use cleaners and polishes made for cabinets to clean all surfaces as needed.
- To get rid of chewing gum apply a plastic bag filled with ice on the top of the deposit until it is brittle enough to remove. Use a polish designed for wood cabinets and clean all surfaces as needed.

Green River Cabinetry Warranty

Green River Cabinetry

All of our products are to be free from defect for a period of one year from date of shipment. Natural characteristics such as mineral streaks, burls, grain pattern, etc. found in wood will not be considered defects unless otherwise specified by Green River Cabinetry. Due to its inherent nature, wood will expand and contract in accordance with its environment. Therefore, Green River Cabinetry does allow some wood movement. Green River Cabinetry will not be liable for damages caused by improper handling, storage, assembling, finishing, or installation by the customer. Ask your local dealer for specific warranty information on individual products.

Corian Guide

DO:

- Clean all finishes with soapy water, ammonia based cleaners or commercially available solid surface cleaners to remove most dirt and residue.
- Wipe dry after cleaning, especially if you have hard or well water.
- Occasionally wipe surface with diluted household bleach (1 part water/1 part bleach) and rinse thoroughly with water then wipe dry for disinfecting.
- Clean sinks & lavatories with Soft Scrub® and a green Scotch-Brite pad to remove residue by rubbing the pad over entire sink to blend in finish.
- Use heat trivets or hot pads when placing hot objects on any surface and allow cookware to cool before placing them into a Corian sink.

DO NOT:

- Cut directly on Corian countertops.
- Pour boiling water alone in your sink, it's a good practice to run your faucet while pouring boiling water into your sink.
- Fingernail polish remover.
- Use paint strippers containing methylene chloride, oven cleaner, etc.

Corian Warranty

DuPont™
CORIAN®

CORIAN COUNTERTOPS & SINKS
10-Year Limited Warranty

Every inch of Corian® is backed by a 10-year limited warranty, your ultimate assurance of quality. Plus, when a DuPont Certified Fabricator/Installer installs Corian®, the entire job is warranted for 10 years against fabrication and installation defects. In residential applications, if you decide to sell your home, Corian® offers a warranty that's transferable to the new owners. So you can profit even more from the value Corian® adds to your home. Your Fabricator/Installer will register you by filling out your registration card.

DuPont warrants to the original owner of a Corian® installation, as provided in the DuPont published technical literature, that DuPont at its option will repair or replace, without charge, such product if it fails due to any manufacturing defect during the first 10 years after initial installation, except for damage caused by physical or chemical abuse, damage from excessive heat or acts of nature. This includes necessary labor charges needed to repair or replace the product covered hereunder.

DuPont continues to lead the industry with a strong warranty program and, under certain fabrication/installation conditions, your investment can be covered for a full 10 years to be free of manufacturing, fabrication or installation defects. This warranty is transferable within the 10-year period only when the new owner writes to DuPont (see address below) to register the installation under a new owner's name.

DuPont Surfaces
Building 721, Maple Run
PO Box 80721
Wilmington, DE 19880
Phone: 1-800-426-7426

Corian Warranty

DuPont will repair any area of the installation that has a manufacturing defect. If a repair is not possible, DuPont will replace the defective area of the installation. DuPont will pay for the cost of the product, labor involved in the removal and replacement of the original installation of product only and for plumbing and electrical disconnect and reconnect charges to the extent determined necessary by DuPont. You will be responsible for any other costs associated with or arising out of the repair or replacement. Whether DuPont performs repair or replacement of your installation, we will seek to obtain the best possible result, but exact color match cannot be guaranteed. Should we elect to replace your Corian® installation, your warranty will continue from the original date of installation and not from the date of repair or replacement.

This residential installed warranty applies to permanently installed Corian® solid surfaces: (1) Purchased after November 1, 2004, for residential use in the United States and Canada; (2) With a warranty, officially stamped with the DuPont Quality Mark, which includes the DuPont Certified Fabricator/Installer identification number; (3) Which have not been removed from their original place of installation; (4) Which are maintained according to the Care and Maintenance of Corian® tips card. A copy may be obtained, free of charge, from your DuPont Certified Fabrication/Installation Source or by contacting Dupont.

To qualify for repair or replacement, the owner must provide the original sales receipt or other documentation acceptable to DuPont which demonstrates proof of purchase of the Corian® installation, clearly showing both the date of purchase and that the installation was performed by a DuPont authorized Corian® fabricator/installer.

Counter-Seal Warranty



COUNTER-SEAL SINKS

Counter-Seal Corp. warrants to the original consumer purchaser that the Counter-Seal Sink will be free from defects in workmanship and material for a period of one (1) year from the date of the initial sale. Upon the return of a defective Product during this period, Counter-Seal Corp. will either repair or replace the Products, at its sole option, and subject to the terms of this Limited Warranty at no cost to the Customer. In addition, Counter-Seal Corp. warrants the Product to not leak water for the life of the original purchaser; this extended warranty applies to the sink itself and not to any drains, stoppers or plumbing attachments.

To request warranty repairs, the Customer must return the Product to an authorized installer of the Product who provides warranty service. Installers of the Product are not required to perform warranty repairs or exchanges on behalf of the Counter-Seal Corp., nor are they authorized to modify this warranty in any way. Consequently, it is possible that a particular installer may not be able to provide warranty service. All warranty repair requests must be accompanied by a valid dated sales receipt and a brief description of the alleged warranty problem.

This warranty only extends to the original consumer purchaser. This warranty is only effective if the customer has ensured that the product has been properly installed in accordance with the instructions of Counter-Seal Corp. and have not caused damage intentionally or accidentally. This warranty cannot be transferred or assigned by the customer. Some U.S. states do not allow limitations on the warranty life, so in certain jurisdictions the above limitation or exclusion may not apply. This warranty gives you specific legal rights and may also have other rights which vary from state to state.

Cultured Marble Guide

DO:

- Preserve the luster by occasionally cleaning and waxing. Be sure to use only liquid or foam, non-abrasive cleaners. After cleaning apply a light coat of non-yellowing wax and polish the marble.
- Remove hard water scale and rust stains with a mild vinegar and water solution followed by a polishing compound.

DO NOT USE:

- Clorox and other hypo chlorite bleaches.
- Hydrogen peroxide in any concentration.
- Drano or other lye solutions.
- Sani-flush or other sodium bisulfate compounds.
- Fingernail polish remover.
- Paint strippers containing methylene chloride.
- Abrasive cleaners (Comet & Ajax)

SPECIAL CASES:

- Mold and mildew can be removed by a diluted solution of Chlorox or with Lysol. Never let pure Chlorox come into contact with your Cultured Marble.
- Minor surface scratches can be buffed out using a polishing compound.

Granite Guide

DO:

- Use a clean rag for best results.
- Wipe up food and liquid spills as soon as possible when exposed to liquids (such as wine, tea, kool-aid and soda) or fruits and vegetables.
- Use a trivet or a hot pad to protect your Granite surface from extreme heat.
- Dust surfaces frequently.
- Clean surfaces with mild detergent or stone soap.
- Thoroughly rinse and dry the surface after washing.

DO NOT:

- Use too much cleaner or soap because it may leave a film and cause streaks.
- Use vinegar, lemon juice or other cleaners containing acids.
- Use cleaners that contain acid such as bathroom cleaners, grout cleaners or tub & tile cleaners.
- Use abrasive cleaners such as dry cleansers or soft cleansers.
- Mix bleach and ammonia; this combination creates a toxic and lethal gas.

Laminate Warranty

LAMINATE COUNTERTOPS

2-Year Limited Warranty

Hartson-Kennedy Cabinet Top Co., Inc., warrants to purchasers of manufacture's products that the products manufactured shall be free from defects in materials and workmanship for a period of two years from the date of purchase. This warranty applies only to properly installed products under normal use and wear.

This warranty shall not apply, and the manufacturer shall have no liability, under any of the following circumstances:

1. Damage due to improper installation.
2. Damage to products after manufacturer's delivery.
3. Damage due to heat in excess of 275 ° F.
4. Damage from abrasive cleaners or harsh chemicals.

Hartson-Kennedy Cabinet Top Co., Inc., the manufacturer, shall be liable only for the repair or replacement, as the manufacturer may elect, of any product returned to manufacturer, with transportation charges prepaid, if examination shall prove to manufacturer's satisfaction that the unit is defective in material or workmanship, and provided that the manufacturer shall be notified in writing of any defect not later than two years from the date of purchase.

Laminate Guide

DO:

- Use a nonabrasive, all purpose cleaner.
- Rinse with water, using a cotton cloth to dry.
- Wipe up cleaning solutions instantly to prevent discoloration.
- Use a soft vegetable brush to clean textured counters.
- Always use a cutting board and hot pads.

DO NOT:

- Flood the laminate. Water can penetrate seams, causing the substrate to swell.
- Use acidic or abrasive cleaners, steel wool or scouring pads—they can dull the finish and cause permanent discoloration.
- Use cleaners containing lye, oven cleaners, dyes, rust removers or toilet bowl cleaners, they will cause permanent damage.
- Hammer heavy items on the counter, as hard blows or heavy objects dropped on the counter, can gouge it.
- Avoid exposure to materials which can stain such as tea, coffee, food, and dyes.
- Place coffee pots, crock pots, or anything that “steams” over the seams. Wipe up puddles immediately.

SPECIAL CASES:

- Remove smears with a mild glass cleaner, then dry with a cotton cloth.
- To remove stains, use an undiluted mild household cleaner to draw out the stain. Blot with a damp cotton cloth and rinse.
- To remove stubborn spots, make a paste with baking soda and water. The paste will be mildly abrasive, so work carefully to keep from scratching the surface. Dip a soft bristle brush in the paste, then gently rub the spot in a circular motion, pressing lightly. Rinse surface with warm water and dry with a soft cloth.

Hanex Guide

Everyday Cleaning

- Wipe clean with a damp cloth or sponge
- Basic stains: with mild detergents or general purpose cleaners
- Periodically go over entire surface with an abrasive cleaner or wet Scotch Brite pad to maintain a uniform appearance.

Resistant to Stains

- To remove persistent stains, cigarette burns or scratches: Scrub with an abrasive cleanser & green Scotch Brite pad.

Simple Steps to avoid damage

- Avoid cutting in sink, use a cutting board.
- It is not recommended to place hot pans directly in sink. Even though Hanex bowls can withstand temperatures up to 350F, prolonged or extreme heat could cause yellowing.
- Strong acids, such as those found in drain cleaners should be wiped up at once. Some of these items, when left on surface may cause whitening, which can be difficult to remove.

Natural Stone Guide

FLOORS & COUNTERTOPS

DO:

- Clean stone surface with a few drops of neutral cleaner or a mild liquid dishwashing detergent. Use a clean rag for best results. (Too much cleaner or soap may leave a film and cause streaking.)
- Rinse the surface thoroughly after washing with soap.
- Place coasters under glasses and wipe spills immediately.
- **TEST ALL CLEANING PRODUCTS BEFORE CLEANING VISIBLE AREAS!!!!**

DO NOT:

- Use scouring powders or creams; these can damage the surface.
- Use abrasive detergents that contain acid or alkaline (especially products with lemon or vinegar). They can remove the stone's natural surface polish.
- Petroleum or animal fat-based cleaners may darken stone and leave a residue that can build up.

Silestone Guide

DO:

- Silestone Requires very little maintenance. Simply wipe your surface with soapy water or a mild household cleaner such as Formula 409, Fantastik or Windex on a regular basis to maintain its beauty and shine for years to come.
- To remove difficult spills, wipe the surface with warm water and soap. If needed, apply a common household cleaner. For stains that harden as they dry, such as food and gum, remove by gently scarping off of surface (using a blade or putty remover), and then clean using warm water and soap.
- Do use a trivet or a hot pad to protect your Silestone surface from extreme heat.
- Do use a cutting board in order to avoid damage to your knives and countertops. Silestone is scratch-resistant but not scratch-proof, and can therefore be damaged with excessive force or pressure.

DO NOT:

- Use strong chemicals and solvents such as oven cleaners with high alkaline/PH levels and floor strippers.
- Use permanent Markers or ink.
- Use Drano, Liquid Plummer or other lye solutions.
- Use oil Soaps
- Use fingernail polish remover.
- Use paint strippers containing methylene chloride.
- Use furniture cleaners containing trichlorethane

Silestone Warranty Guide



SILESTONE COUNTERTOPS

10-Year Limited Warranty

Cosentino, S.A. warrants to the original purchasers of installed SILESTONE product period of ten years from the date of installation that the SILESTONE material be free from manufacturing defects. If a manufacturing defect occurs during the warranty period, Cosentino, S.A. will at its option, repair or replace the defective SILESTONE products.

This limited warranty covers SILESTONE quartz surfaces that have been permanently installed in your residence. Cosentino, S.A.'s obligation under the 10-year warranty covers only the repair or replacement of the failed product. This limited warranty covers products that have been maintained according to the SILESTONE quartz surfaces Care and Maintenance guide provided free of charge at the time of installation, or upon request, by the Cosentino USA Authorized SILESTONE installer or Cosentino USA.

This limited warranty is transferable within the 10-year period of warranty only when the new owner of your residence writes to Cosentino USA to register the limited warranty under the new owner's name. This limited warranty is transferable only to the purchaser of your residence.

Cosentino USA
Silestone Quartz Surfaces
13124 Trinity Drive
Stafford, Texas 77477
Attn: Warranty Administrator
(1-877-436-7482)

Silestone Warranty Guide

This limited warranty does not cover variances, thermal shock, chemical abuse or defects by fabrication, misuse or improper fabrication.

This limited warranty does not cover any additional or supplemental repairs or modifications such as, for example, any plumbing, electrical, tile or wall surface modifications that may be necessary to repair or replace the SILESTONE product covered under this limited warranty; such other repairs and modifications shall be the responsibility of the customer.

This limited warranty does not cover products that have not been paid for in full.

This limited warranty does not cover uses of products for products exposed to outside weather and climate conditions, abnormal use or condition, or abuse in any way. "Abnormal use or conditions" includes, but is not limited to, damage from mishandling or misuse, damage from excessive heat or uneven exposure to weather conditions, exposure to ultraviolet light, physical or chemical abuse, and damage from improper care and maintenance.

Cosentino, S.A. is not responsible for damage or injury caused in whole or in parts by acts of God, job site conditions, architectural and engineering design, structural movement, acts of vandalism, or accidents.

This limited warranty does not cover seam performance.

This warranty gives the original purchaser of SILESTONE Quartz Surfaces specific legal rights. Other rights may be available which may vary from state to state.

In order to obtain service under this limited warranty, you must permit your Cosentino USA Authorized SILESTONE installer or Cosentino, S.A.'s authorized agents to cooperate with your installer and Cosentino, S.A.'s agents in the efforts to service this limited warranty.

Zodiaq Guide

DO:

- Routine cleaning, using a damp cloth or paper towel and, if necessary, a small amount of non-bleach, nonabrasive cleanser.
- Wipe up food and liquid spills as soon as possible when exposed to liquids (such as wine, vinegar, tea, lemon juice and soda) or fruits and vegetables.
- Use a trivet or a hot pad to protect your Zodiaq surface from extreme heat.
- Use a nonabrasive cleaning pad, for stubborn or dried spills, such as a white 3M Scotch-Brite scrub pad coupled with Formula 409 Glass & Surface Cleaner or a comparable cleaning product.

DO NOT:

- Use hot skillets or roasting pans directly on the surface.
- Use permanent markers and ink
- Use strong chemicals and solvents such as oven cleaners with high alkaline/PH levels and floor strippers.
- Use oil Soaps, bleach and bluing
- Use fingernail polish remover.
- Use paint strippers containing methylene chloride.
- Use furniture cleaners containing trichlorethane

SPECIAL CASES:

- For materials that harden as they dry (such as gum, food, grease, nail polish or paint), remove by gently scraping away the excess with a plastic putty knife
- If the stain persists, moisten a cloth with Sanitem 313, Greased Lightning, or a comparable product and rub it into the stain. Let the cleaning agent sit for 15 minutes and wipe the surface clean with a cotton cloth. Rinse thoroughly to remove any cleaner residue.

Zodiaq Warranty

ZODIAQ COUNTERTOPS

10-Year Limited Warranty

DuPont warrants to you, the owner of the original installation, that DuPont will repair or replace, without charge, your installation of DuPont Zodiaq quartz surfaces when installed by a DuPont Authorized Zodiaq Installer, if the product fails due to any manufacturing defect or any defect in conversion or installation during the first ten years from the date of completion of installation of the Zodiaq. This limited warranty includes necessary labor charges needed to repair or replace the product covered by this warranty. This warranty does not cover products made by other suppliers.

This warranty applies to installations of Zodiaq quartz surfaces that have been permanently installed in residences and that have not been moved from the original, permanent installation.

This warranty is transferable only in owner-occupied dwellings. This warranty is transferable within the 10-year period of warranty only when the new owner writes to DuPont to register the installation under the new owner's name. Upon request, the Care in Use Guide will be sent to the new owner detailing the proper maintenance of the product.

DuPont Zodiaq Quartz Surfaces

Chestnut Run Plaza

P.O. Box 80721

Wilmington, DE 19880-0721

1(800)426-7426

zodiaq@usa.dupont.com

Zodiaq Warranty

This warranty shall be null and void unless the products have been paid for in full.

This warranty applies to products that have been maintained according to the DuPont Zodiaq quartz surfaces Care in Use Guide. This warranty covers seam performance, not the appearance of the seam.

This warranty does not cover uses of products for “commercial” uses, uses of products exposed to outside and climate conditions, abnormal use or conditions, or abuse in any way. “Commercial use” includes, but is not limited to, use in a store, office or other place of business. “Abnormal use or conditions” includes, but is not limited to damage from mishandling or misuse, damage from excessive heat or uneven exposure to weather conditions, physical or chemical abuse, and damage from improper care and maintenance.

DuPont is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural movement, acts of vandalism, or accidents.

DuPont’s obligation under this warranty is limited solely to the repair or replacement including necessary labor charges needed to repair or replace the product covered by this warranty.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state or, in Canada, from province to province.

Somerset, Shaw, Columbia, Ohio Valley & Mannington Hardwood Flooring Guide

DO:

- Sweep, vacuum or dust your hardwood floor on a regular basis
- Use a damp cloth to blot spills and spot as soon as they happen
- Protect your floor with rugs and mats.
- Use furniture protectors on furniture.
- Make sure the heels of your shoes are in good repair.
- Place rugs or mats in areas that are prone to spills.
- Rotate area rugs on a regular basis and close window coverings to protect against sun exposure
- Use Columbia Floor Cleaner to maintain your **Columbia** hardwood
- Use **Somerset Floor** Care Products to maintain the your **Somerset floor**
- Use EverClean to maintain your **Shaw Floor**
- Use Hartco Easy Clean on your **Ohio Valley Hardwood floors**
- Use curtains & UV resistant film on large glass doors & windows

DO NOT:

- Use other products not formulated for your **Somerset floor** which may damage your floor, and void the warranty
- Allow water to stand on a hardwood floor for any length of time
- Use oil based, wax, polish, detergents, bleach, polishes, oil soap, abrasive cleaning soaps or strong ammoniated or abrasive cleaners
- Use steel wool or scouring powder
- Use any type of buffing machine

SPECIAL CASES:

- For touch spots, such as oil, paint, markers, lipstick, ink, tar or cigarette marks, use acetone/nail polish remover on a clean white cloth, then wipe w/ a damp cloth
- Minor damage to your **Shaw's hardwood floor** can be repaired using Shaw's Color Fill & Color Sealant
- Apply a sealed plastic bag filled w/ ice on top of chewing gum and candle wax, wait until deposit becomes brittle enough to crumble off
- Minor abrasions/scratches to your **Ohio Valley hardwood floor** can be repaired by using Hartco's Touch-Up Kit
- Chip, broken edges and gaps to your **Ohio Valley hardwood floor** can be blended w/ appropriate Hartco Touch-Up Pen or fill Stick
- Repair minor surface scratches using the **Somerset Touch-up Kit**.

Mannington Porcelain Warranty

Mannington warrants that its first choice production porcelain tile is manufactured with ANSI A137.1-1988 standards. In the event that it is established that the tile has a manufacturing defect resulting from it not being manufactured in accordance w/ the said standards, Mannington will furnish, free of charge, material for replacement of the defective tile of compatible color, and shade as determined by Mannington. Mannington shall not be responsible for labor charges incurred for installing replacement material and such charges are excluded from this warranty.

Mannington makes no warranty as to the suitability of its tile for installation for any particular purpose or location and it does not warrant that its tile will not scratch, chip or show signs of wear. Mannington specifically excludes liability for consequential or incidental damages resulting from breach of its warranty except where exclusion of consequential damages is not permitted by applicable State law.

This warranty is a limited warranty and shall constitute the full extent of Mannington's liability on its warranty. This warranty is in place of all other warranties, expressed or implied, including the implied warranty of merchantability and the implied warranty of fitness for a particular purpose.

To make claim under this warranty, Mannington must receive notification of the claim as soon as reasonably possible but in no event later than one year after the tile has been installed. All claims must be in writing and sent by certified mail to:

Mannington Mills, Inc.
Attn: Customer Care
P.O. Box 30
Salem, NY 08079
service@mannington.com
1-800-356-6787

Claims concerning shade, appearance, caliber, finish or obvious defects in the tile must be communicated before the tile is installed. No such claims will be accepted for the tile that has been installed before Mannington receives a written claim .

Mannington Resilient Warranty

LIMITED 20-, 15-, 12-, 10-, 7-, 6-, AND 5-YEAR WARRANTY

The following limited warranty includes the entire PREMIUM, BEST, BETTER & GOOD categories. Mannington warrants that your resilient floor will be free from manufacturing defects and, for a period of 20, 15, 12, 10, 7, 6, or 5 years following the date of purchase, under normal household conditions, will not:

- Permanently indent
- Rip, tear or gouge
- Permanently discolor or fade
- Permanently stain from normal household stains or asphalt tracking
- Yellow from exposure to rubber-backed mats
- Wear through the wearlayer so that the prints pattern or design of the floor is altered
- Permanently discolor from mold or mildew growth in the vinyl when installed directly over a concrete subfloor
- Discolor from underlayment panels
- Permanently scuff from shoe soles

If your Mannington floor fails to perform as stated in the applicable Limited Warranty, Mannington will, at its option, repair w/out charge or replace the floor w/out charge of another floor of equal value and quality. If Mannington repairs or replaces a panel as a result of a warranty claim, you will be required to clear at your expense any items placed over the affected area. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you.

If you need to file a claim provide proof of purchase and write to:

Mannington Mills, Inc.
Attn: Customer Care
P.O. Box 30
Salem, NY 08079
service@mannington.com
1-800-356-6787

Mannington Resilient, Porcelain & Adura Floor Guide

DO:

- Vacuum your floor, at least, once a week and mop occasionally w/ Mannington Award Series Rinse-Free Cleaner
- Wipe up spills & tracked-in dirt immediately
- Use interior and exterior doormats at all entrances
- Place rugs or floor mats on heavy traffic areas to avoid excess wear and tear
- Use furniture felt leg protector pads on all furniture
- Replace plastic casters on chairs w/ rubber wheels and lift rather than slide heavy object across the floor
- Close your curtains or blinds where extreme sunlight hits the floor.
- Use polish or “mop and shine” products on floors only if wish to make the floor shiny
- Apply Mannington Award Series High-Gloss Polish on NatureFlorm and NatureForm Optix floors to restore gloss
- Use Mannington Award Series Heavy Duty Cleaner and Stripper after several applications of polish for a high-shine floor because an occasional stripping and reapplication of polish may be necessary

DO NOT:

- Wax, buff, sand or lacquer your floors
- Use soap-based detergents, oil soaps or wax-based products
- Use Abrasive cleaners, steel wool, or scouring powder
- Use a steam cleaner

SPECIAL CASES:

- If a substance, such as food, beverages, tar, oil, asphalt, grease, wax and paint, scrape off with a dull knife.
- Wipe scuffs, marks, scratches, lipstick, antiseptics, crayon, ink, hair dye & permanent marker with a clean, white cloth dampened with lighter fluid, painters naphtha or isopropyl alcohol.

Porcelain Guide

Porcelain can be glazed or unglazed but it can stain. Most stains are easily removed. Follow our stain treatment guide for the following stains:

COFFEE	<ul style="list-style-type: none">- Dampen a cloth with water, dip it in baking soda and scrub the mixture over.
FRUIT JUICE OR TEA	<ul style="list-style-type: none">- Wash with a solution of 1-tablespoon trisodium phosphate and 1-quart of hot water.- Rinse, then flood with a solution of 3 tablespoons laundry bleach in 1-quart of hot water.
GREASE	<ul style="list-style-type: none">- Scrub using a stiff - bristled brush with a strong solution of heavy duty detergent.
HARD WATER SCUM	<ul style="list-style-type: none">- Scour the area thoroughly with a solution made of equal parts vinegar and water using a nylon scouring pad.
MILDEW	<ul style="list-style-type: none">- Sponge with a solution of 1/2 cup laundry bleach in 1-quart of water.- Alternatively, mix thick paste consisting of household scouring powder and water.
OIL	<ul style="list-style-type: none">- Mix a thick paste of household scouring powder and water.- Apply the paste to stain and allow it to stand overnight.
SOAP SCUM	<ul style="list-style-type: none">- Use baking soda in warm water. Rinse thoroughly. You may also use a solution of warm water and ammonia.
UNKNOWN STAINS	<ul style="list-style-type: none">- Use a mild solution of chlorine bleach. Do not use full strength or let it remain on the surface for more than a few seconds.

Shaw Carpet Guide

DO:

- Place rugs or floor mats on heavy traffic areas to avoid excess wear and tear.
- Always use a quality pad under your carpet.
- Move heavy furniture occasionally to avoid excessive pile crushing.
- Protect carpet when moving furniture.
- Clean your area rugs on your carpet, be sure to clean them regularly. Clean and restore the pile of the carpet underneath as well.
- Protect your carpet from prolonged periods of direct sunlight with blinds, shades, or awnings.
- Clean your carpet on a regular basis to remove the oily, sticky soil that vacuums don't remove. Carpet in a typical household should be cleaned every 12 to 18 months. Research indicates that the hot water extraction system provides the best capability for cleaning. This system is commonly referred to as "steam cleaning".
- Use Shaw's R2X Stain and Soil Remover, which is the only carpet cleaning product with the endorsement consumers have trusted for more than 100 years.

DO NOT:

- Use cloudy or creamy detergent on your floor.
- Use scouring powder products, steel wool, or abrasives.
- Rub or Scrub abrasively, as a fuzzy area may result.

Shaw Carpet Guide

SPOT AND SPILL REMOVAL

No carpet is stain proof, but since many are stain resistant, you have time to act.

- Remove as much of food spills as possible by scraping the carpet gently with a spoon or dull knife.
- Absorb wet spills as quickly as possible by blotting repeatedly with white paper or white cloth towels. When blotting, work from the outer edge in toward the center of the spot to avoid spreading the spill.
- Remove the stain using one of the cleaning items from the checklist below:
 - White cloths or white paper towels.
 - Detergent solution—Mix mild liquid detergent with water (no more than 1/4 tsp. of detergent to 32 oz. of water). A clear, non-bleach liquid dishwashing detergent such as Dawn, Joy, or clear Ivory is recommended.
 - Vinegar Solution—Mix 1 part white vinegar to 1 part water.
 - Ammonia Solution—Mix 1 tsp. of ammonia to 1 cup of water. (Do not use on wool or wool-blend carpets.)
 - Non-Oily nail polish remover.
 - Chewing gum remover (freeze or solid type)
 - Spot Remover—Use Spot removers designed specifically for grease, oil, or tar, such as Carbona or Energine.
- Rinse the cleaned carpet area with water to remove detergent residue that may become sticky and cause rapid re-soiling.
- Absorb any remaining moisture by placing several layers of white towels over the spot and weighing them down with a heavy object.

Somerset Hardwood Flooring Warranty Guide



SOMERSET HARDWOOD FLOORING 15-Year, 25-Year & Lifetime Warranty

Somerset warrants, to the original purchaser, that its first quality products, in their original manufactured condition will be free from manufacturing defects in milling, dimension, and grade for the lifetime of the floor. Structural integrity does not cover the normal expansion and contraction that solid wood floors may experience between boards at different times during the year. If minor separations do occur, they are not covered by this warranty. Cupping or crowning due to excessive moisture or humidity is not covered by this warranty.

Somerset warrants, to the original purchaser, that its surface wear layer will not wear through or separate from the wood for 25 years from the original date of purchase, on all pre-finished products in the Color, Maple, Country, Exotic and Specialty Collections, when used in normal residential traffic conditions.

Somerset warrants, to the original purchaser, that its surface wear layer will not wear through or separate from the wood for 15 years from the original date of purchase, on all pre-finished products in the Value Collection, when used in normal residential traffic conditions.

Naturally occurring wood characteristics such as mineral streaks, knots, variations in grain and color, are not considered defects. Your newly installed floor will vary from samples or pictures shown, this variation is not covered by our warranty. All wood flooring will undergo natural color changes due to the effects of sunlight and/or Ultraviolet light and these changes are not covered by our warranty.

Somerset Hardwood Flooring Warranty Guide

Damage due to water and/or moisture, including, but not limited to damage resulting from broken or leaking pipes, wet mopping, weather conditions or natural disasters, is excluded from Somerset warranties.

This warranty is the complete and exclusive statement of the warranty, and is in lieu of all other expressed and/or statutory warranties. Somerset assumes no liability for incidental or consequential damages. However, some states do not allow the exclusion of limitation of incidental or consequential damages, so this exclusion may not apply to you. This warranty gives you specific legal rights and you may have other rights as they vary from state to state.

In the unlikely event that any portion of your Somerset floor should fail with respect to the provisions of the warranties, Somerset Hardwood Flooring, at its sole option to the original purchaser, will repair, refinish, or replace such portion, at no cost to you, with the same product of equal value. In the unlikely event that Somerset is not able to correct the failure after a reasonable number of attempts, Somerset will refund, if requested, the purchase price for that portion of the floor that fails.

To file a claim, first contact the Somerset retailer where the original purchase was made. If the retailer is unable to satisfy the claim, contact by letter:

Somerset Hardwood Flooring
P.O. Box 1355
Somerset, KY 42502
Attn: Claims Department

Claims must be filed within the warranty coverage period with information verifying date of purchase, such as the sales receipt for the flooring. Somerset Hardwood Flooring reserves the right to have it or its representative inspect the floor and remove samples for technical analysis.

Tile Guide

- Tile may be purchased either glazed or unglazed.

TYPE OF TILE USAGE	ROUTINE CLEANING	HEAVY DUTY CLEANING
Glazed Walls & Countertops	- Wipe with a damp cloth or sponge using all-purpose cleaner. Use window cleaner for glossy surfaces. Wipe dry with cloth.	- Clean with scouring powder, commercial tile cleaner, or all-purpose cleaner using nonmetallic scouring pad or very fine grade stainless steel pad. Rinse and wipe dry.
Glazed Tile Floors	- Vacuum regularly to remove gritty particles. Damp mop using solution of water and "soapless" detergent.	- Use a commercial tile cleaner or strong solution of water and a "soapless" detergent. If stained, use scouring powder paste. Let stand for five minutes, brush and scrub. Rinse and dry.
Glazed Tile Showers	- Use all-purpose or bathroom cleaner. Allow to stand for five minutes rinse and dry. May also use with a mixture of equal parts water and white vinegar or a commercial tile cleaner.	- Use chlorine bleach or hydrogen peroxide. For stubborn stains, use scouring powder containing a bleaching agent. Let stand four to six minutes, then scrub and rinse thoroughly.
Unglazed Tile Walls	- Sponge with a diluted solution of water and "soapless" detergent.	- Use scouring powder paste. Let stand for five minutes, then scour with brush. Rinse and wipe dry.
Unglazed Tile Floors/Natural Porcelain/Semi-Polished Porcelain	- Vacuum regularly to remove gritty particles. Damp mop or sponge with water and/or a diluted solution of water and "soapless" detergent, rinse and then wipe dry.	- Use scouring powder paste. Let stand for five minutes, then scour with brush. Rinse and wipe dry. A small brush is suitable for small floors; consider a scrubbing machine for larger areas.

Wall, Countertop & Floor Tile Guide

DO:

- Sweep w/ a non-oily dust mop or vacuum the floor regularly
- Wipe up spills & tracked-in dirt immediately
- Use a floor scrubber or floor buffing machines equipped w/ a nylon pad or brush for more aggressive cleaning
- Place rugs or floor mats on heavy traffic areas to avoid excess wear and tear
- Use furniture felt leg protector pads on all furniture
- Seal your stone and grout installation to improve the stain resistance and ease the ongoing maintenance
- Close your curtains or blinds where extreme sunlight hits the floor.
- Lightly damp mop w/ clean water regularly
- Use a neutral cleaner or a general household cleaner for a more aggressive cleaning, followed by a thorough rinsing
- Or can scrub with a nylon pad or bristle brush
- Apply a silicone sealer to grout joints several times a year for maximum protection
- Scrape out loose, cracked or powdery joints & refill w/ a good grout
- Use Soft Scrub, Mr. Clean, Fantastic, Ajax Liquid, Liquid Comet and Dow Bathroom Cleaner
- Use “soapless detergents” such as Spic & Span and 409
- Use scouring powders such as Comet, Bon Ami, and Ajax

Wall, Countertop & Floor Tile Guide

DO NOT:

- Wax, sand or lacquer your floors
- Directly wipe a liquid contaminant off the stone or grout surface because this will simply cause the stain to spread
- Use Abrasive cleaners or steel wool
- Use acid or acid-based cleaners
- Combine ammonia and household bleaches

SPECIAL CASES:

- One common grouting trouble spot is the joint between the tub & the wall in your bathroom. As the house or tub settles, the grout may crack & crumble. Remove the old grout w/ a sharp pointed tool, watching out that you don't scratch tile or tub. Then dry the joint thoroughly and fill w/ a flexible caulking compound, such as silicone rubber caulking.
- Grease and fats remove with soda and water or commercial spot lifter
- Ink and colored dyes remove with household bleach
- Coffee, tea, food, fruit, lipstick & juices remove with a neutral cleaner in hot water followed by hydrogen peroxide or household bleach

Kohler Warranty

THE BOLD LOOK
OF **KOHLER**

One-Year Limited Warranty

KOHLER® plumbing fixtures, faucets and fittings are warranted to be free of defects in material workmanship for one year from date of installation.

Kohler Co. will, at its election, repair, replace or make appropriate adjustment where Kohler inspection discloses any such defects occurring in normal usage within one year after installed. Kohler Co. is not responsible for removal of installation costs.

To obtain warranty service contact:

Kohler Co.

Attn: Customer Service Department

444 Highland Dr., Kohler

WI 53044, USA

1-800-4-KOHLER from within the USA.

IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE ARE EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. KOHLER CO. DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES. Some states/provinces do not allow limitations on how long implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damage so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may have other rights which vary from state/province.

This is our exclusive written warranty.

Notes:

1. There may be variation in color fidelity between catalog images and actual plumbing fixtures.
2. Kohler Co. reserves the right to make changes in product characteristics, packaging or availability at any time with out notice.

Kohler Warranty

KOHLER
FAUCETS

KOHLER FAUCETS Lifetime Limited Warranty

Kohler Co. warrants its faucets manufactured after January 1, 1997, to be leak and drip free during normal residential use for as long as the original consumer purchaser owns his/her home. If the faucet should leak or drip during normal use, Kohler will, free of charge, mail to the purchaser the cartridge necessary for the faucet in good working condition.

Kohler also warrants all other aspects of the faucet, except gold finish, to be free of defects in material and workmanship during normal residential use for as long as the original consumer purchaser owns his/her own home. If a defect is found in normal residential use, Kohler Co. will at its election, repair, provide a replacement part or product, or make appropriate adjustment.

Damage to a product caused by accident, misuse, or abuse is not covered by this warranty. Proof of purchase (original sales receipt) must be provided to Kohler with all warranty claims. Kohler Co. is not responsible for labor changes, installation, or other consequential costs. In no event shall the liability of Kohler exceed the purchase price of the faucet.

If the faucet is used commercially, Kohler warrants the faucet to be free from defects in material and workmanship for one (1) year from the date the product is installed, with all other terms of this warranty applying except duration.

THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

This is our exclusive written warranty.

Trend® faucets, MasterShower Tower, polished gold finish, all items within the "Fixture Related" section of the KOHLER Faucets Price Book, drains, Duostrainer® sink strainers, soap/lotion dispensers and faucets used in commercial settings are covered by Kohler's one-year limited warranty.

Kohler Warranty

KOHLER CAST IRON LIFETIME LIMITED WARRANTY

Kohler warrants the cast iron components of this product manufactured after February 10, 2000, to be free of defects in material and workmanship during normal residential use for as long as the original consumer purchaser owns his/her home. Gloss reduction, scratching, staining and alkaline etching of the finish over time due to use, cleaning particles, water or atmospheric conditions are not defects but are indicative of normal wear and tear. This warranty applies only for KOHLER CO. products installed in the United States of America, Canada and Mexico.

If a defect is found in normal residential use, Kohler Co. will, at its election, repair, replace or make appropriate adjustment. Damage caused by accident, misuse, or abuse is not covered by this warranty. Improper care and cleaning will void the warranty. Proof of purchase (original sales receipt) must be provided to Kohler with all warranty claims. Kohler Co. is not responsible for labor charges installation, or other incidental or consequential costs. In no event shall the liability of Kohler exceed the purchase price of the product.

If you believe you have a warranty claim, contact:

Kohler Co.

Attn: Customer Service Department

444 Highland Drive

Kohler, WI 53044

1-800-4-KOHLER.

Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include your original invoice. For other information, or to obtain the name and address of the service and repair facility nearest you, call 1-800-4-KOHLER from within the USA

Moen Warranty



MOEN FAUCETS 5-Years Limited Warranty

Moen® products have been manufactured under the highest standards of quality and workmanship. Moen warrants to the consumer purchaser for as long as the original consumer owns their home (the “Warranty Period” for homeowners), the faucet will be leak and drip-free during normal use and all parts and finishes of this faucet will be free from defects in material and manufacturing workmanship. All other purchasers (including purchasers for industrial, commercial and business use) are warranted for a period of 5 years from the original date of purchase (the “Warranty Period” for non-homeowners). This warranty is applicable only to faucets purchased after December 1995 and shall be effective from the date of purchase as shown on the purchaser’s receipt. Faucets purchased prior to December 1995, Moen warrants to the original consumer purchaser that this faucet will be leak and drip free during normal domestic use for as long as you own it. If this faucet should ever develop a leak or drip during this time, Moen will **FREE OF CHARGE** provide the parts necessary to put the faucet back in good working condition.

Moen warrants to the original consumer purchaser all other aspects of this faucet to be free from defects in material and workmanship for two (2) years from dated of purchase except for decorator finishes which are warranted for (1) year from date of purchase. A replacement for any defective part will be supplied free of charge for installation by the consumer. Defects or damage caused by the use of other than genuine Moen parts are not covered by this warranty.

Moen Warranty

If this faucet should ever develop a leak or drip during the warranty period, Moen will FREE OF CHARGE provide the parts necessary to put the faucet back in good working condition and will replace FREE OF CHARGE, any part or finish that proves defective in material and manufacturing workmanship, under normal installation, use and service.

Replacement parts may be obtained by writing to:

Moen Incorporated
25300 Al Moen Drive
North Olmsted, Ohio, 44070-8022
1-800-MOEN

Proof of purchase (original sales receipt) from the original consumer purchaser must accompany all warranty claims. Defects or damage caused by the use of other than genuine Moen parts are not covered by this warranty.

This warranty is extensive in that it covers replacement of all defective parts and finishes. However, damage due to installation error, product abuse, product misuse, or use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company, or yourself, are excluded from this warranty. Moen will not be responsible for labor charges and damage incurred in installation, repair or replacement, nor for indirect, incidental or sequential damages, losses, injury of any nature relating to this faucet. Except as provided by law, this warranty is in lieu of and guarantees, whether expressed or implied, statutory or otherwise, including without restriction those of merchantability or fitness for use.

Some states, provinces and nations do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state, province to province, nation to nation will advise you of the procedure to follow in making warranty claims. Simply write to Moen Inc. using the address above. Include the defect, proof of purchase, your name, address, area code and telephone number.

Acrylic Guide

BATHS, SHOWERS, WHIRLPOOLS, BAR SKINKS, & TOILET SEATS

DO:

- Wipe out bath or shower after each use with soft cloth or squeegee.
- Use only a mild detergent (such as dishwashing soap).
- Be sure to wipe off any cleanser spill, especially from bumpers and hinges of toilet seats.
- Restore the toilet seat's gloss and luster with an application of a no-wax polish. Pine based cleansers are not recommended.

DON'T:

- Use abrasive cleaners, detergents, disinfectants, or cleaning products in aerosol cans, for they will scratch and dull the surface.

SPECIAL CASES:

- If the surface becomes dull, you may use an automotive type rubbing compound on the unit - followed by a good application of wax.

CLEANERS:

- Lysol Deodorizing, Scrub-Free Bathroom, Lime-A-Way, Fantastik All-Purpose, Pine Magic Multi-Purpose, New Spic & Span, Mr. Clean All-Purpose, Top Job, & Formula 409.
-

Shower Door Guide

STERLING

- Use a squeegee following each shower to eliminate water spots
- For glass surfaces, use a quality glass cleaner & a clean cloth
- Occasionally wipe the doors w/ a mild detergent diluted in water
- Never use bristle brushes, abrasive sponges, scouring powder or sharp instruments on metalwork or glass panels
- For metal surfaces, never use abrasive cleansers or cleaners containing ammonia, bleach, acids, waxes, alcohol or solvents as they may damage the finish
- Do not let cleaners sit or soak on surfaces
- To avoid soap deposits or lime buildup in hard water areas, make a point to wipe the door dry after each use
- Rinse & wipe fixtures after cleaning to prevent soap buildup
- Keep shower doors ajar & enclosure open so that air can circulate to reduce mildew growth
- Consider using Cinch Streak Free Multi-Surface Cleaner, Formula 409 Glass & Surface or Mr. Clean Antibacterial Multi-Surface Cleaner

BASCO

- Basco recommends Lysol Bathroom Cleaner as the best cleaner for its shower enclosures. This safe, non-abrasive product dissolves soap build up w/o harming the metal surfaces, framing, rails, hardware & hinges
- For customers who already have a Basco Shower Enclosure AquaGlide can be applied at home to revitalize & protect your door glass w/ the at-home kit
- After each use of your shower, rinse the shower door w/ clean water
- Once a month, use a nylon sponge to go over the wet glass, rubbing in a circular motion. Then pour water along the top edge of the glass.
- Every 3 to 6 months, use the AquaGlide Stain Remover on any sticky or visibly stained spots w/ the nylon sponge. After removing the stains, spray on the AquaGlide Revitalizer, rubbing it on & polishing it off
- Whenever the water is no longer beading, apply the AquaGlide Revitalizer and polish it off
- To bring doors back to life, use the sponge & the AquaGlide Stain Remover to remove hard water & soap scum stain. But for difficult to clean stains, use the abrasive pad, Once the doors are clean, apply the AquaGlide Revitalizer and polish it off w/ the Microfiber cloth.

Shower Door Guide

LASCO

- Use of other materials & methods may harm your bath fixture & will void the Warranty on your ACRYLIC & LASCOAT Bath Fixtures
- For normal cleaning: Never use abrasive cleaners such as scouring powders or pads, steel wool, scrapers, sandpaper or anything else that could scratch or dull the surface of your LASCO unit. Instead, use warm water & liquid detergents, especially those bathroom cleaners recommended for cleaning fiberglass, such as Top Job All-Purpose; Ajax All-Purpose; Mr. Clean All Purpose; Boraxo Bathroom; Fantastic Bathroom; Lysol Bathroom; Woolworth Bathroom; Kroger Bright Basin, Tub & Tile; chlorine bleach; Easy-Off Mildew Stain Remover; X-14 Mildew Stain Remover; Live-A-Way Bathroom/Kitchen; Liquid Spic & Span or similar materials
- To restore a scratched or dull unit: use an automotive polishing compound applied w/ a clean cotton rag. Follow w/ a light coat of liquid wax; buff to shine
- To remove adhesive: Try 3-M Natural Cleaner, DeSolvIt or naphtha (lighter fluid) Saturate a small, white, cotton rag and rub vigorously until the adhesive dissolves & disappears
- Rubber mats: If you use a rubber or plastic “anti-skid” mat, make sure to remove it from the unit after each shower to avoid harm to the surface finish
- Hard water: Water in certain regions, if not wiped up after bathing/showering, may cause fading of some bath fixture colors

KOHLER

- Do not use bristle brushes or abrasive sponges. They will scratch some glass surfaces
- Never use abrasive cleaners
- Do not let cleaners sit or soak on surfaces
- Use a shower squeegee to clean glass doors after showering
- Rinse & Wipe fixtures after cleaning to prevent soap buildup
- To avoid lime buildup in hard water areas, make a point to wipe the product dry after each use. To prevent scratching while cleaning, save old T-shirts or flannel nightgowns for great cleaning cloths
- Products to Consider: Cinch Streak Free Multi-Surface Cleaner, Formula 409 Glass & Surface or Mr. Clean Antibacterial Multi-Surface Spray

Stainless Steel Guide

DO:

- Rinse thoroughly after each use by, rinsing with water and sponging the sides of the sink.
- Towel dry after each use to prevent mineral deposits from building up on the surface of the sink.
- Scour the sink once a week, being sure to run in the direction of the satin finish lines, using a recommended cleaner.

DO NOT:

- Scour the sink across the satin finish lines. Scouring across the satin finish lines can damage the original satin finish.
- Allow liquid soap or other household cleaners to dry on the surface of the sink. Most brands contain chemical additives which will affect the original finish.
- Leave standing solution of chlorine bleach and water in the sink for extended periods of time. Chlorides, which are found in most soaps, detergents, bleaches, and cleansers, are very aggressive to stainless steel. If left on the sink too long they can cause surface pitting.
- Use a steel wool pad to clean your sink. If a more abrasive product is needed, use a Scotch Brite® pad being sure to run in the direction of the satin finish lines. Steel wool pads have a tendency to break apart and small particles of steel can become embedded in the surface of the sink. The steel particles will rust and will give the appearance that the sink itself is rusting.
- Use rubber mats of dishpans in the sink to “protect” the finish. Leaving rubber mats or dishpans in the sink can lead to surface rust or pitting. However, if you do use mats or dish pans, please remove them after each use.
- Leave wet sponges or cleaning pads in the sink. This can lead to surface rust.

Stainless Steel Guide

SPECIAL CASES:

- Your sink is designed to serve as many things, but not as a cutting board or chopping block. This type of use will lead to deep scratches in the sink finish and will dull your knives.
- The quality of your water can affect your sink's appearance. If your water has a high iron content, a brown surface stain can form on the sink giving the appearance of rust. Additionally, in areas with a high concentration of minerals, or with over-softened water, a white film may develop on the sink. To combat these problems, we suggest that the sink be towel dried after each use, and again, on a weekly basis, the sink should be cleaned using a recommended abrasive cleaner.

RECOMMENDED CLEANERS:

Most Aggressive

- Bar Keeper's Friend, Lawrence Right Work, & Zud

Less Aggressive, But Still Effective

- Comet, Luneta, Mr. Clean, Glass Plus, Pine Magic Multi-Purpose, Lysol Direct, Shiny Sinks Plus, Soft Scrub, Flitz, Lime-A-Way, & New Comet

