HOME IDEA CENTER, INC.

Kitchens, Baths & More

Product Care & Maintenance Guide

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Contact the above if you have any questions about design, pricing & product selction.

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FLOORING

HARDWOOD

SOLID vs ENGINEERED:

- Solid hardwood flooring is a solid piece of wood from top to bottom.
- Engineered hardwood flooring is real wood from top to bottom that's normally made using multiple wood veneers or slats of wood glued together at opposing directions.

MANNINGTON®

CARE & MAINTENANCE:

You can protect your Mannington Hardwood Floor by following these easy guidelines:

- Wood is a natural product that lives in a comfort zone of 35% - 55% relative humidity, and between 60 and 80 degrees Fahrenheit. To ensure the long life of your wood floor, the HVAC system should remain active at all times.
- Sweep or vacuum regularly, since built-up grit can damage the finish and surface of hardwood. The vacuum head must be a brush or felt type. Be certain the wheels of the vacuum are clean and do not damage the finish. Do not use a vacuum with a beater bar head.
- Remove spills promptly using a soft cloth and cleaning products recommended by Mannington. Never mop or flood your floor with water or other products. This can severely damage the flooring.
- The use of Mannington maintenance and floor-care products is highly recommended.
- Do not use oil soaps, liquid or paste wax products or other household cleaners that contain lemon oil, tung oil or ammonia.
- Keep pets nails trimmed and paws clean and free of dirt, gravel, grease, oil and stains.
- Use a dolly and protective sheets of plywood when moving heavy objects.
- Make certain furniture casters and floor protectors are clean and operate properly minimum of 1" continuous width is recommended.
- Remove shoes with spiked or damaged heels before walking on the floor.

HARDWOOD STAIN SOLVER

Even stubborn stains can be removed from your Mannington Wood Floor quickly and easily.

Here's how to keep yours looking like new:

- Start with the first procedure listed.
- Only do the procedures necessary to resolve the problem. Always use a clean white cloth for wiping up stains, and turn it frequently to avoid spreading the stain.
- Rinse with clean water and allow area to dry between procedures.

MANNINGTON®

CARE & MAINTENANCE:

For items not covered by the following chart, call Mannington Consumer Services at 1-800-FLOOR-US (1-800-489-1548).

STAIN/PROBLEM:	PROCEDURE:
Candle Wax, Chewing Gum	Fill a plastic bag with ice and put it on the wax or gum until it becomes brittle enough to flake off. Then wipe area with a clean cloth dampened with mineral spirits. With a clean cloth gently wipe any remaining particles off. Scrape excess off with a dull knife.
Cigarette Burns	For shallow surface burns, rub gently with fine steel wool coated lightly with mineral spirits. For deeper burns, scrape away charred areas with a small dull knife. Then rub the surface with fine steel wool and mineral spirits once more. Use the Mannington touch-up kit to finish.

The following hardwood floor cleaner is avaible at Home Idea Center:
WOODPECKER - LAMINATE, HARDWOOD & PAQUET FLOOR CLEANER.

WARRANTY:

LIMITED LIFETIME STRUCTURAL WARRANTY

Mannington warrants that your Mannington Hardwood flooring will be free from manufacturing defects and, for the life of the product, when used under normal household conditions*, will not:

- Buckle
- Warp
- Twist
- Separate at the plies due to glue bond failure

*"Normal household conditions" means those daily activities commonly associated with residential use and maintained according to Mannington Hardwood maintenance procedures.

LIMITED LIFETIME SUBFLOOR BOND WARRANTY

Mannington warrants that, when installed according to Mannington's installation guidelines using Mannington Ultra-Spread EZ, and when used under normal household conditions*, your Mannington Hardwood flooring will not release from the subfloor during the life of the product.
*"Normal household conditions" means those daily activities commonly associated with residential use.

LIMITED SCRATCHRESIST™ FINISH WARRANTY | FOR RESIDENTIAL USE

Mannington warrants that its factory applied ScratchResist™ Plus finish, when used under normal household conditions*, will not wear through or peel during the warranty period applicable to the product series of the Mannington Hardwood flooring you have purchased. See the Finish Warranty Guide below for the warranty period applicable to your floor.
*"Normal household conditions" means those daily activities commonly associated with residential use.

LIMITED SCRATCHRESIST™ FINISH WARRANTY | FOR COMMERCIAL USE

Please refer to Mannington's LIMITED ScratchResist™ Commercial Warranty for further details.

LIMITED PRE-INSTALLATION REPLACEMENT WARRANTY

Prior to installation, Mannington will replace (up to a maximum of 6 months after date of purchase) any Mannington Hardwood flooring plank which does not meet with your satisfaction. Simply return the plank to your Mannington retailer, and you will be given a replacement.

MANNINGTON®

WARRANTY

LIMITED 2-TIME SANDING WARRANTY

We warrant to you (the original purchaser) that the following products may be professionally sanded and refinished at least 2 times as specified by product and proper sanding and refinishing procedures are followed as specified by the National Wood Flooring Association (www.nwfa.org).

- Maison/Antigua product series
- Sanctuary

FINISH WARRANTY GUIDE

The following Mannington Hardwood Flooring products are warranted for a period of 50 years from the date of purchase under Mannington's Limited ScratchResist™ Finish Warranty for Residential use: Sanctuary, Maison Collection, Antigua Collection and Smokehouse Collections:
The following Mannington Hardwood Flooring products are warranted for a period of 35 years from the date of purchase under Mannington's Limited ScratchResist™ Finish Warranty for Residential use: Latitude Collection™*, Carriage Oak* and Cider Mill*.
The following Mannington Hardwood Flooring products are warranted for a period of 25 years from the date of purchase under Mannington's Limited ScratchResist™ Finish Warranty for Residential use: American Hardwoods 1/2"*; Bengal Bay; Chesapeake Hickory; Home Town Collection*; Iberian Hazlewood; Inverness Collection*; Mountain View Hickory; Norwegian Oak; Ravenwood Birch; Rock Creek.
The following Mannington Hardwood flooring products are warranted for a period of 15 years from the date of purchase under Mannington's Limited ScratchResist™ Finish Warranty for Residential Use: American Hardwoods 3/8"*; Arrow Rock; Jamestown Oak; Madison Oak 3" and 5".
*Also qualifies for Mannington's Quantum Guard HP 5-Year Commercial Finish warranty

REMEDIES AVAILABLE TO YOU

If your floor fails to perform as stated in the applicable Limited Warranty, Mannington will, at its option, (i) repair without charge the affected planks to conform to the warranty;(ii) replace the affected planks without charge with planks of equal value and/ or quality. If your floor was installed by a professional flooring contractor hired by you, Mannington will also pay for the professional labor cost to install your replacement planks. Mannington will not pay for the removal or replacement of cabinets, appliances or other fixtures. Replacement planks are warranted hereunder only for the remaining time of the original warranty and are not warranted to match in color, grain, and gloss with your existing floor. Flooring that fails to perform as stated in the Limited Lifetime Subfloor Bond Warranty will be repaired or replaced only one time.

THESE ARE YOUR EXCLUSIVE REMEDIES UNDER THE LIMITED WARRANTIES SET FORTH ABOVE. UNDER THE TERMS OF THESE LIMITED WARRANTIES, MANNINGTON WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE.

Note: Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you

THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THESE LIMITED WARRANTIES.

Note: Some States or Provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

EXCEPT AS SET FORTH HEREIN, THERE ARE NO EXPRESS WARRANTIES MADE BY MANNINGTON COVERING THIS PRODUCT

MANNINGTON®

WARRANTY

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State in the U.S. or Province to Province in Canada.

IF YOU HAVE A WARRANTY CLAIM ...

Contact your retailer and describe the problem. In many instances, the retailer can provide you with a solution to correct the situation. If you need additional assistance or wish to file a claim, you may call Mannington Customer Care at 1-800-FLOOR-US (1-800-356-6787). Proof of purchase is necessary (store receipt) to verify all warranty claims. Our representatives will provide you with helpful information to address your concern, or walk you through the easy steps to file a claim. We will make every effort to ensure that your claim is processed quickly and fairly.

You may also file a claim through our website at:
www.mannington.com/residential/claims

Or, you may write to us at:
Mannington Mills, Inc. Attn: Customer Care
P.O. Box 30
Salem, NJ 08079
E-mail: service@mannington.com

For your reference, we recommend keeping a record of Product Name and SKU, Purchase Date, and Store where you purchased your Mannington Hardwood Floor.

LIMITED WARRANTY EXCLUSIONS AND CONDITIONS

- The Limited Warranties set forth herein apply only to flooring purchased after January 1, 2020. Proof of purchase is necessary to verify all warranty claims.
- The Limited Warranties do not apply to "seconds," "off goods," economy grade, cabin grade or shop grade products.
- The Limited Warranties apply only to the original purchaser and the original installation site, and are not transferable.
- The Limited Warranties do not cover conditions or defects, including buckling, caused by improper installation, the use of improper adhesives; inadequate, uneven or irregular subflooring or improper sub-floor preparation; or by the failure to follow Mannington's installation guidelines, which are included in the product cartons and can be obtained by calling Mannington at 1-800-FLOOR-US (1-800-356-6787).
- The Limited Warranties do not cover gapping of planks.
- The Limited Warranties do not cover construction related damage.
- The Limited Warranties do not cover planks that have been installed with obvious visual defects.
- The Limited Warranties do not cover noises, such as popping, crackling, or squeaking.
- The Limited Warranties do not cover damage caused by insects.
- The Limited Warranties do not cover conditions caused by improper use or maintenance, such as:
    - loss of gloss or build-up of dulling film due to lack of maintenance or improper maintenance.
    - damage resulting from failure to follow floor care instructions.
    - marks, scuffs, scratches, gouges, dents or cuts, including without limitation, those caused by pets
    - damage caused by burns, flooding, fires and other accidents.
    - damage caused by abuse (i.e. dragging objects across the floor without proper protection)
    - wear caused by pebbles, sand and other abrasives
    - damage caused by caster wheels or vacuum cleaner beater bars.

WARRANTY

- use of rubber backed mats, latex-backed or coco fiber mats or mats that are not labeled as "non-staining."
- failure to support furniture with floor protectors that are at least one inch in diameter, made of non-staining felt or non-pigmented hard plastic, rest flat on the floor and are replaced regularly.
- Mannington does not approve the use of steam based cleaners for hardwood floors

- The Limited Warranties do not cover fading or discoloration from heat or sunlight.
- Wood is a natural product, Mannington will not guarantee match of color, grain, or gloss of any plank replaced for any reason.
- For purposes of the Limited ScratchResist™ Finish Warranty for Residential Use, "wear through" means complete loss of the Mannington wear layer.
- The Limited Warranties do not cover variations of color, shade or texture of the floor you purchase from those shown on samples or photographs.
- Use of Mannington Hardwoods flooring in environments that are excessively dry, excessively humid, or prone to dramatic variations in humidity may result in small cracks in the planks which may affect your floor's finish. This condition, known as "checking," is not covered by the Limited Warranties.
- The Limited Lifetime Subfloor Bond Warranty does not apply unless the subfloor is visually dry at the time of installation and does not have a history of moisture problems.

MANNINGTON FLOOR CARE INSTRUCTIONS

- Wood flooring performs best in climate-controlled interior environments. A permanent HVAC unit must be operational in order to provide consistent room temperature between 60° and 80°F (16° to 27°C) and a humidity level of 35% to 50%. Temperature and humidity must be controlled for the life of the flooring.
- Sweep or vacuum regularly, since built-up grit can damage the finish and surface of hardwood. The vacuum head must be a brush or felt type. Be certain the wheels of thE vacuum are clean and do not damage the finish. Do not use a vacuum with a beater bar head.
- Remove spills promptly using a soft cloth and cleaning products recommended by Mannington.
- Never mop or flood your floor with water or other products. This can severely damage the flooring.
- The use of Mannington maintenance and floor-care products is highly recommended.
- Do not use oil soaps, liquid or paste wax products or other household cleaners that contain citrus oil, tung oil or ammonia.
- Keep pet's nails trimmed and paws clean and free of dirt, gravel, grease, oil and stains.
- Use a dolly and protective sheets of plywood when moving heavy objects.
- Make certain furniture casters and floor protectors are clean and operate properly (a minimum of 1" continuous width is recommended).
- Remove shoes with spiked or damaged heels before walking on the floor.
- Exposure to the sun and UV rays accelerates the oxidation and aging of hardwood and fabrics. This causes the stain and/or hardwood to fade and/or change color. We recommended you rearrange rugs or furniture periodically so the floor ages evenly.
- Your floor will wear more evenly if you use area rugs in heavily traveled areas and pivot-points (i.e. stair landings, room entries, etc.).
- Use dirt-trapping walk-off mats at all exterior doors to keep sand, dirt, grit, grease and oil outside.

MANNINGTON®

WARRANTY

Please Read Prior to Installation

IMPORTANT: COMPLETELY READ AND UNDERSTAND THESE GUIDELINES BEFORE INSTALLATION BEGINS. ALL MANNINGTON HARDWOOD INSTALLATION INSTRUCTIONS PLUS THESE ADDITIONAL GUIDELINES MUST BE FOLLOWED. FAILURE TO DO SO CAN/WILL RESULT IN THE FOLLOWING TYPES OF DAMAGE TO YOUR WOOD FLOOR: CUPPING, WARPING, BOWING, TWISTING, BUCKLING, SHRINKING, DELAMINATION, GAPPING, CHECKING, CRACKING, SPLITTING, DISCOLORING, EARLY WEAR, DENTING, SCRATCHING, HOLLOW SPOTS, AND RELEASING FROM THE SUBFLOOR. FAILURE TO ABIDE BY THESE GUIDELINES CAN/WILL VOID ANY/ALL WARRANTIES OFFERED.
Mannington recommends the use of NWFA Certified Professionals for the installation of your new Mannington Hardwood Product.
For further information, please see www.nwfa.org/cp-about.aspx

STORAGE

All floor covering products require care during storage and handling. It is important to store flooring products in a dry, temperaturecontrolled interior area. The temperature range should be between 60° F and 90° F, and the relative humidity MUST be controlled and maintained between 35% to 55%. If it is not possible to provide these storage conditions, you must make provision to have the material conditioned for at least 48 hours before beginning the installation.

JOB SITE CONDITIONS

The environment and condition of the home play a very important role in assuring a successful flooring product installation. If the home is not climate-controlled or structurally sound, the chances for a successful flooring installation are dramatically reduced. The home must be closed in with all outside doors and windows in place. All concrete, masonry, framing members, drywall, and other "wet" work should be thoroughly dry.

TEMPERATURE AND HUMIDITY REQUIREMENTS

Do not install hardwood products until the work area can be climate controlled.
The recommended temperature range for starting the installation is no cooler than 60° F and no warmer than 90° F and a relative humidity of range of 35% - 55% MUST be achieved and maintained for the life of the floor. This acceptable climatic condition must be maintained for at least 48 hours before, during and after the installation. This requirement can seldom be fulfilled with temporary space heaters or air conditioners. A permanent, operational heating or cooling system must be operational before proceeding with the installation of the flooring products.
Failing to maintain a climate-controlled interior environment will adversely affect the performance of the flooring products and/or the adhesives.

Factory Finished Flooring Performance by Zone
RH - Relative Humidity **EMC** - Equilibrium Moisture Content

Safe Zone			Caution Zone			Guaranteed Failure Zone		
RH	EMC	May experience normal seasonal movement (gapping)	RH	EMC	May experience greater than normal movement	RH	EMC	May experience excessive gapping, cupping, checking, cracking and/or splitting
55%	10.1%		35%	6.9%		25%	5.4%	
50%	9.2%		30%	6.2%		20%	4.5%	
45%	8.5%					15%	3.5%	
40%	7.7%					10%	2.5%	
35%	6.9%					5%	1.3%	

Warning – Humidity levels below the prescribed range will likely cause movement and damage to the floor including gapping, cupping, wear layer/inner ply separation and checking/splitting in the face

RADIANT HEAT POLICY

Most styles of Mannington engineered wood flooring may be installed over radiant heated subfloors, provided the surface temperature of the system does not exceed 85° F and all other temperature and humidity requirements are maintained for the life of the floor. A FIDBOX or similar temperature and humidity recording device must be installed, functional, and operational throughout the life of the floor. Before installing Mannington engineered wood flooring over a newly constructed radiant heating system, operate the system at maximum capacity to force any residual moisture from the cementitious topping of the radiant heating system. Once this is complete, set the thermostat to a comfortable room temperature for the installation. All subfloor heating systems must be installed as recommended by their manufacturer's instructions.

MANNINGTON®

WARRANTY

Mannington wood floor warranties do not cover problems caused by inadequate radiant heating systems. Always check the system for its suitability in regard to wood flooring. Mannington does not recommend installing rotary peeled hickory floors over radiant heat. Be sure to register your new floor at Mannington.com/Register for a chance to win $100 and for proper warranty coverage. 03/2020

SOMERSET
HARDWOOD FLOORING

CARE & MAINTENANCE

ROUTINE CARE INSTRUCTIONS For Somerset's Ultimate™ Finish

Somerset Hardwood Flooring features the latest in surface finishing technology. Somerset's Ultimate™ finish is an advanced UV-cured aluminum oxide finish. This combination produces a finish with exceptional wear resistance—so your floor will stay looking beautiful with minimal effort.

Routine Care

Sweep, vacuum, or dust mop your hardwood floor on a regular basis just as you would any floor covering. Use only vacuum cleaners and/or settings suitable for hardwood flooring. "Beater bars" that agitate carpet fiber can damage hardwood flooring. Removing loose particulate matter is the best preventative maintenance for a hardwood floor.
The single biggest mistake in hardwood flooring maintenance, is letting the applicator (mop head) become too dirty, beyond which dirt is merely spread around.
Clean up spills first with an absorbent towel, paper towel, etc. as soon as they are discovered. Then clean as necessary with Somerset's Ultimate™ Wood Floor Cleaner, which is specially formulated for the Ultimate finish. This product should also be used for general cleaning, as needed.

Somerset's Specially-Formulated Care Products

We recommend using Somerset Floor Care Products to maintain the beauty of your floor. Somerset's Ultimate™ Wood Floor Cleaner has been developed to protect and maintain the Ultimate™ finish. This cleaner has been specially formulated for the easy cleaning and care of\ flooring in Somerset's Color, High Gloss, Homestyle, Character, Specialty, Classic Character, Traditional, Wide Plank, Handcrafted, and Classic Collections. The use of other products not formulated for your Somerset floor may damage your floor, and void the warranty (see Somerset's Limited Warranty for details).

What NOT to use on your new Somerset floor:

Excess water, vinyl or tile care products, acrylic wax, polish, renovator, rejuvenator, household wet dusting products, paste wax, oil soaps, furniture polish, vinegar solutions, or steam mops. These may all damage your floor.

Repair/Refinishing

Minor surface scratches can be repaired using the Somerset Touch-Up Kit designed for your floor color. Touch-Up Kits are available from the dealer or installer from whom you purchased your Somerset floor, or directly from www.somersetfloors.com.
Floors that have been damaged from years of wear and tear or neglect can be restored to their original beauty by a professional wood flooring finisher.

SOMERSET
HARDWOOD FLOORING

CARE & MAINTENANCE

If your decorating needs change over the years, your 3/4" solid or 1/2" engineered floor can be refinished to a new color to complement your new decor. Again, we recommend this be done by a professional wood flooring finisher. Options include a maintenance coat that can be applied to the existing finish as needed, or fully sanding and refinishing the floor. How much work is required depends on the condition of the floor and the owner's objectives at the time the work is evaluated by a wood flooring professional. By properly caring for your floor and following basic preventative maintenance tips and common sense, you can keep your floor looking new for years, delaying and possibly eliminating the need for major refinishing or repair. When you make the decision to purchase Somerset Hardwood Flooring, you are making an investment that will last the lifetime of your home, giving you many years of enjoyment and adding value to your home.

PREVENTATIVE CARE

Hardwood flooring, unlike other types of floor coverings, can be maintained with a minimum amount of effort. To protect against damage, just follow some basic, common sense guidelines. One of the benefits of wood flooring is that because it is a natural flooring material, it can be repaired and/or refinished. Adhering to the following preventative care guidelines will lengthen the time between (and perhaps even eliminate the need for) major renovation or restoration such as re-coating or refinishing.

Protect Your Floor with Rugs and Mats

Place doormats at all entrances to prevent dirt and grit from being tracked on your floor. Make sure you keep doormats and rugs clean. Any rug/mat/pad must allow the floor to breathe so no moisture or condensation can develop. Use only rugs with backings and non-skid pads that are compatible with urethane finish. Some synthetic products may imprint their pattern onto the floor finish. Natural fiber pads generally will not imprint onto finish.

Use the Right Cleaning and Maintenance Products

Make sure you follow all product labels and use only Somerset Ultimate Cleaner. Do not allow water to stand on your floor. Sweep, dust mop or vacuum your floor regularly, but do not use household dusting products, because they can cause your floor to become slick and may damage the finish. The use of Somerset's specially formulated Ultimate™ Cleaner will ensure that your floor is properly maintained.

Use Furniture Protectors

To avoid scratching and damaging the floor's surface, place felt furniture pads or other protective pads such as gray rubber non-marking casters on chair and table legs and any other furniture surface that could possibly cause finish indentations. Be sure to keep the pads clean and free of grit and dirt. Do not use ball-type casters or casters made of hard materials such as plastic or metal — these can damage your floor. Do not slide or roll heavy furniture or appliances across wood flooring. Special tools are available for this purpose, but be aware; the concentrated weight of such objects may indent hardwood flooring and finishes.

Watch Your Shoes

Make sure the heels of your shoes are in good repair—especially high heels. Heels that are missing their caps or are worn through exposing metal or other abrasive surfaces can cause scratches and dents on any floor's surface. And, of course, never walk across your floor in shoes that have cleats or spikes.

SOMERSET
HARDWOOD FLOORING

CARE & MAINTENANCE

Wood and Water Don't Mix

Never allow water (or other liquids) to stand on a hardwood floor for any length of time. Also, do not ever pour water on your floor—it can cause damage to the wood's structure and to the finish.

Protect from Spills in the Kitchen

Place rugs or mats in areas that are prone to spills, such as in front of the sink, refrigerator and stove. Cotton mats are recommended because they are easily cleaned. Mats with rubber backings can trap moisture on the floor and cause damage.

Move Area Rugs Regularly

When exposed to ultraviolet (sun) light, wood's natural oxidizing properties can cause the color of your floor and finish to change, taking on an age-worn patina. To keep a consistent color across your floor, rotate area rugs on a regular basis and use window coverings to protect against sun exposure.

Pet Claws

Keep all pet claws trimmed. Even small pet claws can indent hardwood floor finishes.

Tape

Do not apply tape to the flooring finish. Popular painters tapes typically state (printed inside spool) not for use on wood floors. Tape "pull" is specifically excluded in the Somerset limited warranty document.

The following hardwood floor cleaner is avaible at Home Idea Center: WOODPECKER - LAMINATE, HARDWOOD & PAQUET FLOOR CLEANER.

WARRANTY

Somerset Hardwood Flooring produces many products to appeal to a wide variety of customer tastes and needs. The limited warranties described herein extend to the original purchaser and are SUBJECT TO THE PROCEDURES, LIMITATIONS, DISCLAIMERS, EXCLUSIONS, AND PROVISIONS SET FORTH HEREIN. These limited warranties cover only approved applications as recommended by Somerset Hardwood Flooring and are effective on hardwood flooring purchased after June 1, 2020. Refer to www.somersetfloors.com for current applicable warranty, installation, and floor care information.

Somerset warrants, to the original purchaser (cannot be assigned or transferred), that its first quality products, in their original manufactured condition, will be free from manufacturing defects in milling, dimension, and grade for the lifetime of the floor.
Somerset SolidPLUS® engineered products are warranted against de-lamination of the plies due to bond line failure. This limited warranty does not cover seasonal expansion and contraction of wood flooring.

50-Year Finish Wear Layer Limited Warranty: Hand Crafted, Color Strip, Homestyle, High Gloss, Classic, Character, Specialty, Wide Plank, Color Plank, Classic Character, and Traditional Collections:

Somerset warrants, to the original purchaser, that the factory finish will not wear through or separate from the wood for 50 years from the original date of purchase on all factory-finished products in the aforementioned collections when installed under normal residential traffic conditions.

SOMERSET
HARDWOOD FLOORING

WARRANTY

15-Year Finish Wear Layer Limited Warranty: TruOAK and Builder Grade Products:
Somerset warrants, to the original purchaser, that the factory finish will not wear through or separate from the wood for 15 years, from the original date of purchase, on all prefinished products sold by Somerset as TruOAK or Builder Grade™ when installed under normal residential traffic conditions.

5-Year Light Commercial Finish Wear Layer Limited Warranty: Hand Crafted, Color Strip, Homestyle, Classic, Character, Specialty, Wide Plank, Color Plank, Classic Character, and Traditional Collections:
Somerset warrants, to the original purchaser, that the factory finish will not wear through or separate from the wood for 5 years from the original date of purchase on all factory-finished products in the aforementioned collections. Light commercial applications include such areas as business offices and retail shops. "Wet areas" such as commercial kitchens, hair salon chair stations, etc. are not considered "light commercial".

LUXURY VINYL

MANNINGTON®

ADURA

- ADURA® floors are waterproof, scratch-and indentation-resistant and easy to maintain
- ADURA® is perfect for any room where style and performance matters in a new home. Special attention has been paid to style details like realistic wood grains and surface textures, long and wide planks, variable width planks, and ceramic tile looks
- Available in a variety of shapes, sizes, textures, and installation options
- All Mannington floors are FloorScore® certified which means they are independently tested and meet stringent indoor air quality standards. This certification also qualifies all of our floors for low VOCs

MAX

ADURA®Max is available in today's most popular decors and features our innovative HydroLoc™ waterproof core—making it the perfect choice for your most challenging rooms. The result is a beautiful, durable, quiet and comfortable floor that can be enjoyed right away. ADURA®Max can stand up to the most active households and offers the industry's best wear, scratch and stain resistance.

- ADURA®Max is an expanded polymer core floor (also known as WPC)
- ADURA®Max dampens sound by 30%, for more peace and quiet in homes with multiple stories, plus those with media rooms, music rooms and kids play spaces
- Can be installed over existing hard surface floors, including those with grout lines (like ceramic tile)
- Features a thicker, more rigid waterproof core called HydroLoc™
- Features ScratchResist®, a premium scratch resistant surface protector, which helps keep floors looking newer, longer.
- Available in both planks and tiles

MANNINGTON®

ADURA®Max Care and Maintenance

You can protect your Mannington ADURA®Max Floor by following these easy guidelines.

- To minimize potential staining from asphalt tracking, we suggest you use a latex-based driveway sealer on your driveway.
- Close your curtains or blinds where extreme sunlight hits the floor. A combination of heat and sunlight causes most home furnishings to fade or discolor.
- Support furniture with wide-bearing, non-staining floor protectors. Ideally, the protectors should be at least one inch in diameter, made of non-pigmented hard plastic, and rest flat on the floor. Non-staining felt protectors are also acceptable. Casters with a minimum 3/4" flat surface width or floor protectors are recommended for all moveable furniture. Make sure any metal protectors are rust-proof. Replace your narrow dome furniture rests with wide-bearing ones.
- If you need to move heavy furniture and/or appliances across the floor, always use strips of wood or hardboard runways to protect the floor. Always use runways even if you have an appliance dolly, or even if the heavy objects are equipped with wheels or rollers.

ADURA®Max Floors Maintenance

- Sweep your floor regularly (at least once per week).
- Prevent stains by wiping up spills promptly.
- Occasional mopping with Mannington Award Series® Rinse-Free Cleaner (available at Home Idea Center) is recommended when dirt builds up and sweeping alone is not sufficient. Use a solution of 2 to 3 capfuls of Award Series® Cleaner (or clear, non-sudsy ammonia) in one gallon of warm water. Use of more than the recommended amount of cleaning solution may leave a dulling film. Do not use soap or detergent products as they will leave a dulling film. Rinsing is not required when\ using Mannington Award Series® Rinse-Free Cleaner, but if time permits, rinsing will provide the best care.
- ADURA®Max floors are low-gloss floors; use polish or "mop and shine" products only if you wish to make the floor shiny.
- After several applications of polish for a high-shine floor, an occasional stripping and reapplication of polish may be necessary. We recommend the use of Mannington Award Series® Heavy Duty Cleaner and Stripper. After thorough cleaning, rinsing and drying, apply Mannington Award Series® High-Gloss Polish to restore the shine. Do not use wax. Do not buff. High-traffic areas may require more than one application of polish. Allow polish to dry "tack-free" between coats.

ADURA®Max Floors Stain Solver

The overall stain resistance of our Mannington ADURA®Max floors is excellent and most spills will wipe off quickly and easily with a clean, white cloth. Removing certain substances may take a little extra effort, as outlined in the chart below.

- Start with first step listed.
- Only do steps necessary to resolve the problem
- Always use a clean, white cloth for wiping up stains and turn it frequently to avoid spreading the stain.
- Rinse with clean water and allow area to dry between steps.
- If stain removal causes a change in gloss level, apply polish per recommended guidelines.
- For items not covered by the chart, call Mannington Customer Care at 1-800-FLOOR-US (1-800-356-6787).

MANNINGTON®

ADURA®Max Care and Maintenance

STAIN/PROBLEM	PROCEDURE
Food, Beverages	If a substance is gummy, scrape off with dull knife. Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Saturate a clean, white cloth with bleach solution, cover stain and allow to stand for no more than 1 hour.
Tar, Oil, Asphalt, Grease, Wax, Paint (oil-based)	Scrape excess substance off with dull knife. Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush.
Scuffs, Marks, Scratches	Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol.
Minor Cuts, Burns	Limit traffic over damaged area, cover with masking tape, contact your retailer or Mannington for advice.
Lipstick, Antiseptics	Scrape excess off with dull knife. Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol. Saturate a clean, white cloth with bleach* solution, cover stain and allow to stand for no more than 1 hour.
Rust	Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Saturate a clean, white cloth with bleach* solution, cover stain and allow to stand for no more than 1 hour.
Crayon, Ink, Hair Dye, Permanent Marker	Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol.**
Caution	Mineral spirits, lighter fluid, painter's naphtha, and isopropyl alcohol are flammable liquids. Please follow precautions listed on the container.

MANNINGTON®

ADURA®Max Warranties

IMMEDIATELY AFTER INSTALLATION

- Keep traffic light during the first 24 hours.
- Avoid scrubbing or washing the floor for 48 hours after installation

MANNINGTON®

ADURA®Max Warranties

LIMITED WARRANTY FOR LIGHT COMMERCIAL USE

Mannington warrants that your ADURA®Max will be free from manufacturing defects, and for a period of 10 years following the date of purchase, under light commercial use*, will not discolor from mold, mildew or alkali.

Correctly constructed wood underfloors are not subject to moisture transmission. The light commercial warranty applies only to floors installed directly on concrete subfloors. Mold and mildew growth caused by excessive moisture as a result of flooding, plumbing and appliance leaks, and water leakage through sliding glass doors is not covered.

*Light commercial is defined as environments which do not have heavy commercial traffic, where the flooring is not exposed to a heavy commercial maintenance schedule, and where the interior temperature and humidity can be controlled and maintained. If there is any question as to whether the site is determined to be light commercial, contact Mannington Installation Services or the local Mannington Distributor.

Definitions for Applications in terms of LVT:

RESIDENTIAL	LIGHT COMMERCIAL*	COMMERCIAL**
Kitchen	Small Restaurant	Large Restaurant
Bedroom	Small Retail Shop	Large Retail
Dining Room	Waiting Rooms	School Classrooms
Rec. Rooms	Trade Rooms	Large Office
Foyers		Nurses' Station
Bathroom		Bathroom
		Assisted Living
		Hair Salon – working area

**We recommend Mannington Commercial for these locations

LIMITED WARRANTY FOR RESIDENTIAL USE

Mannington warrants that ADURA®Max will be free from manufacturing defects, and the number of years specified below following the date of the purchase, under normal household conditions*, will not: wear-out, fade, stain, delaminate or gap**.

ADURA®Max Lifetime

*Normal household conditions mean the daily activities commonly associated with residential use and includes that the floor will not stain from human or animal urine, vomit or feces.

**A gap is defined as: A gap bigger than the thickness of a business card (>10 mils) and longer than the short side of a business card (<2").

REMEDIES AVAILABLE TO YOU

If your ADURA®Max fails to perform as stated in the applicable Limited Warranty, Mannington will, at its option, (i) repair without charge the affected area to conform to the warranty; or (ii) replace the floor without charge with another floor of equal value and/or quality. If your floor was installed by a professional flooring contractor hired by you, Mannington will also pay for the professional labor cost to install your replacement floor. If Mannington repairs or replaces a plank or tile, you will be required to clear, at your expense, any items placed over the affected area subsequent to the original installation.

MANNINGTON®

ADURA®Max Warranties

Warranty coverage for a replacement panel will be limited to the remaining time of the original warranty.
THESE ARE YOUR EXCLUSIVE REMEDIES UNDER THE LIMITED WARRANTIES SET FORTH ABOVE.

IF YOU HAVE A WARRANTY CLAIM:

Contact the store where you purchased the floor and describe the problem. In many cases, your retailer can provide you with a solution to correct the situation. If you need additional assistance or wish to file a complaint, simply call Mannington Customer Care at 1-800-Floor-Us (1-800-356-6787) or file online at mannington.com.

Proof of purchase (store receipt) is necessary to verify all warranty claims.
Our representatives will provide you with helpful information to address your concerns and walk you through the easy steps necessary to file a claim. We will make every effort to ensure your claim is processed quickly and fairly.

You may write to us at:
Mannington Mills, Inc.
Attn: Customer Care
P.O. Box 30
Salem, NJ 08079
Email: service@mannington.com

For easy reference, fill in the following information and keep this sheet handy with your receipt.
Pattern, Color Name and Number: _____ __
Date when purchased: _____ _____
Store Name & Location: _____

ADURA®Max LIMITED WARRANTY EXCLUSIONS AND CONDITIONS

- Mannington limited warranty protection applies to floors purchased on or after June 1, 2018. Proof of purchase is necessary to verify all warranty claims.
- The Limited Warranties:
    - o Do not apply to "seconds" or "off-goods" grade products.
    - o Apply only to the original purchaser and the original installation site and are not transferable.
    - o Do not cover conditions or defects caused by improper installation, the use of improper adhesives or seam sealers, inadequate sub-flooring or improper sub-floor preparation.
    - o Do not cover construction-related damage.
    - o Do not cover conditions caused by improper use or maintenance, such as:
        - Loss of gloss or build-up of dulling film due to lack of maintenance or improper maintenance
        - Damage resulting from failure to follow floor care instructions as outlined in this warranty
        - Scuffs, scratches or cuts
        - Damage or discoloration from carpet dyes, fertilizers, or other chemicals
        - Staining from use of mats not labeled non-staining
        - Damage caused by burns, flooding, fires and other accidents
        - Damaged caused by abuse (i.e. dragging heavy or sharp objects across the floor without proper protection)
        - Damage caused by caster wheels or vacuum cleaner beater bars.
        - Failure to support furniture with floor protectors made of non-staining felt or non-pigmented hard plastic. Protectors must be the same diameter of the object and rest flat on the floor.

ADURA®Max Warranties

- o The Limited Warranties do not cover discoloration from heat or sunlight. A combination of heat and sunlight can cause most home furnishings to fade or discolor. For further information, please see the Mannington Floor Care Instructions on this warranty.
- o Do not cover variations of color, shade or texture of the floor you purchase from those shown on samples, photographs or literature.

- For purposes of the Limited Warranty for Residential use, "wear out" means complete loss of the Mannington wear layer so that the printed pattern or design of the floor is altered.
- Although ADURA®Max is not susceptible to damage from moisture, excessive subfloor damage is an ideal breeding ground for mold, mildew and fungus. The Limited Warranties do not cover discoloration from mold or from flooding, leaking plumbing or appliances, water entering through sliding glass doors or similar conditions.
- UNDER THE TERMS OF THESE LIMITED WARRANTIES, MANNINGTON WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE.
- Note: Some states or provinces do not allow the exclusion or limitation, or exclusion may not apply to you.
- THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THESE LIMITED WARRANTIES.
- Note: Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.
- EXCEPT AS SET FORTH HEREIN, THERE ARE NO EXPRESS WARRANTIES MADE BY MANNINGTON COVERING THIS PRODUCT.
- This warranty gives you specific legal rights, and you may have other rights which vary from state to state in the U.S. or province to province in Canada.

ADURA®Rigid

ADURA®Rigid is the newest member of the ADURA® family. What makes ADURA®Rigid different is it's solid core that gives the floor superior indentation resistance and it doesn't need to acclimate before it's installed and it can handle wide temperature ranges, like a cabin in the middle of winter or an enclosed lanai in Florida on a hot summer day.

- ADURA®Rigid is a solid polymer core floor (also known as SPC)
- ADURA®Rigid is strong and durable with superior indentation resistance, ideal for home gyms, kids rooms and kitchens
- Withstands wide temperature changes
- Can be installed over existing hard surface floors, including those with grout lines (like ceramic tile)
- Superior indentation resistance
- Features ScratchResist®, a premium scratch resistant surface protector, which helps keep floors looking newer, longer.
- Available in both planks and tiles

ADURA®RIGID CARE AND MAINTENANCE

You can protect your Mannington ADURA®Rigid Floor by following these easy guidelines.

- Use doormats outside each entrance to your home to prevent dirt, sand, grit and other substances such as oil, asphalt and driveway sealer from being tracked onto your floor. Use non-staining mats on your floor. Do not put rubber-backed, latex-backed or coco fiber mats on your floor because they will stain or damage the surface.

MANNINGTON®

ADURA®RIGID CARE AND MAINTENANCE

- To minimize potential staining from asphalt tracking, we suggest you use a latex-based driveway sealer on your driveway.
- Close your curtains or blinds where extreme sunlight hits the floor. A combination of heat and sunlight causes most home furnishings to fade or discolor.
- Support furniture with wide-bearing, non-staining floor protectors. Ideally, the protectors should be at least one inch in diameter, made of non-pigmented hard plastic, and rest flat on the floor. Non-staining felt protectors are also acceptable. Casters with a minimum 3/4" flat surface width or floor protectors are recommended for all moveable furniture. Make sure any metal protectors are rust-proof. Replace your narrow dome furniture rests with wide-bearing ones.
- If you need to move heavy furniture and/or appliances across the floor, always use strips of wood or hardboard runways to protect the floor. Always use runways even if you have an appliance dolly, or even if the heavy objects are equipped with wheels or rollers.

ADURA®Rigid Floors Maintenance

- Sweep your floor regularly (at least once per week).
- Prevent stains by wiping up spills promptly.
- Occasional mopping with Mannington Award Series® Rinse-Free Cleaner (availabel at Home Idea Center) is recommended when dirt builds up and sweeping alone is not sufficient. Use a solution of 2 to 3 capfuls of Award Series® Cleaner (or clear, non-sudsy ammonia) in one gallon of warm water. Use of more than the recommended amount of cleaning solution may leave a dulling film. Do not use soap or detergent products as they will leave a dulling film. Rinsing is not required when\using Mannington Award Series® Rinse-Free Cleaner, but if time permits, rinsing will provide the best care.
- ADURA®Rigid floors are low-gloss floors; use polish or "mop and shine" products only if you wish to make the floor shiny.
- After several applications of polish for a high-shine floor, an occasional stripping and reapplication of polish may be necessary. We recommend the use of Mannington Award Series® Heavy Duty Cleaner and Stripper. After thorough cleaning, rinsing and drying, apply Mannington Award Series® High-Gloss Polish to restore the shine. Do not use wax. Do not buff. High-traffic areas may require more than one application of polish. Allow polish to dry "tack-free" between coats.

ADURA®Rigid Floors Stain Solver

The overall stain resistance of our Mannington ADURA®Rigid floors is excellent and most spills will wipe off quickly and easily with a clean, white cloth. Removing certain substances may take a little extra effort, as outlined in the chart below.

- Start with first step listed.
- Only do steps necessary to resolve the problem
- Always use a clean, white cloth for wiping up stains and turn it frequently to avoid spreading the stain.
- Rinse with clean water and allow area to dry between steps.
- If stain removal causes a change in gloss level, apply polish per recommended guidelines.

For items not covered by the chart, call Mannington Customer Care at 1-800-FLOOR-US (1-800-356-6787).

MANNINGTON®

ADURA®Rigid Care and Maintenance

STAIN/PROBLEM	PROCEDURE
Food, Beverages	If a substance is gummy, scrape off with dull knife. Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Saturate a clean, white cloth with bleach solution, cover stain and allow to stand for no more than 1 hour.
Tar, Oil, Asphalt, Grease, Wax, Paint (oil-based)	Scrape excess substance off with dull knife. Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush.
Scuffs, Marks, Scratches	Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol.
Minor Cuts, Burns	Limit traffic over damaged area, cover with masking tape, contact your retailer or Mannington for advice.
Lipstick, Antiseptics	Scrape excess off with dull knife. Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol. Saturate a clean, white cloth with bleach* solution, cover stain and allow to stand for no more than 1 hour.
Rust	Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Saturate a clean, white cloth with bleach* solution, cover stain and allow to stand for no more than 1 hour.
Crayon, Ink, Hair Dye, Permanent Marker	Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol.**
Caution	Mineral spirits, lighter fluid, painter's naphtha, and isopropyl alcohol are flammable liquids. Please follow precautions listed on the container.

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ADURA®Rigid Warranties

IMMEDIATELY AFTER INSTALLATION

- Keep traffic light during the first 24 hours.
- Avoid scrubbing or washing the floor for 48 hours after installation

MANNINGTON®

ADURA®Rigid Warranties

LIMITED WARRANTY FOR LIGHT COMMERCIAL USE

Mannington warrants that your ADURA®Rigid will be free from manufacturing defects, and for a period of 10 years following the date of purchase, under light commercial use*, will not discolor from mold, mildew or alkali.

Correctly constructed wood underfloors are not subject to moisture transmission. The light commercial warranty applies only to floors installed directly on concrete subfloors. Mold and mildew growth caused by excessive moisture as a result of flooding, plumbing and appliance leaks, and water leakage through sliding glass doors is notcovered.

*Light commercial is defined as environments which do not have heavy commercial traffic, where the flooring is not exposed to a heavy commercial maintenance schedule, and where the interior temperature and humidity can be controlled and maintained. If there is any question as to whether the site is determined to be light commercial, contact Mannington Installation Services or the local Mannington Distributor.

Definitions for Applications in terms of LVT:

RESIDENTIAL	LIGHT COMMERCIAL*	COMMERCIAL**
Kitchen	Small Restaurant	Large Restaurant
Bedroom	Small Retail Shop	Large Retail
Dining Room	Waiting Rooms	School Classrooms
Rec. Rooms	Trade Rooms	Large Office
Foyers		Nurses' Station
Bathroom		Bathroom
		Assisted Living
		Hair Salon – working area

**We recommend Mannington Commercial for these locations

LIMITED WARRANTY FOR RESIDENTIAL USE

Mannington warrants that ADURA®Rigid will be free from manufacturing defects, and the number of years specified below following the date of the purchase, under normal household conditions*, will not: wear-out, fade, stain, delaminate or gap**.

ADURA®Rigid Lifetime

*Normal household conditions mean the daily activities commonly associated with residential use and includes that the floor will not stain from human or animal urine, vomit or feces.

**A gap is defined as: A gap bigger than the thickness of a business card (>10 mils) and longer than the short side of a business card (<2").

REMEDIES AVAILABLE TO YOU

If your ADURA®Rigid fails to perform as stated in the applicable Limited Warranty, Mannington will, at its option, (i) repair without charge the affected area to conform to the warranty; or (ii) replace the floor without charge with another floor of equal value and/or quality. If your floor was installed by a professional flooring contractor hired by you, Mannington will also pay for the professional labor cost to install your replacement floor. If Mannington repairs or replaces a plank or tile, you will be required to clear, at your expense, any items placed over the affected area subsequent to the original installation.

MANNINGTON®

ADURA®Rigid Warranties

Warranty coverage for a replacement panel will be limited to the remaining time of the original warranty.
THESE ARE YOUR EXCLUSIVE REMEDIES UNDER THE LIMITED WARRANTIES SET FORTH ABOVE.

IF YOU HAVE A WARRANTY CLAIM:

Contact the store where you purchased the floor and describe the problem. In many cases, your retailer can provide you with a solution to correct the situation. If you need additional assistance or wish to file a complaint, simply call Mannington Customer Care at 1-800-Floor-Us (1-800-356-6787) or file online at mannington.com.

Proof of purchase (store receipt) is necessary to verify all warranty claims.
Our representatives will provide you with helpful information to address your concerns and walk you through the easy steps necessary to file a claim. We will make every effort to ensure your claim is processed quickly and fairly.

You may write to us at:
Mannington Mills, Inc.
Attn: Customer Care
P.O. Box 30
Salem, NJ 08079
Email: service@mannington.com

For easy reference, fill in the following information and keep this sheet handy with your receipt.
Pattern, Color Name and Number: _____ __
Date when purchased: _____ _____
Store Name & Location: _____

ADURA®Rigid LIMITED WARRANTY EXCLUSIONS AND CONDITIONS

- Mannington limited warranty protection applies to floors purchased on or after June 1, 2018. Proof of purchase is necessary to verify all warranty claims.
- The Limited Warranties:
    - o Do not apply to "seconds" or "off-goods" grade products.
    - o Apply only to the original purchaser and the original installation site and are not transferable.
    - o Do not cover conditions or defects caused by improper installation, the use of improper adhesives or seam sealers, inadequate sub-flooring or improper sub-floor preparation.
    - o Do not cover construction-related damage.
    - o Do not cover conditions caused by improper use or maintenance, such as:
        - Loss of gloss or build-up of dulling film due to lack of maintenance or improper maintenance
        - Damage resulting from failure to follow floor care instructions as outlined in this warranty
        - Scuffs, scratches or cuts
        - Damage or discoloration from carpet dyes, fertilizers, or other chemicals
        - Staining from use of mats not labeled non-staining
        - Damage caused by burns, flooding, fires and other accidents
        - Damaged caused by abuse (i.e. dragging heavy or sharp objects across the floor without proper protection)
        - Damage caused by caster wheels or vacuum cleaner beater bars.
        - Failure to support furniture with floor protectors made of non-staining felt or non-pigmented hard plastic. Protectors must be the same diameter of the object and rest flat on the floor.

ADURA®Rigid Warranties

- o The Limited Warranties do not cover discoloration from heat or sunlight. A combination of heat and sunlight can cause most home furnishings to fade or discolor. For further information, please see the Mannington Floor Care Instructions on this warranty.
- o Do not cover variations of color, shade or texture of the floor you purchase from those shown on samples, photographs or literature.

- For purposes of the Limited Warranty for Residential use, "wear out" means complete loss of the Mannington wear layer so that the printed pattern or design of the floor is altered.
- Although ADURA®Rigid is not susceptible to damage from moisture, excessive subfloor damage is an ideal breeding ground for mold, mildew and fungus. The Limited Warranties do not cover discoloration from mold or from flooding, leaking plumbing or appliances, water entering through sliding glass doors or similar conditions.
- UNDER THE TERMS OF THESE LIMITED WARRANTIES, MANNINGTON WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE.
- Note: Some states or provinces do not allow the exclusion or limitation, or exclusion may not apply to you.
- THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THESE LIMITED WARRANTIES.
- Note: Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.
- EXCEPT AS SET FORTH HEREIN, THERE ARE NO EXPRESS WARRANTIES MADE BY MANNINGTON COVERING THIS PRODUCT.
- This warranty gives you specific legal rights, and you may have other rights which vary from state to state in the U.S. or province to province in Canada.

ADURA®Flex

ADURA®Flex is a traditional glue down LVT floor which is perfect when you don't want any transition strips from room to room. It's also a great option for homes with open floor plans and with seniors or those with special needs.

- ADURA®Flex is made in the USA
- Can be installed in long runs without transition strips, ideal for homes with open floor plans and with seniors or those with special needs
- Features ScratchResist™X wearlayer, the most advanced scratch resistant technology on the market
- Cabinets can be installed on top of this floor for faster, easier installation
- Tile can be installed with or without grout
- Available in both planks and tiles

ADURA®FLEX CARE AND MAINTENANCE

You can protect your Mannington ADURA®Flex Floor by following these easy guidelines.

- Use doormats outside each entrance to your home to prevent dirt, sand, grit and other substances such as oil, asphalt and driveway sealer from being tracked onto your floor. Use non-staining mats on your floor. Do not put rubber-backed, latex-backed or coco fiber mats on your floor because they will stain or damage the surface.
- To minimize potential staining from asphalt tracking, we suggest you use a latex-based driveway sealer on your driveway.
- Close your curtains or blinds where extreme sunlight hits the floor. A combination of heat and sunlight causes most home furnishings to fade or discolor.

ADURA®FLEX CARE AND MAINTENANCE

- Support furniture with wide-bearing, non-staining floor protectors. Ideally, the protectors should be at least one inch in diameter, made of non-pigmented hard plastic, and rest flat on the floor. Non-staining felt protectors are also acceptable. Casters with a minimum 3/4" flat surface width or floor protectors are recommended for all moveable furniture. Make sure any metal protectors are rust-proof. Replace your narrow dome furniture rests with wide-bearing ones.
- If you need to move heavy furniture and/or appliances across the floor, always use strips of wood or hardboard runways to protect the floor. Always use runways even if you have an appliance dolly, or even if the heavy objects are equipped with wheels or rollers.

ADURA®FLex Floors Maintenance

- Sweep your floor regularly (at least once per week).
- Prevent stains by wiping up spills promptly.
- Occasional mopping with Mannington Award Series® Rinse-Free Cleaner (availabe at Home Idea Center) is recommended when dirt builds up and sweeping alone is not sufficient. Use a solution of 2 to 3 capfuls of Award Series® Cleaner (or clear, non-sudsy ammonia) in one gallon of warm water. Use of more than the recommended amount of cleaning solution may leave a dulling film. Do not use soap or detergent products as they will leave a dulling film. Rinsing is not required when\using Mannington Award Series® Rinse-Free Cleaner, but if time permits, rinsing will provide the best care.
- ADURA®Flex floors are low-gloss floors; use polish or "mop and shine" products only if you wish to make the floor shiny.
- After several applications of polish for a high-shine floor, an occasional stripping and reapplication of polish may be necessary. We recommend the use of Mannington Award Series® Heavy Duty Cleaner and Stripper. After thorough cleaning, rinsing and drying, apply Mannington Award Series® High-Gloss Polish to restore the shine. Do not use wax. Do not buff. High-traffic areas may require more than one application of polish. Allow polish to dry "tack-free" between coats.

ADURA®Flex Floors Stain Solver

The overall stain resistance of our Mannington ADURA®Rigid floors is excellent and most spills will wipe off quickly and easily with a clean, white cloth. Removing certain substances may take a little extra effort, as outlined in the chart below.

- Start with first step listed.
- Only do steps necessary to resolve the problem
- Always use a clean, white cloth for wiping up stains and turn it frequently to avoid spreading the stain.
- Rinse with clean water and allow area to dry between steps.
- If stain removal causes a change in gloss level, apply polish per recommended guidelines.

For items not covered by the chart, call Mannington Customer Care at 1-800-FLOOR-US (1-800-356-6787).

MANNINGTON®

ADURA®Flex Care and Maintenance

STAIN/PROBLEM	PROCEDURE
Food, Beverages	If a substance is gummy, scrape off with dull knife. Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Saturate a clean, white cloth with bleach solution, cover stain and allow to stand for no more than 1 hour.
Tar, Oil, Asphalt, Grease, Wax, Paint (oil-based)	Scrape excess substance off with dull knife. Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush.
Scuffs, Marks, Scratches	Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol.
Minor Cuts, Burns	Limit traffic over damaged area, cover with masking tape, contact your retailer or Mannington for advice.
Lipstick, Antiseptics	Scrape excess off with dull knife. Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol. Saturate a clean, white cloth with bleach* solution, cover stain and allow to stand for no more than 1 hour.
Rust	Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Saturate a clean, white cloth with bleach* solution, cover stain and allow to stand for no more than 1 hour.
Crayon, Ink, Hair Dye, Permanent Marker	Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol.**
Caution	Mineral spirits, lighter fluid, painter's naphtha, and isopropyl alcohol are flammable liquids. Please follow precautions listed on the container.

MANNINGTON®

ADURA®Flex Warranties

IMMEDIATELY AFTER INSTALLATION

- Keep traffic light during the first 24 hours.
- Avoid scrubbing or washing the floor for 48 hours after installation

MANNINGTON®

ADURA®Flex Warranties

LIMITED WARRANTY FOR LIGHT COMMERCIAL USE

Mannington warrants that your ADURA®Flex will be free from manufacturing defects, and for a period of 10 years following the date of purchase, under light commercial use*, will not discolor from mold, mildew or alkali.

Correctly constructed wood underfloors are not subject to moisture transmission. The light commercial warranty applies only to floors installed directly on concrete subfloors. Mold and mildew growth caused by excessive moisture as a result of flooding, plumbing and appliance leaks, and water leakage through sliding glass doors is not covered.

*Light commercial is defined as environments which do not have heavy commercial traffic, where the flooring is not exposed to a heavy commercial maintenance schedule, and where the interior temperature and humidity can be controlled and maintained. If there is any question as to whether the site is determined to be light commercial, contact Mannington Installation Services or the local Mannington Distributor.

Definitions for Applications in terms of LVT:

RESIDENTIAL	LIGHT COMMERCIAL*	COMMERCIAL**
Kitchen	Small Restaurant	Large Restaurant
Bedroom	Small Retail Shop	Large Retail
Dining Room	Waiting Rooms	School Classrooms
Rec. Rooms	Trade Rooms	Large Office
Foyers		Nurses' Station
Bathroom		Bathroom
		Assisted Living
		Hair Salon – working area

**We recommend Mannington Commercial for these locations

LIMITED WARRANTY FOR RESIDENTIAL USE

Mannington warrants that ADURA®Flex will be free from manufacturing defects, and the number of years specified below following the date of the purchase, under normal household conditions*, will not: wear-out, fade, stain, delaminate or gap**.

ADURA®Flex Lifetime

*Normal household conditions mean the daily activities commonly associated with residential use and includes that the floor will not stain from human or animal urine, vomit or feces.

**A gap is defined as: A gap bigger than the thickness of a business card (>10 mils) and longer than the short side of a business card (<2").

REMEDIES AVAILABLE TO YOU

If your ADURA®Flex fails to perform as stated in the applicable Limited Warranty, Mannington will, at its option, (i) repair without charge the affected area to conform to the warranty; or (ii) replace the floor without charge with another floor of equal value and/or quality. If your floor was installed by a professional flooring contractor hired by you, Mannington will also pay for the professional labor cost to install your replacement floor. If Mannington repairs or replaces a plank or tile, you will be required to clear, at your expense, any items placed over the affected area subsequent to the original installation.

MANNINGTON®

ADURA®Flex Warranties

Warranty coverage for a replacement panel will be limited to the remaining time of the original warranty.
THESE ARE YOUR EXCLUSIVE REMEDIES UNDER THE LIMITED WARRANTIES SET FORTH ABOVE.

IF YOU HAVE A WARRANTY CLAIM:

Contact the store where you purchased the floor and describe the problem. In many cases, your retailer can provide you with a solution to correct the situation. If you need additional assistance or wish to file a complaint, simply call Mannington Customer Care at 1-800-Floor-Us (1-800-356-6787) or file online at mannington.com.

Proof of purchase (store receipt) is necessary to verify all warranty claims.
Our representatives will provide you with helpful information to address your concerns and walk you through the easy steps necessary to file a claim. We will make every effort to ensure your claim is processed quickly and fairly.

You may write to us at:
Mannington Mills, Inc.
Attn: Customer Care
P.O. Box 30
Salem, NJ 08079
Email: service@mannington.com

For easy reference, fill in the following information and keep this sheet handy with your receipt.
Pattern, Color Name and Number: _____ __
Date when purchased: _____ _____
Store Name & Location: _____

ADURA®Flex LIMITED WARRANTY EXCLUSIONS AND CONDITIONS

- Mannington limited warranty protection applies to floors purchased on or after June 1, 2018. Proof of purchase is necessary to verify all warranty claims.
- The Limited Warranties:
    - o Do not apply to "seconds" or "off-goods" grade products.
    - o Apply only to the original purchaser and the original installation site and are not transferable.
    - o Do not cover conditions or defects caused by improper installation, the use of improper adhesives or seam sealers, inadequate sub-flooring or improper sub-floor preparation.
    - o Do not cover construction-related damage.
    - o Do not cover conditions caused by improper use or maintenance, such as:
        - Loss of gloss or build-up of dulling film due to lack of maintenance or improper maintenance
        - Damage resulting from failure to follow floor care instructions as outlined in this warranty
        - Scuffs, scratches or cuts
        - Damage or discoloration from carpet dyes, fertilizers, or other chemicals
        - Staining from use of mats not labeled non-staining
        - Damage caused by burns, flooding, fires and other accidents
        - Damaged caused by abuse (i.e. dragging heavy or sharp objects across the floor without proper protection)
        - Damage caused by caster wheels or vacuum cleaner beater bars.
        - Failure to support furniture with floor protectors made of non-staining felt or non-pigmented hard plastic. Protectors must be the same diameter of the object and rest flat on the floor.

MANNINGTON®

ADURA®Flex Warranties

- o The Limited Warranties do not cover discoloration from heat or sunlight. A combination of heat and sunlight can cause most home furnishings to fade or discolor. For further information, please see the Mannington Floor Care Instructions on this warranty.
- o Do not cover variations of color, shade or texture of the floor you purchase from those shown on samples, photographs or literature.

- For purposes of the Limited Warranty for Residential use, "wear out" means complete loss of the Mannington wear layer so that the printed pattern or design of the floor is altered.
- Although ADURA®Rigid is not susceptible to damage from moisture, excessive subfloor damage is an ideal breeding ground for mold, mildew and fungus. The Limited Warranties do not cover discoloration from mold or from flooding, leaking plumbing or appliances, water entering through sliding glass doors or similar conditions.
- UNDER THE TERMS OF THESE LIMITED WARRANTIES, MANNINGTON WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE.
- Note: Some states or provinces do not allow the exclusion or limitation, or exclusion may not apply to you.
- THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THESE LIMITED WARRANTIES.
- Note: Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.
- EXCEPT AS SET FORTH HEREIN, THERE ARE NO EXPRESS WARRANTIES MADE BY MANNINGTON COVERING THIS PRODUCT.
- This warranty gives you specific legal rights, and you may have other rights which vary from state to state in the U.S. or province to province in Canada.

LUXURY VINYL SHEET

MANNINGTON®

Beautiful Visuals. 3 Performance Levels. 1 Perfect Floor. Mannington's Luxury Vinyl Sheet is the next evolution in sheet vinyl flooring. With advanced printing and texturing technologies, it's the best-looking, best-performing vinyl sheet floor in the market.

With a broad range of designs, from decorative patterns to realistic wood grains to elegant stones and rustic slates, each pattern is available in your choice of three performance levels, Platinum, Gold or Silver. Simply choose the one that suits your lifestyle and your home.

Platinum

Superior durability meets the ultimate in softness underfoot
ScratchResist® HP wearlayer for exceptional performance
Lifetime warranty / Gotta Love It Guarantee*

Gold

Stands up to active households
ScratchResist® wear layer
20 year warranty

Silver

Budget friendly
Urethane wear layer
10 year warranty

LUXURY VINYL SHEET CARE AND MAINTENANCE

- Use a doormat outside each entrance to your home to prevent dirt, sand, grit, and other substances such as oil, asphalt, and driveway sealer from being tracked onto your floor. Use non-staining mats on your floor.
- To minimize potential staining from asphalt tracking, we suggest you use a latex-based driveway sealer.
- Close your curtains or blinds where extreme sunlight hits the floor. A combination of heat and sunlight causes most home furnishings, including resilient floors, to fade or discolor.
- Support furniture with wide-bearing, non-staining floor protectors. Ideally, the protectors should be at least one inch in diameter, made of non-pigmented, hard plastic, and rest flat on the floor. Non-staining felt protectors are also acceptable. Casters with a minimum 3/4" flat surface width or floor protectors are recommended for all moveable furniture. Make sure any metal protectors are rust-proof. Replace your narrow dome furniture rests with wide-bearing ones.
- If you need to move heavy furniture and/or appliances, such as your refrigerator, across the floor, always use strips of wood or hardboard runways to protect the floor. Always use runways even if you have an appliance dolly, or even if the heavy objects are equipped with wheels or rollers.

Luxury Vinyl Sheet Maintenance

Here are some simple things you can do to keep your Mannington Luxury Vinyl Sheet Floor looking like new.

Initial Maintenance (within 24 hours of installation)

- Keep traffic light during the first 24 hours so adhesive can dry properly (if adhesive was used)
- If the floor has been seamed, avoid stepping on the seam sealer for 24 hours so it can dry undisturbed
- Avoid scrubbing or washing floor for at least three days after installation. Spot clean floor avoiding all seams
- When moving heavy furniture or appliances across the floor, always use wood or hardboard runways to protect the floor

Routine Maintenance (daily/weekly as needed)

- Sweep your floor regularly (at least once a week) to remove loose dirt.
- Prevent stains by wiping spills promptly.
- Occasional mopping with Mannington Award Series® Cleaner (available at Home Idea Center) is recommended when dirt builds up and sweeping alone is not sufficient. Use a solution of 2 to 3 capfuls of Award Series® Cleaner (or clear, non-sudsy ammonia) in one gallon of warm water. Using more than the recommended amount of cleaning solution may leave a dulling film. Do not use soap or detergent products as they will leave a dulling film. Rinsing is not required when using Mannington Award Series® Cleaner, but if time permits, rinsing will provide the best care and highest shine.
- Luxury vinyl sheet floors have a low gloss. Use polish or "mop and shine" products only if you wish to make the floor shiny.
- After several applications of polish, an occasional stripping and reapplication of polish may be necessary. This may also be necessary for excessive dirt and grime build-up. We recommend the use of Mannington Award Series® Heavy Duty Cleaner and Stripper. After thorough cleaning, rinsing, and drying, apply Mannington Award Series® Polish to restore the shine. High traffic areas may require more than one application of polish. Allow polish to dry "tack-free" between coats.

Caution: Resilient floors can be slippery when wet. Use extreme caution when walking on a wet floor.

LUXURY VINYL SHEET CARE AND MAINTENANCE

Resilient Stain Solver

Mannington Resilient Floors offer excellent stain resistance, and most spills will wipe off quickly and easily with a clean cloth. Removing certain stains takes a little extra effort. Here are some guidelines before you begin:

- Start with the first procedure listed.
- Only do the procedures necessary to resolve the problem. Always use a clean white cloth for wiping up stains, and turn it frequently to avoid spreading the stain.
- Rinse with clean water and allow area to dry between procedures.

For items not covered by the following chart, call Mannington Consumer Services at 1-800-FLOOR-US (1-800-356-6787).

STAIN/PROBLEM	PROCEDURE
Food, Beverages	If a substance is gummy, scrape off with dull knife. Scour using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Saturate a clean, white cloth with bleach solution, cover stain and allow to stand for no more than 1 hour.
Tar, Oil, Asphalt, Grease, Wax, Paint (oil-based)	Scrape excess substance off with dull knife. Scour using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush.
Scuffs, Marks, Scratches	Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol.
Minor Cuts, Burns, Gouges	Limit traffic over damaged area, cover with masking tape, contact your retailer or Mannington for advice.
Lipstick, Antiseptics	Scrape excess off with dull knife. Scour using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol. Saturate a clean, white cloth with bleach* solution, cover stain and allow to stand for no more than 1 hour.
Rust	Scour using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Saturate a clean, white cloth with bleach solution, cover stain and allow to stand for no more than 1 hour.
Crayon, Ink, Hair Dye, Permanent Marker	Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol.**
Caution	Mineral spirits, lighter fluid, painter's naphtha, and isopropyl alcohol are flammable liquids. Please follow precautions listed on the container.

MANNINGTON®

LUXURY VINYL SHEET WARRANTY

IMMEDIATELY AFTER INSTALLATION

- Ask your installer about the method used for installation. If "full spread", keep traffic light during the first 24 hours so adhesive can dry properly.
- If the floor has been seamed, avoid stepping on the seam sealer for 24 hours so it can dry undisturbed.
- Avoid scrubbing or washing the floor for at least three days after installation. Spot clean the floor, avoiding all seams. Clean any adhesive residue with a clean, white cloth dampened with mineral spirits.*

CAUTION: *Mineral spirits are flammable liquids. Please follow precautions listed on the container.

LIMITED WARRANTY FOR LIGHT COMMERCIAL USE

Mannington warrants that the LVS Platinum collection will be free from manufacturing defects for a period of 8 years following the date of purchase, under light commercial use*, and will not discolor from mold, mildew or alkali. Correctly constructed wood underfloors are not subject to moisture transmission. The light commercial moisture warranty applies only to floors installed directly on concrete subfloors.Mold and mildew growth caused by excessive moisture as a result of flooding, plumbing and appliance leaks, and water leakage through sliding glass doors is not covered.

*Light commercial use means use in environments which do not have heavy commercial traffic or heavy rolling loads, including art galleries, banks, bookstores, boutiques, coffee shops, dry cleaners, gift shops, hotel rooms, jewelry stores, professional offices (i.e. accountants, lawyers, physicians, dentists and optometrists), photography studios, styling salons, and waiting rooms.

LIMITED WARRANTY FOR RESIDENTIAL USE

Mannington warrants that the entire LVS collection will be free from manufacturing defects, and for a period of years (indicated below) following the date of purchase, under normal household conditions*.

	LVS Platinum	LVS Gold	LVS Silver
Warranty Length	Lifetime	Limited 20 year	Limited 10 year
Permanently indent when proper floor protectors are used (refer to section Mannington Floor Care Instructions)	•	•	•
Rip, tear or gouge	•	•	•
Permanently discolor or fade	•	•	•
Permanently stain from normal household stains or asphalt tracking	•	•	•
Yellow from exposure to rubber-backed mats	•	•	•
Wear throught the wearlayer so the printed pattern or design of the floor is altered	•	•	•
Permanently discolor from mold or mildew growth in the vinyl when installed directly over a concrette subfloor	•	•	•
Discolor from underlayments panels	•	•	•
Permanently scuff from shoe soles	•	•	
Gotta Love it Guarantee	•	•	

MANNINGTON®

LUXURY VINYL SHEET WARRANTY

30-Day Gotta Love It Guarantee - After your LVS Platinum floor is installed, live with it for 30 days and at the end of that period, if you decide you don't love it for any reason, we'll replace it with a Mannington floor of the same grade or equal value.

* "Normal household conditions" means those daily activities commonly associated with residential use.

**Consumer is responsible for installation. Mannington will supply material only.

REMEDIES AVAILABLE TO YOU

If your LVS floor fails to perform as stated in the applicable Limited Warranty, Mannington will, at its option, (i) repair without charge the affected area to conform to the warranty; or (ii) replace the floor without charge with another Mannington LVS floor of equal value and/or quality.
If your floor was installed by a professional flooring contractor hired by you, Mannington will also pay for the professional labor cost to install your replacement floor for the time frame listed per chart below.

	LVS Platinum	LVS Gold	LVS Silver
Labor Warranty if Professionally Installed	10 years	5 Years	5 Years

If Mannington repairs or replaces a sheet as a result of a warranty claim, you will be required to clear at your expense any items placed over the affected area subsequent to the original installation.

Warranty coverage for a replacement floor will be limited to the remaining time of the original warranty.

THESE ARE YOUR EXCLUSIVE REMEDIES UNDER THE LIMITED WARRANTIES SET FORTH ABOVE.
UNDER THE TERMS OF THESE LIMITED WARRANTIES, MANNINGTON WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE.
RIP, TEAR, GOUGE IS ONE TIME ONLY AND LIMITED TO OCCUPANT OR HOME OWNER.
Note: Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.
THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THESE LIMITED WARRANTIES.

Note: Some States or Provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

EXCEPT AS SET FORTH HEREIN, THERE ARE NO EXPRESS WARRANTIES MADE BY MANNINGTON COVERING THIS PRODUCT.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State in the U.S. or Province to Province in Canada.

IF YOU HAVE A WARRANTY CLAIM…

Contact the store where you purchased the floor and describe the problem. In many cases, your retailer can provide you with a solution to correct the situation. If you need additional assistance or wish to file a complaint, simply call Mannington Customer Care at 1-800-Floor-Us (1-800-356-6787) or file online at www.mannington.com.
Proof of purchase (store receipt) is necessary to verify all warranty claims. Our representatives will provide you with helpful information to address your concerns to walk you through the easy steps necessary to file a claim. We will make every effort to ensure your claim is processed quickly and fairly.

MANNINGTON®

LUXURY VINYL SHEET WARRANTY

You may write to us at:
Mannington Mills, Inc.
Attn: Customer Care
P.O. Box 30
Salem, NJ 08079
Email: service@mannington.com
For your reference, fill in the following information and keep this sheet handy:
Pattern Number: _____
Purchase Date: _____
Retailer where you purchased your Mannington LVS Floor:

_____
Store Phone Number: _____

LIMITED WARRANTY EXCLUSIONS AND CONDITIONS

- Mannington's Limited Warranties apply only to floors purchased after March 30, 2020. Proof of purchase is necessary to verify all warranty claims.
- The Limited Warranties do not apply to "seconds" or "mill trial" grade products.
- The Limited Warranties apply to residential use only and do not cover any commercial use.
- The Limited Warranties apply only to the original purchaser and the original installation site, and are not transferable.
- The Limited Warranties do not cover conditions or defects caused by improper installation, the use of improper adhesives or seam sealers, inadequate sub-flooring or improper sub-floor preparation. This warranty does not cover labor costs on non-professionally installed floors or on floors installed with obvious visible defects. Be sure to discuss installation matters with your installer.
- The Limited Warranties do not cover construction related damage.
- The Limited Warranties do not cover conditions caused by improper use or maintenance, such as:
  - loss of gloss or build-up of dulling film due to lack of maintenance or improper maintenance.
  - damage resulting from failure to follow floor care instructions.
  - scuffs, scratches, cuts, or damage or discoloration from carpet dyes, fertilizer or other chemicals.
  - damage caused by burns, flooding, fires and other accidents.
  - damage caused by abuse (i.e. dragging appliances, heavy or sharp objects across the floor without proper protection).
  - damage caused by vacuum cleaner beater bars or caster wheels.
  - use of mats that are labeled "non-staining."
- The Limited Warranties do not cover fading or discoloration from heat or sunlight.
- Support furniture with wide-bearing, non-staining floor protectors. The protectors should be at least one inch in diameter, made of non-pigmented hard plastic, and rest flat on the floor. Nonstaining felt protectors are also acceptable. Make sure any metal protectors are rust-proof. Replace your narrow dome furniture rests with wide-bearing ones.
- The Limited Warranties do not cover variations of color, shade or texture of the floor you purchase from those shown on samples or photographs.
- The Limited Warranties do not cover discoloration from mold or mildew growth in the vinyl caused by excessive moisture resulting from flooding, leaking plumbing or appliances, water entering through sliding glass doors or similar conditions.
- If your floor is replaced because of discoloration or staining from underlayment panels, mold or mildew growth or asphalt tracking, the replacement floor will not be warranted against future discoloration or staining.

LUXURY VINYL SHEET WARRANTY

RFCI STAND ALONE STATEMENT REGARDING MOLD AND MILDEW

Issues concerning mold and mildew are gaining increased attention from both residential and commercial property owners, as well as the public at large. In virtually all situations, if there is a mold issue, there is an excessive moisture issue. In order to prevent, control, or remediate mold and mildew, one must first identify, evaluate and eliminate the source of excessive moisture.

Prior to removing an existing floor following the RFCI Recommended Work Practices for Removal of Resilient Coverings (unless state or local law requires other measures) or installing a new floor, if there are visible indications of mold or mildew or the presence of a strong musty odor in the area where the flooring is to be removed or installed, the source of the problem should be identified and corrected before proceeding with the flooring work. Visible signs of mold or mildew, such as discoloration, can indicate the presence of mold or mildew on the subfloor, on the underlayment, on the back of the flooring and sometimes on the floor surface. If mold or mildew is discovered during the removal or installation of flooring, all flooring work should stop until the mold or mildew problem (and any related moisture problem) has been addressed. Before installing the new flooring, make sure the underlayment and/or subfloor is allowed to thoroughly dry and that any residual effect of excessive moisture, mold or structural damage has been corrected.

To deal with mold and mildew issues, you should refer to the U.S. Environmental Protection Agency (EPA) guidelines that address mold and mildew. Depending on the mold or mildew condition present, those remediation options range from cleanup measures using gloves and biocide to hiring a professional mold and mildew remediation contractor to address the condition. Resilient flooring, because it is relatively nonporous, allows any mold and mildew on the flooring surfaces to be easily cleaned. Remediation measures may require structural repairs such as replacing underlayment and/or subfloor contaminated with mold or mildew as a result of prolonged exposure to moisture.

The EPA mold guidelines are contained in two publications:
"A Brief Guide To Mold, Moisture and Your Home" (EPA 402-K-02- 003) and "Mold Remediation in Schools and Commercial Buildings" (EPA 402-K-01-001). Appendix B of the "Mold Remediation in Schools and Commercial Buildings" publication describes potential health effects from exposure to mold, such as allergic and asthma reactions and irritation to eyes, skin, nose and throat. These publications can be located on the EPA's website at: www.epa.gov/iaq/molds/.

Be sure to register your new floor at Mannington.com/Register for a chance to win $100 and for proper warranty coverage.

GENERAL CARE AND MAINTENANCE | RESIDENTIAL

GENERAL CARE & MAINTENANCE

- Sweep or vacuum daily using soft bristle attachments.
- Clean up spills and excessive liquids immediately.
- Damp mop as needed and use cleaners recommended for no-wax vinyl floors.
- Protect floor from constant direct sunlight.
- Use proper floor protection devices such as felt protectors under furniture and a mat at entrance ways.
- Make sure pets have nails clipped regularly.
- Do not use abrasive cleaners, bleach or wax to maintain the floor.
- Do not drag or slide heavy objects across the floor.
- The key to successful maintenance of all flooring types is the removal of all dirt and soil. Mopping with a sponge or string mop alone removes very little soil, but rather it dissolves the dirt and spreads it out evenly across the floor creating a dull film.
- Adore recommends the use of micro-fiber mops and pads for dust mopping and scrubbing. Rinsing with clean water and a clean pad is very important in preventing a dirty film build-up.
- When moving heavy furniture and appliances such as refrigerators, use strips of plywood or Masonite to roll or slide the furniture.

PREVENTION

- The single greatest cause of damage to any flooring or floor finish is abrasion from dirt and grit. Wherever possible, use walk off mats at entrances and doorways. Vacuum or sweep the floor often to remove any dirt and grit. Only use vacuums with soft bristle attachment and no beater bar should be used on hard surface flooring.
- Ensure you use non-staining mats on the floor. Rubber-backed and latex-backed mats may stain or damage the surface.
- Use non-staining floor protectors under heavy furniture.
- Chairs should have clean, smooth, non-staining floor protectors. Ensure there are no nicks or burrs on the protectors. Felt protectors must be cleaned regularly to ensure there is no grit build-up.
- Flooring should not be exposed to direct sunlight for prolonged periods of time. Extended exposure may result in discoloration and excessive temperatures that may cause expansion of the flooring. The use of window coverings is recommended during peak sunlight exposure.

INITIAL MAINTENANCE

Note: For glued down products do not begin initial maintenance for a minimum of 72 hours after installation is complete. This is to assure the adhesive has had sufficient time to dry and cure.

- Remove all surface soil, dirt, sand and grit by vacuuming or dust mopping.
- Dried adhesive residue may be removed using lighter fluid or naphtha and a clean white rag.
- DO NOT STRIP THE FLOOR!
- Scrub the floor with a neutral pH detergent such as; Hilway Direct neutral cleaner or use 2 oz of ammonia per gallon of water.
- Clean the floor using a micro-fiber mop with microfiber pads.
- Rinse with clean water and a clean pad.

ROUTINE MAINTENANCE

- Vacuum or dust mop to remove all surface soil, sand and grit.
- Wipe up spills promptly.
- Scrub the floor with a neutral pH detergent such as; Hilway Direct neutral cleaner or use 2 oz of ammonia per gallon of water.
- Clean the floor using a micro-fiber mop with microfiber pads.
- Rinse with clean water and a clean pad.

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GENERAL CARE AND MAINTENANCE | RESIDENTIAL

OVER TIME

- Over time floors will begin to lose their luster and require an application of polish.
- Thoroughly scrub and rinse the floor to remove all soil.
- Apply 2-3 coats of a low gloss or satin finish such as Hilway Direct Floor Finish.

IMPORTANT

- Different production runs: Vinyl floors can have slight color variations in between production runs. Before starting the installation, it is best to check the production run # which is indicated on the label on the short side (end) of the carton. If you find that you have cartons from different production runs, it is highly recommended that you open 2-3 cartons and install a mix of planks from each different production run on your floor. This will result in a more natural looking floor.
- Do not install your luxury vinyl tile over soft subfloors such as carpet or foam underlay. This product is also not to be installed in areas that have a potential for flooding such as saunas or outdoor areas.
- Connect panels with care and make sure the click engages well before pushing the plank down. Forcing the planks might cause surface damage (lifting end-joint surface edge) beyond repair.

CONTACT Adore technical services for advice BEFORE beginning your maintenance procedures.

PLEASE VISIT HILLWAY DIRECT AT:

http://www.1877 oorguy.com/ad ma.html
FOR PREFERRED CARE PRODUCTS INCLUDING FINISH, DETERGENTS, FLOOR PROTECTORS, EQUIPMENT AND MORE.

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GENERAL CARE AND MAINTENANCE | COMMERCIAL

PREVENTION

The single greatest cause of damage to any flooring or floor finish is abrasion from dirt and grit. Wherever possible, use walk off mats at entrances and doorways, and vacuum mats often.

- Ensure you use non-staining mats on the floor. Rubber-backed and latex-backed mats may stain or damage the surface.
- Use non-staining floor protectors under heavy furniture and equipment.
- Chairs should have clean, smooth, non-staining floor protectors. Ensure there are no nicks or burrs on the protectors. Felt protectors must be cleaned regularly to ensure there is no grit build-up.
- When moving heavy furniture and equipment, use strips of plywood or Masonite to roll or slide the furniture or equipment.

GENERAL CARE & MAINTENANCE

Use standard maintenance industry safety practices and precautions whenever performing maintenance procedures. Every application and every building can present its own unique set of problems which may require variations in the maintenance procedures. Choose the maintenance option that meets your area of application and maintenance equipment. The following are general guidelines that will cover the majority of applications. If you feel your situation is not covered by these guidelines, please contact Adore Floors technical services for advice before beginning your maintenance procedures.

The key to successful maintenance of all flooring types is the removal of dirt and soil. Mopping with a sponge or string mop alone removes very little soil, but rather it dissolves the dirt and spreads it out evenly across the floor creating a dull, dirty film.

GENERAL CARE AND MAINTENANCE | COMMERCIAL

Adore recommends the use of micro-fiber mops and pads for dust mopping and scrubbing. Using an automatic scrubber or wet vacuum is the preferred way to remove soiled water and rinse water.

INITIAL MAINTENANCE

Note: For glued down products do not begin initial maintenance for a minimum of 72 hours after installation is complete. This is to assure the adhesive has had sufficient time to dry and cure.

- Remove all surface soil, dirt, sand and grit by vacuuming or dust mopping.
- DO NOT STRIP THE FLOOR
- Scrub the floor with a neutral pH detergent such as; Hilway Direct "Neutral Cleaner".
- Scrub the floor with rotary scrubber with a red scrubbing pad or automatic scrubber with red scrubbing pads.
- Pick up solution with a wet vacuum, rinse with clean water, allow to dry.

FLOOR FINISH

Note: Adore LVT does not require a floor finish to be applied, however, a floor finish may be desirable to aid in daily maintenance, stain resistance, resistance to abrasion and maintain gloss level. Essentially, a floor finish is a sacrificial wear layer. If you choose not to apply a finish than the spray buffing system should be utilized as needed. Over time floors will begin to loose their luster and require an application of polish.

If a floor finish is desired:

- Choose a Matte, Satin or Gloss shine.
- Apply 2-3 thin coats of high quality floor finish such as Hilway Direct 'Matte' or 'Satin' or 'Gloss' floor finish
- Apply with a clean finish applicator. Allow proper drying time between each coat.
  Note: The higher the gloss level the more apparent will be subfloor imperfections, scratches, stains etc, and the more costly it will be to maintain a high gloss. In healthcare applications a high gloss can also have a negative effect on elderly patients. Multiple coats of high gloss may give your natural looking flooring a 'plastic' appearance. Adore Floors recommends the use of Matte or Satin shines.

DAILY MAINTENANCE

Vacuum or dust mop with a micro-fiber mop to remove all surface soil, sand and grit. Damp mop to remove surface soil using a micro-fiber mop and neutral pH cleaner such as Hilway Direct 'Neutral Cleaner'.

As Needed

Option 1 – Spray Buff System

Spray Clean/Buff using a rotary buffing machine (175-350 rpm) with a red pad and a spray buff solution such as Diversey Snap-back.

Option 2 – Wet Scrubbing

- Scrub or mop with neutral pH detergent such as Hilway Direct 'Neutral Cleaner' or equivalent.
- Apply cleaning solution with a mop and bucket (do not flood the floor, use as little water as possible) and scrub using a rotary scrubber with scrubbing pad or use automatic scrubber with scrubbing pad.
- Pick up solution with a wet vac.
- Rinse with clean water. Scrub and Recoat (as needed if floor finish has been applied)
- Vacuum or dust mop to remove loose soil and debris.
- Using a rotary scrubber or automatic scrubber do a heavy scrub with a red scrubbing pad and a double strength of neutral pH detergent such as Hilway Direct 'Neutral Cleaner'.
- Pick up solution with a wet vacuum.
- Rinse with clean water and allow to thoroughly dry.

GENERAL CARE AND MAINTENANCE | COMMERCIAL

- Apply 1-2 thin coats of floor finish such as Hilway Direct 'Matte' or 'Satin' or • 'Gloss' floor finish or equivalent.
- Apply with a clean finish applicator
- Allow proper drying time between each coat

CONTACT Adore technical services for advice BEFORE beginning your maintenance procedures.

PLEASE VISIT HILLWAY DIRECT AT:
http://www.1877 oorguy.com/ad ma.html
FOR PREFERRED CARE PRODUCTS INCLUDING FINISH, DETERGENTS, FLOOR PROTECTORS, EQUIPMENT AND MORE.

UNIFORM WARRANTY

SOLE & EXCLUSIVE LIMITED WARRANTY ("Warranty").

Warranty is provided by the company ("Company") in connection with the flooring products manufactured, sold and distributed under various trademarks listed below of Company ("Product"). Warranty is extended only to the original end-users ("Customer") when Product is purchased through a Company's authorized reseller ("Reseller") and is not transferable or assignable. Subject to the limitations herein, Company warrants that Product, when installed strictly using the Company recommended tools, adhesives, products, underlayments, accessories and procedures, shall perform in accordance with their published specifications and be free from manufacturing defects under normal and approved use and maintenance for the duration of applicable warranty period from the date of original installation, as set forth below, and that Product is free of material and obvious visual defects. Product must be visually inspected before installation for visual defects and for verifying that actual Product on hand is what is purchased. Wear and tear is not covered under Warranty and, to prevent undesired wear and tear, particularly in the pivot areas, additional protection must be provided. All samples viewed by Customer are for reference purposes only and the actual Product may vary in color, gloss, texture or shade. Customer, installers and any user of Product must follow instructions posed on the Company website, as updated from time to time, at www.adorefloors.com ("Company Website") for installation, use and maintenance. If any Product is determined to be defective and covered under Warranty, Customer's sole and exclusive remedy shall be, at Company's sole option, either (a) a refund of the original sale price of Product from Company to its first Reseller ("Original Price") (but not the price paid by Customer to Reseller) minus any administrative, transportation and handling charges, or (b) to deliver to Customer, free of charge, sufficient material of same or similar quality to replace the defective product ("Warranty Remedies").

WARRANTY VOID

Warranty shall be void if Product: (1) is not installed, used or maintained strictly in accordance with the Company Website instructions; (2) is installed, used or maintained in disregard of appropriate residential, light commercial or commercial designation as set forth in the chart and definitions below; (3) is exposed to moisture, alkaline, acids, solvents, surface stains including asphalt, driveway sealers, rubber wheels, rubber and latex mats, extended exposure to direct sunlight, extremes of temperature, chemical reaction, corrosion, cuts, scratches, scrapes, loss of gloss, casters, wheels, heavy rolling loads, lifts and/or equipment, non-foot traffic or from any abuse or abnormal use; (4) is not from the same production run; (5) is not purchased or procured through Reseller; (6) is installed when there exists visible or known defects prior to installation; (7) is installed when Product on hand or delivered is not Product purchased; or

(8) is purchased online other than through Company Website, in which case, a different warranty covering online sale of Product will be provided. Further, Warranty shall be void if Customer fails to strictly follow the claims procedure below.

CLAIMS PROCEDURE

(1) Customer must first bring a claim to the attention of Reseller of Product (except when the purchase is made directly from Company, in which case, separate claims procedure published on the Company Website must be followed) before filing a claim with Company. (2) Customer must fully cooperate with Reseller's investigation of a claim. (3) If any claim with Reseller is not resolved, then Reseller must file such an unresolved claim with Company at Warranty Department, 5 Dubon Court, Farmingdale, NY 11735 or email as follows: unresolved@adorefloors.com. (4) Upon receipt of a claim, Company and its representatives must be granted reasonable access to facilities, where Product is used or installed, for inspection and investigation. Customer's failure to cooperate shall void warranty. (5) Company, upon inspection and/or investigation, will inform the claimant whether or not any claim is covered and/or to what extent under Warranty. (6) If any claim is allowed under Warranty, Company will notify Customer of Warranty Remedies.

LIMITATIONS ON REMEDIES

Warranty is exclusive and is in lieu of all other warranties, express or implied, including without limitation any implied warranties of merchantability or fitness for a particular purpose (including slip resistance, fire resistance or any other safety factors not set forth in Company's specifications) and cannot be amended, modified or extended. Warranty does not cover wear and tear. Warranty Remedies are the sole and exclusive remedy provided under Warranty and Company is not liable for incidental or consequential damages or damages exceeding Warranty Remedies. No recommendations, endorsements and/or approvals of use of any non-Company products by Company shall constitute warranty of such products by Company. No defect of any such non-Company products used with Product shall be covered here under.

GOVERNING LAW; JURISDICTION; WAIVER OF JURY TRIAL

New York state laws, without reference to its choice of law provisions, shall govern. At the sole option of Company, the County Courts of Suffolk County, New York or Montgomery County, Pennsylvania shall be the proper venue and have the exclusive jurisdiction over any claim. Right to a trial by jury is hereby knowingly, voluntarily and intentionally waived. At the sole option of Company, any claim may be submitted to a binding AAA arbitration or mediation in either of the counties set forth above. Each party shall be responsible for each party's expenses including attorney's fees and costs. Neither party shall be entitled to attorney's fees and costs regardless of the outcome of any claim.

MISCELLANEOUS

Warranty constitutes the entire and exclusive understanding and agreement between the parties and supersedes any and all prior or contemporaneous oral or written representations, understandings, agreements or communications between the parties concerning the subject matter hereof. Company is not bound by, any terms, conditions or writing on any purchase order or invoice forms, which are contrary to Warranty. If any provision or any portion of the provisions hereof is determined to be invalid or illegal by a court of competent jurisdiction, the remaining terms and conditions hereof shall remain enforceable and in full force and effect.

adore ALETTE adore NATURELLE

UNIFORM WARRANTY

Product	Residential	Commercial	Light Commercial
Adore Context	Lifetime	10 years	10 years
Adore Decoria	Lifetime	25 years	25 years
Adore Naturelle	Lifetime	10 years	10 years
Adore ProjectFlor	15 years	5 years	Not Available
Adore ProjectFlor Elite	15 years	10 years	Not Available
Adore Touch	Lifetime	15 years	10 years
Adore Touch Contract	Lifetime	25 years	25 years
Alette Contract	Lifetime	15 years	10 years
Alette Click	Lifetime	5 years	Not Available
Alette Grand Manor	Lifetime	15 years	10 years
Alette GX	Lifetime	5 years	Not Available
Regent Monarch/Monarch X*	Lifetime	10 years	Not Available
Regent Sovereign*	Lifetime	15 years	15 years
Regent Royal/Royal X*	Lifetime	10 years	10 years
Regent Crown*	Lifetime	15 years	15 years
Regent Emperor*	Lifetime	15 years	15 years

"Residential" means use in residential and/or dwelling units but excludes any use in common areas of multiple residential and/or dwelling units, in which case, it is considered "Commercial Use." "Light Commercial" means use in non-industrial, non-warehouse, non-common area and non-heavy foot traffic areas such as use in specialty retail, medical/professional offices, hotel guest rooms, break room and conference rooms. "Commercial" means use in non-industrial, non-warehouse setting such as use in hospitals, schools, public buildings, restaurants, and retail stores. Warranty periods for Light Commercial and Commercial uses can be same or different based upon products' designs, ingredients, manufacturing processes, thickness, applications and/or experiences.

*Limited Waterproof Warranty ("LWW"): In addition to Warranty and any and all limitations thereof above, Regent's rigid core is warranted to meet or exceed the thickness swell criteria of "NALFA 3.2 – Heavy commercial rating when exposed to water for the life the product." Repeated exposure to moisture and/or water accumulation underneath Product can result in health hazards, structural damages and mold and mildew growth. LWW does not cover any structural, mold and/or mildew damages. LWW is offered only with Regent products and does not apply to any other products of Company.

"Company" means, depending upon the particular product purchased, Adore Floors, Inc. or Daejin America, Inc., each of which carries some or all of the Adore, Alette and Regent family of brands as set forth above. Each Company uses one or more of the above trademark(s) under licensing agreements with the licensor. Under no circumstances shall Warranty create a joint and several liability between the above-named companies. Uniform Warranty13 (rev. & effective March 27, 2017).

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PORCELAIN CARE & INSTRUCTIONS

ROUTINE CARE AND CLEANING

Regular, basic cleaning with warm water and mild soap is sufficient to keep floors looking good. You can also use gentle, everyday multipurpose spray cleaner to remove soap scum, hard water deposits, and mildew. Do not use cleaning products that contain acids or ammonia (and other harsh chemicals) as these can damage grout and glazed surfaces of the tile. Choose products that are compatible with your grout to avoid damage or discoloration of the grout. Always dry your porcelain thoroughly after cleaning.

Unglazed tile should be cleaned routinely with concentrated tile cleaners that have a neutral pH. These cleaners are better suited for removing grease, oils and normal spills from unglazed products.

STEPWISE™ PRODUCT CARE

StepWise is a technology infused into tile that makes it 50% more slip resistant than regular tile. Products with StepWise do not require any specialized care. They can be cleaned and maintained as you would any porcelain surface.

PREVENTING STAINS AND SCRATCHES

While porcelain is resistant to scratches, etching and stains, these surfaces are not damage proof. Take care to avoid exposing porcelain to permanent inks or dyes, as these might not be removable. If porcelain surfaces are exposed to permanent marker or dye, rinse the area with water as soon as possible then apply approved cleaning product. Rinse and dry thoroughly. Although porcelain is resistant to stains from juice, wine, coffee and other food substances, it is best to wipe up spills immediately to prevent possible stains.

When chopping vegetables, slicing bread or preparing other foods with sharp utensils on a porcelain countertop, use a cutting board. Use cleaning products and implements that are non-abrasive. Additionally, sweep or vacuum tile prior to cleaning to remove dust or debris.

PROTECTING PORCELAIN SURFACES

Porcelain does not require sealing, however, it is a good idea to seal grout or any joints. Use a product that is safe for both the tile and the grout. To remove sealers, waxes and other floor finishes from porcelain tile or countertops, use a tile sealer and adhesive remover. Always test a small area first. Apply a liberal amount of undiluted sealer and adhesive remover in a manageable area. Allow it to sit without drying until sealer residues on the surface soften. Reapply if necessary until sealer softens and can be removed by wiping off with a cotton towel or sponge. If necessary, agitate with a nylon scrub pad. Rinse thoroughly with clean water. Do not use on tile or grout sealers on natural stone products. Miracle Grout Sealers is available at Home Idea Center.

GROUT CARE

The purpose of grout is twofold, to fill the joint between the tiles and to provide a space for tile to flex. It decreases breakage of tile and becomes a permanent, integral component of the finished installation. Grout is one of the more difficult parts of maintaining a porcelain tile floor. It tends to capture dirt and darkens over time. It requires more specialized cleaning and maintenance than tile.

INSTALLATION

Immediately after tile has been installed and grouted, the new installation should be covered with brown paper (to protect it from debris and allow for moisture evaporation) during any remaining construction. The grout joints should be dampened daily with clear water using a clean sponge or mop during the first seven days. This procedure facilitates the grout cure and helps it retain its color better.

PORCELAIN CARE & INSTRUCTIONS

Haze is a film that is left behind on the tile after it has been grouted. This can easily be buffed off the surface after the grout has cured 12-24 hours with a sulfamic acid-based grout haze cleaner. It can be purchased in powder form and mixed with water to the appropriate strength. This type of cleaner breaks down the cementitious grout haze. If your grout is epoxy-based, epoxy haze cleaners are formulated for this different form of grout. Both haze cleaners are safe for grout and tile but should not be used on natural stone.

SEALING

Cementitious grouts should be sealed after installation. A penetrating/impregnating sealer that does not contain silicone is effective in grout's resistance to spills, stains and moisture absorption and can help it retain its original color better and decrease maintenance. Sealers should be reapplied regularly to grout (glazed tile does not need to be sealed). Some sealers will last several years (see product information, and warranties) but frequency will also depend on traffic patterns and maintenance routines. Grout should be sealed 72 hours after installation. Epoxy grout is chemically cured and doesn't require the sealers that cementitious grouts do. They are naturally resistant to spills, stains and moisture. Miracle Grout Sealers is available at Home Idea Center.

CLEANING

Grout needs to be cleaned on a periodic basis to remove any surface buildup. Routine grout cleaning can be done with a daily concentrated household or commercial cleaner depending on the application. When heavy-duty grout cleaning is required, you will need to use a professional strength tile and grout cleaner that is capable of removing grease, soap scum, oils, mildew stains, algae, and synthetic or acrylic waxes from the grout joints. Select a product that does not contain polluting chemicals and is low VOC. This type of product can be purchased from most home centers, or through your local, professional floor covering dealer. You might also consider professional grout cleaning companies.

GROUT RESTORATION

When grout has been stained to the point that it cannot be maintained or returned to its natural color, you can use a "grout stain." Grout stains are epoxy-based products that are specifically designed to penetrate into the grout and seal the surface with a permanent color. Once the grout has been stained there is no need to seal it any further with a penetrating/impregnating sealer. Prior to staining, the grout joint should be cleaned thoroughly to remove any dirt, oils, grease or sealers with a professional strength tile and grout cleaner. This can be purchased from most home centers or through your local professional floor covering dealer.

CERAMIC TILE CARE INSTRUCTIONS

ROUTINE CARE

Glazed tile products should be cleaned routinely with an all-purpose, low VOC, household or commercial cleaner. The product chosen should also be grout joint cleaning compatible. The type of product may vary depending on the tile application and use. A multipurpose spray cleaner, which removes soap scum, hard water deposits and mildew designed for everyday use can be used on wall tile areas in residential baths and showers. A cotton mop, cloth, sponge, or non-metallic brush should be used to apply and agitate cleaner. Rinse the area with clean water and dry thoroughly. Routine cleaners should never contain harsh chemicals as these can damage tile. Acids can damage grout and the glazed surface of the tile. Ammonia can discolor grout. Regular dust mopping, sweeping, or vacuuming is recommended prior to cleaning with liquid products. Unglazed tile should be cleaned routinely with concentrated tile cleaners with a neutral pH for safe regular use. These cleaners are better suited for removing grease, oils, and normal spills from unglazed products. Again these products will vary depending on the application, amount of traffic and the use. The product chosen should also be compatible with the grout.

CERAMIC TILE CARE INSTRUCTIONS

REMOVAL OF SEALERS, WAXES, FLOOR FINISHES

Glazed ceramic tile should not be sealed. It is recommended that grout be sealed.
If you need to remove a topical sealer or floor wax from a ceramic tile you should use a tile sealer and adhesive remover. Always test a small area first. Apply a liberal amount of undiluted sealer & adhesive remover to a manageable area. Allow it to set without drying until coating or residue softens. Reapply if necessary until sealer softens and can be removed. If necessary, agitate with white nylon scrub pad. Wipe up the residue with a cotton towel or sponge. Rinse thoroughly with clean water. Do not use ceramic sealer removers on natural stone products.

GROUT CARE

Grout is the material used to fill the spaces between the individual tiles. Grout comes in many colors. While color is important to the final finished look of the tile installation, it has little effect on the functionality of the grout. The purpose of grout is, simply, to fill the joint between the tiles and becomes a permanent, integral component of the finished installation. Grout darkens over time so we recommend that it be sealed regularly to preserve and protect it. Grout can be stained to normalize the color of older grout. Miracle Grout Sealers is available at Home Idea Center.

GROUT INSTALLATION

Immediately after tile has been installed and grouted, the new installation should be covered with brown paper to protect it from debris during the remaining construction process. The grout joints should be dampened daily with water using a clean sponge or mop during the first seven days. This procedure facilitates the grout cure and color lock. The paper will allow for two important things: (1) to protect the newly installed tile grout and (2) to allow moisture to escape from the grout as it cures, further protecting the look and utility of the floor. This is an important step in achieving color consistency. Never use plastic or non-absorbent materials to protect freshly installed tile. These types of non-absorbent products will trap moisture, causing the grout to discolor during the curing period. The protective brown paper should remain until construction is complete and the floor is opened for intended (post-construction) use.
Following a curing period of at least 24 hours, grout haze can be removed with plain water or a grout haze remover, which usually contains Sulfamic acid. Sulfamic acid can also be purchased in powder form and mixed with water to different strengths by qualified professionals. Similarly, epoxy grout haze can be removed with an epoxy haze remover. These removers are formulated to safely and quickly remove cured epoxy haze from new tile installations. Their unique formulation will soften most epoxy hazes for easy removal without damaging the grout or tile, usually in one application. Sulfamic acid or grout removers should never be used on natural stone products.

PENETRATING/IMPREGNATING SEALER

Most tile installations use cementitious grouts. This type of grout should be sealed after installation to prevent it from staining. The grout should be sealed with a penetrating/impregnating sealer (often called grout sealers), which does not contain silicone, as silicone can shorten the useful life of the sealer. Epoxy grouts, conversely, are chemically cured and acid resistant, and as a result, do not require a sealer. The application of a good quality penetrating/impregnating sealer into the grout joints of a cementitious grout will not change the natural color of the grout, but will prevent the penetration of moisture, simplify maintenance, and help prevent staining or discoloration. Only the grout needs to be sealed, it is not required for glazed tiles to be sealed. Grout can be sealed 72 hours after installation. There are different grades of penetrating impregnating sealers. Be sure you are aware of the life-span of your sealer. You may need to reapply the sealer on an annual basis depending on the sealer quality, traffic patterns, and maintenance routine. Some sealers have multiple year warranties. Miracle Grout Sealers is available at Home Idea Center.

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CERAMIC TILE CARE INSTRUCTIONS

GROUT MAINTENANCE

Neither sealing the grout nor using an epoxy grout will guarantee against surface buildup or discoloration of the grout. Grout needs to be cleaned on a periodic basis to remove any surface buildup. Routine grout cleaning can be done with a daily concentrated household or commercial cleaner depending on the application. When heavy-duty grout cleaning is required, you will need to use a professional strength tile and grout cleaner that is capable of removing grease, soap scum, body oil, mildew stains, algae, and synthetic or acrylic waxes from the grout joints. However, such a product should contain non-polluting chemicals and low VOC levels. This type of product can be purchased from most home centers, or through your local professional floor covering dealer.

GROUT COLOR RESTORATION

When grout has been stained to the point that it cannot be maintained or returned to its natural color, you can return the grout back to its original color or any other color through the use of a grout stain. Grout stains are epoxy-based products that are specifically designed to penetrate into the grout and seal the surface with a permanent color. Once the grout has been stained there is no need to seal it any further with a penetrating/impregnating sealer. Prior to staining, the grout joint should be cleaned thoroughly to remove any dirt, oils, grease, or sealers with a professional strength tile and grout cleaner.

PANORAMIC PORCELAIN SURFACES® CARE INSTRUCTIONS

ROUTINE CARE AND CLEANING

Porcelain is the superior floor, wall, and countertop surface that brings flexible style and enduring quality to the home, office, or commercial space. With the right care, your porcelain surfaces can easily have a decades-long lifespan.

Regular, basic cleaning with warm water and mild soap is sufficient to keep porcelain looking gorgeous. You can also use gentle, everyday multipurpose spray cleaner to remove soap scum, hard water deposits, and mildew. Do not use cleaning products that contain acids or ammonia (and other harsh chemicals) as these can damage glossy surfaces of the tile. Always dry your porcelain thoroughly after cleaning and avoid leaving puddles on the porcelain surface.

Matte porcelain should be cleaned routinely with concentrated tile cleaners that have a neutral pH. These cleaners are better suited for removing grease, oils and normal spills from matte products.

RECOMMENDED ROUTINE MAINTENANCE & CLEANING

Miracle Grout Sealers is available at Home Idea Center.

Aqua Mix Sealers Concentrated Stone & Tile Cleaner - everyday use
Aqua mix Heavy-Duty Tile & Grout Cleaner - periodic deep cleaning
Aqua Mix Sealer & Coating Remover - multi-purpose stripper

PREVENTING STAINS AND SCRATCHES

While porcelain is resistant to scratches, etching and stains, these surfaces are not damage proof. Take care to avoid exposing porcelain to permanent inks or dyes, as these might not be removable. If porcelain surfaces are exposed to permanent marker or dye, rinse the area with water as soon as possible then apply approved cleaning product. Rinse and dry thoroughly. Although porcelain is resistant to stains from juice, wine, coffee and other food substances, it is best to wipe up spills immediately to prevent possible stains.

When chopping vegetables, slicing bread or preparing other foods with sharp utensils on a porcelain countertop, use a cutting board. Use cleaning products and implements that are non-abrasive. Additionally, sweep or vacuum tile prior to cleaning to remove dust or debris.

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PANORAMIC PORCELAIN SURFACES® CARE INSTRUCTIONS

PROTECTING PORCELAIN SURFACES

Panoramic Porcelain Surfaces do not require sealing, however, they can be sealed for extra protection. It is a good idea to seal grout or any joints. Use a product that is safe for both the porcelain and the grout. To remove sealers, waxes and other floor finishes from porcelain tile or countertops, use a tile sealer and adhesive remover. Always test a small area first. Apply a liberal amount of undiluted sealer and adhesive remover in a manageable area. Allow it to sit without drying until sealer residues on the surface soften. Reapply if necessary until sealer softens and can be removed by wiping off with a cotton towel or sponge. If necessary, agitate with a nylon scrub pad. Rinse thoroughly with clean water. Do not use on tile or grout sealers on natural stone products.

Recommended Products Pre-Grout:

DuPont Stone Tech Professional Bullet Proof (follow manufacturer instructions for application process)

Aqua Mix Ultra-Solv (Ultra-Solv product information)

GROUT CARE

The purpose of grout is twofold: to fill the joint between the tiles and to provide a space for tile to flex. It decreases breakage of tile and becomes a permanent, integral component of the finished installation. Grout is one of the more difficult parts of maintaining a porcelain surface. It tends to capture dirt and darkens over time. It requires more specialized cleaning and maintenance than tile.

INSTALLATION

Immediately after tile has been installed and grouted, the new installation should be covered with brown paper (to protect it from debris and allow for moisture evaporation) during any remaining construction. The grout joints should be dampened daily with clear water using a clean sponge or mop during the first seven days. This procedure facilitates the grout cure and helps it retain its color better.

Haze is a film that is left behind on the tile after it has been grouted. This can easily be buffed off the surface after the grout has cured 12-24 hours with a sulfamic acid-based grout haze cleaner. It can be purchased in powder form and mixed with water to the appropriate strength. This type of cleaner breaks down the cementitious grout haze. If your grout is epoxy-based, epoxy haze cleaners are formulated for this different form of grout. Both haze cleaners are safe for grout and tile but should not be used on natural stone.

SEALING

Cementitious grouts should be sealed after installation. A penetrating/impregnating sealer that does not contain silicone is effective in grout's resistance to spills, stains and moisture absorption and can help it retain its original color better and decrease maintenance. Sealers should be reapplied regularly to grout (glossy tile does not need to be sealed). Some sealers will last several years (see product information, and warranties) but frequency will also depend on traffic patterns and maintenance routines. Grout should be sealed 72 hours after installation. Always use the same sealer when applying both before and after grouting. Never mix water-based sealers with solvent-based sealers on the same tiles.

Recommended Sealers Post-Grout:

Miracle Grout Sealers is available at Home Idea Center.

DuPont Stone Tech Professional Bullet Proof (follow manufacturer instructions for applications process)

Aqua Mix® Sealer's Choice® Gold - Rapid Cure (Sealer's Choice product information)

Aqua Mix Sealer & Coating Remover - multi-purpose stripper

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PANORAMIC PORCELAIN SURFACES® CARE INSTRUCTIONS

CLEANING

Grout needs to be cleaned on a periodic basis to remove any surface buildup. Routine grout cleaning can be done with a daily concentrated household or commercial cleaner depending on the application. When heavy-duty grout cleaning is required, you will need to use a professional strength tile and grout cleaner that is capable of removing grease, soap scum, oils, mildew stains, algae, and synthetic or acrylic waxes from the grout joints. Select a product that does not contain polluting chemicals and is low VOC. This type of product can be purchased from most home centers, or through your local, professional floor covering dealer. You might also consider professional grout cleaning companies.

GROUT RESTORATION

When grout has been stained to the point that it cannot be maintained or returned to its natural color, you can use a "grout stain." Grout stains are epoxy-based products that are specifically designed to penetrate into the grout and seal the surface with a permanent color. Once the grout has been stained there is no need to seal it any further with a penetrating/impregnating sealer. Prior to staining, the grout joint should be cleaned thoroughly to remove any dirt, oils, grease or sealers with a professional strength tile and grout cleaner. This can be purchased from most home centers or through your local professional floor covering dealer.

CARING FOR & MAINTAINING NATURAL STONE

ROUTINE CARE

Natural stone countertops and floors should be cleaned with neutral cleaners specifically designed for stone. These cleaners are concentrated pH neutral cleaners that will not affect existing sealers or other types of coatings. Stone cleaners should never contain acid or bleach. Acids, even a light solution of vinegar and water, will etch and eventually damage many varieties of natural stone. A solution of the pH neutral cleaner and water mixed to manufacturer instructions should be applied to the stone surface with a sponge or spray bottle. Allow solution to sit per manufacturer recommended specified amount of time to ensure penetration of the stone. Agitate with a sponge, or soft bristle brush. Remove dirty solution with clean sponge and buff dry. Some textured stones may require a different cleaning method or additional procedures not specified here.

HEAVY-DUTY STONE CLEANING

If stone needs a deep clean, you will need to use a heavy-duty stone cleaner and degreaser to effectively remove dirt, grease, grime, waxes, etc. These cleaning products are concentrated and designed to deep clean the stone without damaging it. Apply the solution per manufacturer instructions to the stone surface with a sponge. Allow to stand for manufacturer-specified amount of time.

Agitate with a sponge or soft bristle brush. Remove dirty solution with a clean sponge and buff dry. Be sure to change out the cleaning solution every 100 square feet to avoid reintroducing dirty water during the cleaning process. Rinse thoroughly with clean water when finished. Make sure to always limit the time liquids sit on any type of natural stone and dry the surface thoroughly.

STAIN REMOVAL

A stone specific poultice can be used to remove stains and grout haze from stone. Poultice is a fine, non-acidic, absorptive clay cleaning powder that removes stains and light cementitious grout haze from polished and unpolished natural stone. Stone poultice efficacy depends on the nature of the stain and how long the stain has been in the stone. Base the selection of the type of poultice on the nature of the stain. If the stain is old or has penetrated the stone deeply, a poultice may not be enough to remove it. Spills should always be cleaned up as soon as possible. Light colored marble and nearly all limestone are subject to staining. Spills on such materials should be cleaned up immediately to prevent staining.

CAUTION: Poultice may dull the shine of the polished stone. If this occurs you will need to use a tone polish to restore the natural shine.

CARING FOR & MAINTAINING NATURAL STONE

RESTORATION

If your natural stone has been damaged or is worn, we recommend that you contact a professional stone restoration company.

SEALING

Sealing is strongly recommended for all stone, especially newly installed marble, granite, and limestone to provide maximum stain protection. Be careful to select a high quality sealer to protect your natural stone. Newly installed natural stone countertops are often sealed at the time of installation by the fabricator. Please check with your fabricator regarding their standard sealing regimen. Sealing every couple of years (see manufacturer's directions) will ensure your stone continues to look its best. Miracle Sealants is available at Home Idea Center.

TYPES OF SEALING PRODUCTS

There are two categories of sealing products: penetrating/impregnating and stone enhancer. Penetrating/impregnating stone sealers are a no-sheen, natural look sealer that can be water-based or solvent-based, and are good for interior and exterior applications. Most quality sealers of this type are rated to protect the stone for several years. A premium natural look penetrating/impregnating sealer is the standard choice on polished or honed natural stone countertops.

Stone enhancer sealers are also a no-sheen, penetrating/impregnating sealer that is formulated to darken, enrich, and highlight the natural color and beauty of stone products. They will rejuvenate and improve the appearance of worn and weathered stone. However, they will also darken the color of seams and joints. They are, generally, suitable for interior and exterior use, and rated to protect the stone for several years.

Always reference manufacturers' literature for specific information on the duration of the sealer's protection and make sure that the sealer is applied in strict accordance with the manufacturer's instructions. Miracle Sealants is available at Home Idea Center.

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ACID SENSITIVITY

The use of natural stones in environments where acid exposure is likely requires a proper stone selection to avoid etching. Most notably, the calcium carbonate and calcite based stones (marble and limestone primarily) will react to relatively mild acids, such as lemon juice, vinegar, and sliced tomatoes. The result is not a stain, which could be removed, but an etching of the stone surface, which cannot be removed without refinishing the stone. In polished finish stones, a mild acid attack will usually manifest itself as a "dull" spot within the surrounding glossy surface.

LOT SPECIFIC ISSUES

Stone tile and countertops are products of nature and are inherently subject to the variability of any product harvested from nature. Select adequate quantities of a product in the beginning of a project as it can be very difficult to buy stone at a later date that matches an initial purchase. We recommend customers purchase a 10% overage.

TRANSLUCENCE

Translucence may occur in some white or very lightly colored marbles and onyxes that have a crystal structure that will transmit light to varying degrees depending upon stone thickness and finish. Translucence can be an aesthetically intriguing, decorative attribute and is not considered a defect.

MIXING TYPES OF MATERIALS

Designs calling for a mixture of stones with different physical properties, while aesthetically interesting, can give rise to problems of wear and maintenance, especially in outdoor applications. Re-polishing will pose problems as well. The customer should be aware that mixing types of stones means there will be different application limitations, abrasion resistance levels, and different densities of stones that must be considered in the long term maintenance of the stone and its wearability.

CARING FOR & MAINTAINING ONE QUARTZ SURFACES®

ROUTINE CARE AND CLEANING

Quartz can be cleaned easily with a mild detergent, water and a soft cloth or paper towel, then rinse and dry thoroughly. Abrasive cleansers or harsh scouring pads and cleansers that contain bleach should not be used with quartz. Engineered stone surfaces do not require polishing to keep them shiny and smooth, but they should be cleaned gently to maintain their distinctive shine. Some quartz colors and finishes liked honed, matte, etc., are more sensitive to grease or finger-prints and may require extra care during routine cleaning.

A floor machine such as a slow speed buffer or walk behind scrubber can be used for larger commercial environments. Be sure to rinse thoroughly to remove any haze residue that may diminish the shine and beauty of the floor.

Avoid using metal knives and utensils directly on the countertop, as metal may scratch the quartz. When chopping vegetables, slicing bread or preparing other foods with sharp utensils, use a cutting board to prevent scratches.

To remove grease from your quartz countertops, use a product recommended for stone care. Harsh cleansers should not be used to remove grease or other cooking stains. Gently scrape away hardened grease with a plastic knife before applying cleanser.

STAINS AND SCRATCHES

For stubborn or dried spills, use a nonabrasive cleaning pad such as a white 3M Scotch-Brite® scrub pad combined with a small amount of mild soap or specialized stone cleaner.

While quartz countertops are resistant to scratches, scuffs, dents, stains and burns, these surfaces are not damage-proof. Homeowners must take care to avoid exposing quartz countertops to permanent inks, markers or dyes, as these substances may not be removable. If a countertop is marked by a permanent marker or dye, rinse the area with water as soon as possible, then apply a cleansing product approved for stone care if the stain is still visible. Clean the area again with water after applying the cleanser.

Although quartz is resistant to stains from juice, wine, coffee and other food substances, it is best to wipe up spills immediately to prevent possible stains. Do not use metal utensils or knives directly on the quartz surface.

PREVENTING CHEMICAL DAMAGE

Avoid exposing One Quartz Surfaces® to chemicals and solvents, especially paint removers or furniture strippers containing trichlorethane or methylene chloride. Avoid contact with nail polish remover, bleach or cleansers that contain bleach, bluing, permanent markers or inks. While casual exposure to alkaline materials will not damage quartz surfaces, highly alkaline (high-pH) cleansers are not recommended when cleaning. If any of the substances listed above come into contact with quartz, rinse the exposed surface immediately and thoroughly with plenty of clean water.

AVOID HEAT DAMAGE

Quartz countertops can be damaged by direct exposure to heat. When cooking, use trivets or heating pads to guard the countertop surface against direct exposure to hot cookware or coffee pots.

PROTECTING QUARTZ SURFACES

Quartz product does not require sealants, and its non-porous surface makes it a durable, sanitary option for kitchens or bathrooms. To ensure that you get the most life from your countertops and that your warranty covers any unexpected damages, follow the manufacturer's instructions for care and maintenance of quartz countertop. To get the maximum use from this investment, choose quartz countertops that are covered by a warranty. A manufacturer's warranty will replace or repair a countertop if it shows evidence of a manufacturer's defect. With a reliable warranty and proper care, quartz is a safe countertop investment.

CARING FOR & MAINTAINING GLASS & METAL TILE

GLASS TILES

For routine cleaning, use any non-abrasive cleaning product recommended for either glass or tile. DO NOT use scouring pads, steel wool, sandpaper or other abrasive products.

METALLIC TILE

To clean, use a liquid non-abrasive household cleaner. Avoid cleaners containing ammonia, bleach, abrasives or other hazardous/polluting compounds. Always test in a small inconspicuous area when using a new cleaner to ensure compatibility with your metallic tile. DO NOT use scouring pads, steel wool, sandpaper or other abrasive products.

CARING FOR & MAINTAINING QUARRY TILE

EVERYDAY CLEANING

Multi-purpose products or plain soap and water used regularly are sufficient to keep quarry tile clean. Avoid using no-rinse enzymatic or acid-based cleaners as the combination of heat, food contaminants and cleaner will cause the grout to become soft and will permanently damage it.

Because of the texture on the surface of quarry tile, most mop heads are insufficient. We recommend a stitched-end (tailband) microfiber or looped-end mop for best results.

DEEP CLEANING

Occasionally, quarry tile will need a deep clean. Use a soft bristle brush and these recommended cleaners as needed.

Recommended maintenance products:

- DuPont Stone Tech Professional Heavy Duty Coating Stripper or KlenzAll (follow manufacturer instructions for application process)
- Aqua Mix "1 & 2 Deep Clean" (follow manufacturer instructions for application process)

SEALING QUARRY TILE

Because quarry tile is unglazed, it is recommended that it be sealed regularly to protect it from staining and discoloration.It should be sealed before the grout is installed then the tile and grout can be sealed after the grout has cured for ultimate protection.

Miracle Sealants is available at Home Idea Center.

Recommended sealers for pre-grout:

- DuPont Stone Tech Professional Heavy Duty Sealer (follow manufacturer instructions for application process)
- Aqua Mix Ultra-Solv (follow manufacturer instructions for application process)

CABINETS

WOOD

With proper care, your wood cabinetry should provide a lifetime of use and satisfaction. Proper care involves attentive cleaning, polishing and careful avoidance of damaging household cleaners. The beauty of wood is in the variation in graining and hue. Because wood is a natural product, it has inherent variation. This variation includes many natural characteristics as a result of tree growth patterns, as well as differences in wood color and grain due to variations in growing conditions.

CARING FOR & MAINTAINING WOOD CABINETS (Stained or Painted)

- Your cabinet faces should be cleaned/dusted about every other week.
- To clean cabinets, the best choice is soft cloths that are lint-free. Great types of cloths to use are soft cotton fabrics such as cheesecloth or chamois. An old t-shirt also works well. Some fabrics may leave lint residue like old flannel shirts or old dish towels. The best option for cabinets are older materials that have been washed frequently and are softer. Avoid using a used dishcloth or sponge. They carry residue and chemicals that can damage the surface.
- Use natural products that won't scratch the cabinet finish or leave sticky residues. Avoid using any cleaning products that contain ammonia, and avoid any abrasive cleaners such as powdered cleaners. Magic Cabinet & Wood Cleaner & Polish is availabe at Home Idea Center.
- While mild soap and water is the preferred solution for cleaning all kitchen cabinet types and finishes, too much moisture is an enemy of wood and wood finishes. For the best results, apply a mixture of soap and water using a soft, slightly damp cloth. Then, rinse the cabinet with clean, fresh water using a second clean, slightly damp cloth to remove detergent residue. To avoid water damage, use a third clean, dry cloth to dry the cabinet right away. Do not let water sit on or soak into the corners/nooks of your wood cabinets as this will cause damage over time as well. Less is more when it comes to using water on your wood cabinets or furniture!
- For a buffed shine on stained wood cabinets, use a furniture polish after cleaning. Polishes are usually applied using a soft cloth, then buffed to a shiny finish. Polishes contain mild detergents and emulsifiers to clean and shine wood cabinets and leave a protective coat of mineral oil. Magic Cabinet & Wood Cleaner & Polish as well as Old English Polish is availabe at Home Idea Center.
- Avoid hanging wet dishcloths or towels over cabinets or cabinet doors, since long exposure to water will damage the finish and may leave stains. Use a hanging towel rack or consider washing and drying your dishcloths and towels with your laundry. Dry wet dishcloths or towels in the dryer rather than leaving them to hang on cabinets or cabinet doors.

CARING FOR & MAINTAINING WOOD CABINETS

- Immediately clean up any spills, splatters, or water spots with a soft cloth. The sooner you spot clean, the less chance of staining or discoloring the cabinetry. Grease and food particles also become more difficult to remove over time.
- Use commercial furniture waxes, sprays, and polishes sparingly on kitchen cabinets. Spray polishes often contain silicone, which does form a shine, but can also create a barrier over the wood. This barrier makes touch ups or refinishing impossible. Waxes form a buildup over time, attracting dust, dirt, smoke, and pollutants from the air. Wood doesn't need oily polishes or cleaners to moisturize. If wood cracks or dries, it is a result of a lack of humidity in the air.
- Avoid Temperature And Humidity Extremes. Extremes in temperature and humidity can cause wood to expand and contract, swell or warp, and dry out– possibly damaging the finish of your cabinetry. It is important to control the temperature and humidity in your home all year long. You should allow minor warping to go through one heating cycle before considering replacement.
- Avoid Light Damage. Direct exposure to sunlight can have a damaging effect on your cabinets especially those made from natural wood. Painted wood cabinets also are susceptible to fading from prolonged exposure to direct sunlight. Use window coverings to help reduce or eliminate damage caused by exposure to direct sunlight.

THERMOFOIL

NORTHERN CONTOURS

3D LAMINATE CARE AND CLEANING GUIDE

- Regular Care and Cleaning:
  Always use a cotton cloth or non-abrasive sponge.
  Option 1: Wipe with a damp cloth or sponge with mild dish soap.
  Option 2: Wipe with a damp cloth or sponge using a 50/50 mix of water and Simple Green®. (Simple Green works well on oily or tacky surfaces.)
- Cleaning of Stains (Infrequent Care):
  Always use a cotton cloth or non-abrasive sponge.
  Step 1: Using a damp cloth or sponge with a 50/50 mix of water and Simple Green®, scrub lightly for 10 to 20 strokes. This should remove most stains.
  If stain persists, move on to Step 2 and if necessary, Step 3.
  Step 2: Using a damp cloth or sponge with Buckeye Workout®, standard Fantastik® (S.C. Johnson), or standard Formula 409® (The Clorox Co.), lightly wipe for 10 - 20 strokes. Buckeye Workout is a commercial cleaner and readily available from a local distributor - call: 314.291.1900.
  Note: Buckeye Workout® contains water & propylene glycol phenyl ether.
  Step 3: Place a cloth or sponge damp with 70% Isopropyl Alcohol on top of the stain for 30 minutes. After 30 minutes, remove the cloth or sponge and wipe. This should remove makeup, ball-point ink, and other stubborn stains. If stain persists, repeat Step 3 until stain is removed.
- Disinfecting 3D Laminate Surfaces:
  A mixture of 10% bleach, 90% water can be used as a disinfectant on most 3D laminate surfaces. Before using the mixture on an entire surface, be sure to test it on a non-visual spot.

3D LAMINATE CARE AND CLEANING GUIDE

Cleaners to Avoid:

- Any abrasive cleaner
- Most solvent based cleaners and harsh chemicals such as sink & toilet bowl cleaners
- Any cleaner in combination with a brush
- Cleaners containing ammonia
- Baking soda

If a harsh chemical is spilled on a thermofoil surface, wipe it up immediately. Then wash the surface with soapy water and rinse several times.

ACRYLIC CARE AND CLEANING GUIDE

Regular Care and Handling:

- Leave protective film in place until the project is complete
- Do not store panels outside
- Do not store or transport panels in direct sunlight
- Avoid sliding the panels on the outer surface

The high gloss suraface on our acrylic doors becomes more scratch resistant over the first few days after the protective film has been removed. The process can be accelerated by lightly polishing the surface immediately after the protective film is removed using VuPlex, Novus 1 Polish or Plexus Plastic Cleaner with a clean microfiber cloth.

VuPlex can be purchased from Northern Contours (See 2DL/3DL order form)
See websites below to order the other products:
www.novuspolish.com
www.plexusplasticcleaner.com

Cleaning:

Best results will be achieved busing wet microfiber cloths or chamois with mild soap & water. Never dry wipe the acrylic finish. Applys VuPlex, Novus 1 Polish or Plexus Plastic Cleaner on a weekly basis will maintain the acrylic finish in an optimum condition.

Adhesive may be present near the edgebanding on the face of the acrylic components. It can be easily and safely removed with mineral spirits and a chamois. micro-fiber or very soft cloth.
ONLY USE MINERAL SPIRITS ON OUR ACRYLIC PRODUCTS!
It will damage 2DL & 3DL thermofoil products.

Avoid harsh household cleaners and abrasives. Always check the active ingredients of your cleaners to be sure there are no potentially harmful chemicals. Do no use acetone, chloroform, benzene, ammonia, thinngers, caustic soda, toluene, xylene, dichloro, methane, amylacetate, glacial acetate acid, butyl alcohol, butyl acetate, cellusolve, cresols/phenols, ethylacetate, chlorinated solvents, halogenated solvents, methyl alcohol, methyl ethyl keytone.

Northern Contours is not responsible for any damage done by abrasive cleaning products or procedures.

Other Cleaners to Avoid:

- Any abrasive cleaner
- Paper towels, brushes, scourers, or scrapers
- Most solvent based cleaners and harsh chemicals such as sink & toilet bowl cleaners.

5 YEAR CERTIFICATE OF WARRANTY

3D Laminate | Acrylic | Melamine (TFL) | FENIX NTM Components

All components manufactured by Northern Contours, Inc. are warranted by the manufacturer to its customer against defects occurring in the manufacturing process, subject to the terms and conditions as stated in this warranty certificate.

The manufacturer also guarantees the product against delamination or surface discoloration for a period of 5 years from the date of original installation.

The warranty only covers defects as specified herein and does not include defects or damages attributable to installation, misuse or normal surface weathering, or defects or damages caused by accidents or fire or other casualty or Acts of God, or any other causes or occurrences beyond the manufacturer's control. The exclusive remedial action provided for the customer hereunder shall be repair, restoration or replacement of the components as are found to be defective.

The replacement of new materials for those as may be defective may result in a color variance in comparison to the originally installed laminates due to slight color or texture changes by laminate manufacturers and is not indicative of a defect. Northern Contours, Inc. reserves the right to substitute such laminates as are then being manufactured and is only obligated to match color and quality with such products as it is manufacturing at the time of replacement.

This warranty is limited to repair, restoration and/or replacement by Northern Contours, Inc. of any defective unit provided the manufacturer: (a) receives a written notice of claim under this warranty, and (b) within 90 days after notice of claim, is in receipt of the defective unit at its place of business, 1355 Mendota Heights Road, #100, St. Paul, MN 55120. Under any circumstances, the costs of shipping the units to and from the manufacturer shall be paid for by the customer.

Limitation of Liability: IT IS UNDERSTOOD AND AGREED THAT MANUFACTURER'S LIABILITY, WHETHER IN CONTRACT, IN TORT UNDER ANY WARRANTY, IN NEGLIGENCE OR OTHERWISE, SHALL NOT EXCEED THE RETURN OF THE AMOUNT OF PURCHASE PRICE FOR THE DEFECTIVE ITEM PAID BY PURCHASER AND UNDER NO CIRCUMSTANCES SHALL SELLER BE LIABLE FOR SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES. NO ACTION, REGARDLESS OF FORM, ARISING OUT OF THE TRANSACTIONS UNDER THIS AGREEMENT MAY BE BROUGHT BY THE PURCHASER MORE THAN ONE YEAR AFTER THE CAUSE OF ACTION HAS ACCRUED.

Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions herein may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state.

5 YEAR CERTIFICATE OF WARRANTY

Spectrum Series Veneer Components

Northern Contours Inc. warrants to the original purchaser that its doors will be free from defects in material and workmanship under normal use for a period of FIVE (5) YEARS from the date of purchase.

Limitations to this warranty are as follows:

- All wood products have natural color, texture and grain. These characteristics are not considered defects under this warranty.
- Spectrum Series doors are designed to perform well in controlled interior applications. Like all wood products, they are affected by their environment and will respond adversely to abnormal heat, humidity, dryness or cold. Problems associated with extreme environmental conditions are not covered under this warranty.
- Problems related to poor or improper finishing applied by others are excluded from this warranty.

5 YEAR CERTIFICATE OF WARRANTY

Spectrum Series Veneer Components

- Doors are warranted for warp when it exceeds the following tolerances:
  - Doors up to 24" in height: maximum bow = 1/16".
  - Doors from 24" to 48" in height: maximum bow = 1/8".
  - Doors from 48" to 72" in height: maximum bow = 1/4".
  - Doors over 72" are not warranted for warp.

Under this warranty the exclusive remedial action by Northern Contours Inc. shall be limited to the repair or replacement of any component proved to be defective under normal use and care. Our warranty does not cover defects caused by misuse, abuse, negligence, alterations, abnormal environmental conditions, improper storage and handling, installation, or poor and improper finishing by the original purchaser.

To submit a claim of this warranty, the original purchaser must provide Northern Contours Inc. with (a) a written notice of claim under this warranty, and (b) within 90 days after notice of claim, provide Northern Contours Inc. the defective product at its place of business,
1355 Mendota Heights Road, #100,
Mendota Heights, MN 55120. Under any circumstances, the costs of shipping the units to and from the manufacturer shall be paid for by the customer.

Limitation of Liability:

IT IS UNDERSTOOD AND AGREED THAT MANUFACTURER'S LIABILITY, WHETHER IN CONTRACT, IN TORT UNDER ANY WARRANTY, IN NEGLIGENCE OR OTHERWISE, SHALL NOT EXCEED THE RETURN OF THE AMOUNT OF PURCHASE PRICE FOR THE DEFECTIVE ITEM PAID BY PURCHASER AND UNDER NO CIRCUMSTANCES SHALL SELLER BE LIABLE FOR SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES. NO ACTION, REGARDLESS OF FORM, ARISING OUT OF THE TRANSACTIONS UNDER THIS AGREEMENT MAY BE BROUGHT BY THE PURCHASER MORE THAN FIVE YEARS AFTER THE CAUSE OF ACTION HAS ACCRUED.

Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions herein may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state.

1 YEAR CERTIFICATE OF WARRANTY

Unfinished MDF Bare Product Line

Northern Contours Inc. warrants to the original purchaser that its unfinished MDF components will be free from defects in material and workmanship under normal use for a period of ONE (1) YEAR from the date of purchase, subject to the terms and conditions as stated in this warranty certificate. Customer also understands that all unfinished doors must be properly sealed and/or painted within THIRTY (30) DAYS of receiving or this warranty is null and void.

Limitations to this warranty are as follows:

- Our engineered core is designed to perform well in controlled interior applications. Like all wood products, they are affected by their environment and will respond adversely to abnormal heat, humidity, dryness or cold. Problems associated with extreme environmental conditions are not covered under this warranty.
- Problems related to poor or improper sealing, painting, or finishing applied by others are excluded from this warranty.
- Doors are warranted for warp when it exceeds the following tolerances:
  - Doors up to 24" in height: maximum bow = 1/16".
  - Doors from 24" to 48" in height: maximum bow = 1/8".
  - Doors from 48" to 72" in height: maximum bow = 1/4".
  - Doors over 72" are not warranted for warp.

1 YEAR CERTIFICATE OF WARRANTY

Unfinished MDF Bare Product Line

Under this warranty the exclusive remedial action by Northern Contours Inc. shall be limited to the repair or replacement of any component proved to be defective under normal use and care. Our warranty does not cover defects caused by misuse, abuse, negligence, alterations, abnormal environmental conditions, improper storage and handling, installation, or poor and improper finishing by the original purchaser.

To submit a claim of this warranty, the original purchaser must provide Northern Contours Inc. with (a) a written notice of claim under this warranty, and (b) within 90 days after notice of claim, provide Northern Contours Inc. the defective product at its place of business, 1355 Mendota Heights Road, #100, Mendota Heights, MN 55120. Under any circumstances, the costs of shipping the units to and from the manufacturer shall be paid for by the customer.

Limitation of Liability:

IT IS UNDERSTOOD AND AGREED THAT MANUFACTURER'S LIABILITY, WHETHER IN CONTRACT, IN TORT UNDER ANY WARRANTY, IN NEGLIGENCE OR OTHERWISE, SHALL NOT EXCEED THE RETURN OF THE AMOUNT OF PURCHASE PRICE FOR THE DEFECTIVE ITEM PAID BY PURCHASER AND UNDER NO CIRCUMSTANCES SHALL SELLER BE LIABLE FOR SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES. NO ACTION, REGARDLESS OF FORM, ARISING OUT OF THE TRANSACTIONS UNDER THIS AGREEMENT MAY BE BROUGHT BY THE PURCHASER MORE THAN FIVE YEARS AFTER THE CAUSE OF ACTION HAS ACCRUED.

Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions herein may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state.

MELAMINE CARE AND CLEANING GUIDE

- Regular Care and Cleaning:
  Always use a cotton cloth or non-abrasive sponge.
  Option 1: Wipe with a damp cloth or sponge with mild dish soap.
  Option 2: Wipe with a damp cloth or sponge using a 50/50 mix of water and Simple Green®. (Simple Green works well on oily or tacky surfaces.)
- Cleaning of Stains (Infrequent Care):
  Always use a cotton cloth or non-abrasive sponge.
  Step 1: Using a damp cloth or sponge with a 50/50 mix of water and Simple Green®, scrub lightly for 10 to 20 strokes. This should remove most stains.
  If stain persists, move on to Step 2 and if necessary, Step 3.
  Step 2: Using a damp cloth or sponge with standard Fantastik® (S.C. Johnson) or standard Formula 409® (The Clorox Co.), lightly wipe for 10 - 20 strokes.
  Step 3: Place a cloth or sponge damp with 70% Isopropyl Alcohol on top of the stain for 30 minutes. After 30 minutes, remove the cloth or sponge and wipe. This should remove makeup, ball-point ink, and other stubborn stains. If stain persists, repeat Step 3 until stain is removed.
- Disinfecting Melamine Surfaces:
  A mixture of 10% bleach, 90% water can be used as a disinfectant on most 3D laminate surfaces. Before using the mixture on an entire surface, be sure to test it on a non-visual spot.

Cleaners to Avoid:

- Any abrasive cleaner
- Most solvent based cleaners and harsh chemicals such as sink & toilet bowl cleaners
- Any cleaner in combination with a brush
- Cleaners containing ammonia
- Baking soda

COUNTER-TOPS

QUARTZ

CLEANING & MAINTENANCE

Harsh and heavy-duty cleaners are unnecessary with Cambria. For cleanup with ease, all you need is soap, warm water, and a soft cloth. Hope's Perfect Countertop cleaner is available at Home Idea Center

Cambria is maintenance free and requires no sealing or polishing. In addition, never apply any sealers, penetrants, or topical treatments to Cambria.

If you wish to take the extra step of disinfecting your surfaces, please see the following list of Cambria-approved disinfectants that meet Centers for Disease Control and Prevention (CDC) guidelines:

- 70 percent isopropyl rubbing alcohol
- Homemade spray mixture of 4 teaspoons of bleach and 1 quart of water.* Let this solution sit on the surface for 60 seconds, then wipe with a dry cloth. Next, rinse the surface with clean water and dry with a soft cloth.
- Lysol® Disinfectant Spray
- Professional Lysol® Disinfectant Spray

Never use full strength bleach or abrasive powders or scrubs like Comet®, Soft Scrub®, or S.O.S.® pads. Such products will cause the surface to appear dull or inconsistent.
See our list of APPROVED CLEANERS:

KITCHEN PRODUCTS - DISHWASHING

- Ajax Bleach Alternative Dish Soap (All Scents)
- Ajax Triple Action Orange Dish Soap
- Better Life Dish Soap (All Scents)
- Dawn Ultra Antibacterial Dishwashing Liquid
- Dawn Ultra Concentrated Dishwashing Liquid
- Dr. Bronner's SAL SUDS Biodegradable Cleaner
- ECOVER Dish Soap
- Green Works Dish Soap
- Honest Company Dish Soap (All Scents)
- Ivory Dish Soap (All Scents)
- Joy Dish Soap Lemon Scent
- JR Watkins Dish Soap
- Kirkland Signature Environmentally Responsible Ultra Dish Soap
- Lysol Antibacterial Kitchen Cleaner (All Scent)
- Lysol Food Surface Sanitizer
- Mrs. Meyer's Clean Day Dish Soap (All Scents)
- Palmolive Ultra Antibacterial Dish Liquid
- Puracy Natural Dish Soap (All Scents)
- Seventh Generation Dish Soap (All Scents)
- Shaklee Get Clean Dish Wash

CLEANING & MAINTENANCE

ALL PURPOSE OR MULTI-PURPOSE CLEANERS

- 50% Water & 50% Vinegar Solution
- CitraSolv Natural Cleaner & Degreaser
- Clorox Anywhere (Hard Surfaces)
- Clorox Hydrogen Peroxide Disinfecting Wipes
- DeVere C-Clear Glass Cleaner
- Denatured/Isopropyl (rubbing) alcohol
- Easy Off BAM Power Cleaner De-Greaser
- Ecover All Purpose Cleaner
- EcoPure EP67 Heavy Duty Industrial
- EcoPure EP64 Neutral pH Multi-Use Cleaner
- Fabuloso Professional Multi-Purpose Cleaner
- FILA Everyday Cleaner
- Formula 409 Stone & Steel Cleaner
- Glance Glass Cleaner
- Goo Gone
- Goof Off
- Hope's Perfect Countertop - Available at Home Idea Center
- J.R. Watkins All Purpose Cleaner
- Lysol IC Quaternary Disinfectant Cleaner
- Method All-Purpose Naturally Derived Surface Cleaner
- Miracle Counter Kleen
- Mr. Clean Power Multi-Surface Wipes Disinfection Lemon Scent
- Mrs. Meyer's Clean Day Multi-Surface Everyday Cleaner
- Pledge Multisurface Cleaner
- Saniten N-313 All Purpose Cleaner
- Scrubbing Bubbles Antibacterial Bathroom Wipes
- Seaside Naturals Glass Cleaner
- Seaside Naturals All Purpose Cleaner
- Shaklee Get Clean Basic H2 Cleaning Concentrate
- Shaklee Get Clean Germ Off Disinfection Wipes
- Simple Green All-Purpose Cleaner
- Simple Green d Pro 3 Plus
- Tough Guy Germicidal Disinfectant Cleaner
- Windex Multi-Surface Grease Cutter
- Wine Away Red Wine Stain Remover
- Wine B' Gone Ultra Stain Remover

*Please be sure to follow manufacturer's instructions for application and proper ventilation. Check to ensure the product is not past its expiration date. Never mix household bleach with ammonia or any other cleanser. Unexpired household bleach will be effective against viruses when properly diluted.

All natural stone surfaces, including Cambria, can be damaged by sudden and excessive heat, especially near the edges, as well as direct and/or sustained heating on the top. Always be sure to put closed-weave hot pads or solid trivets under hot pots, pans, griddles, electric frying pans, slow cookers, and roaster ovens before placing them on Cambria.

FULL LIFETIME WARRANTY

Cambria Company LLC, a Minnesota limited liability company ("Cambria"), provides this Full Lifetime Warranty ("Warranty") to each owner ("You") of installed Cambria® surface product ("Product") during the Warranty Period (as defined below), subject to the terms and conditions of this Warranty.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE OR BETWEEN PROVINCES AND TERRITORIES. TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT, AND CAMBRIA HEREBY DISCLAIMS ALL OTHER WARRANTIES. Some states or provinces/territories do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to You.

THE REMEDIES DESCRIBED BELOW ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND CAMBRIA'S ENTIRE LIABILITY UNDER THIS WARRANTY. IN NO EVENT SHALL CAMBRIA BE LIABLE UNDER ANY LEGAL THEORY FOR ANY DIRECT, INDIRECT, SPECIAL, EXEMPLARY, INCIDENTAL, PUNITIVE, CONSEQUENTIAL OR OTHER DAMAGES, INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION OR ANY OTHER LOSS, EVEN IF CAMBRIA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some states or provinces/territories do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to You.

WHO MAY USE THIS WARRANTY?

Cambria provides this Warranty to You as the owner of the Product if it was purchased and installed in the United States or Canada after September 1, 2018. This Warranty commences upon the original installation of the Product and continues for the lifetime of the Product until the Product is removed, replaced, altered or subjected to excluded damage (the "Warranty Period"). This Warranty shall automatically transfer to subsequent owners of the Product during the Warranty Period.

WHAT IS COVERED BY THIS WARRANTY?

Cambria warrants the Product against manufacturing defects for the Warranty Period subject to the terms and conditions of this Warranty. This Warranty shall apply only when the Product is properly fabricated and installed for the interior use of residential, commercial or marine applications by Cambria approved installers and fabricators.

WHAT IS NOT COVERED BY THIS WARRANTY?

This Warranty does not apply to Product that has been removed, replaced or altered after its original installation, or Product subjected to damage due to mishandling, abnormal use, misuse, physical abuse, chemical exposure, direct or sustained heat or cold, including sudden or rapid changes in temperature or thermal shock, exposure to chemicals, outdoor installation or partially exposed outdoor installations, excessive pressure, force or loading applied from a person, utensil or object, including, but not limited to, cracks and/or chips resulting therefrom. In addition, improper, insufficient or poorly designed support, cabinets, structures, substrate or sub-floors for, on, near or under the Product are not covered by this Warranty. For the avoidance of doubt, if Cambria performs or causes to be performed any repair work on the Product, such repair work is not an admission or an agreement that the particular damage or issue is covered by this Warranty. Your Product will not be covered by this Warranty if it is sold by unauthorized resellers or if it is sold by authorized resellers selling outside their authorized territory.

FULL LIFETIME WARRANTY

To confirm whether a retailer is approved please visit CambriaUSA.com, CambriaCanada.com or call 1-866-CAMBRIA. This Warranty does not cover the quality of the fabrication or installation or damage or defects caused by fabrication or installation. Fabrication or installation issues must be resolved directly with the point of purchase, fabricator, or installer and are Your responsibility.

EXAMPLE USES OF PRODUCT NOT COVERED BY THIS WARRANTY:

The following list includes, without limitation, examples of unintended uses of the Product which are not covered by this Warranty: Product installed in entry-ways subject to traffic flow from the outdoors; Product installed outdoors, whether in partially covered or otherwise sheltered areas or not; Product installed in areas exposed to saltwater; Product installed for shower trays or shower pans, steam showers, steam rooms, or saunas.

IMPORTANT RESTRICTIONS ON THIS WARRANTY:

For this Warranty to apply, the Product must be used only for its intended purpose, and must be maintained in accordance with Cambria's Product Care and Maintenance Information which can be found at CambriaUSA.com/Customer-Care/Care-Maintenance or CambriaCanada.com/Customer-Care/Care-Maintenance, and which will be made available in hard copy form upon request and at no charge by submitting a request to the Cambria phone number or mailing address set forth below. This Warranty shall be null and void if You have not paid for the Product in full. Various laws and building and safety codes govern the design, engineering and construction of buildings and installations within them; these codes vary widely. Cambria assumes no responsibility or obligation with respect to compliance with such codes related to the selection, installation, design, engineering, or construction of the installation site for the Product.

ALL WARRANTY CLAIMS MUST BE RECEIVED BY CAMBRIA WITHIN THIRTY (30) DAYS AFTER YOU LEARN OF THE FACTS UPON WHICH THE WARRANTY CLAIM IS BASED, OR SUCH WARRANTY CLAIM SHALL BE DEEMED WAIVED.

YOUR RESPONSIBILITIES:

Although the Product is carefully inspected prior to shipping and delivery, it is Your responsibility to thoroughly inspect the Product when You receive it. The final inspection and approval of the Product, including after installation, is Your sole responsibility.

WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?

With respect to any Product with a manufacturing defect covered by this Warranty, Cambria will, in Cambria's discretion, either (a) repair or replace such Product at no additional charge to You, or (b) refund the purchase price for such Product if Cambria is unable to provide replacement and repair is not commercially practicable or cannot be timely made, or if You are willing to accept a refund. If Cambria elects (a), and is unable to remedy the manufacturing defect after a reasonable number of attempts, You may elect either a refund or a replacement without charge. As a condition to a refund or replacement, Cambria may require that such Product be made available to Cambria free and clear of liens or other encumbrances.

FULL LIFETIME WARRANTY

MODIFICATION OF WARRANTY:

NO REPRESENTATIVE, DEALER, EMPLOYEE, INSTALLER, OR ANY OTHER PERSON IS AUTHORIZED TO MODIFY OR CHANGE THIS WARRANTY OR MAKE ANY OTHER WARRANTY, REPRESENTATION OR PROMISE ON BEHALF OF CAMBRIA WITH RESPECT TO THE PRODUCT. NO TERM OR CONDITION OTHER THAN THOSE IN THIS WARRANTY AND NO AGREEMENT OR UNDERSTANDING, WHETHER ORAL OR WRITTEN, IN ANY WAY PURPORTING TO MODIFY OR CHANGE THIS WARRANTY SHALL BE BINDING UPON CAMBRIA, UNLESS MADE IN WRITING AND SIGNED BY THE PRESIDENT AND CHIEF EXECUTIVE OFFICER OF CAMBRIA, MARTIN E. DAVIS.

HOW TO OBTAIN WARRANTY SERVICE:

To make a claim or obtain service under this Warranty, You must call Cambria Customer Care at 1-866-CAMBRIA (1-866-226-2742) or submit Your claim in writing to
Cambria Company LLC, Attn: Warranty Services
805 Enterprise Drive East
Suite 805A
Belle Plaine, Minnesota 56011.

Please include the following information:

1. Your name, address and telephone number;
2. Description of the Product for which the claim is made, including the design and thickness of the Product
3. Date of purchase or date of installation, whichever is earlier;
4. Name of retailer, installer or fabricator from whom You purchased the Product; and
5. A description of the claim.

In order for Cambria to respond under this Warranty, Cambria's authorized agents must be permitted sufficient time and opportunity to inspect the Product and evaluate and respond to your claim.

REGISTRATION:

To register Your Product, please complete the Product Registration Form at CambriaUSA.com/Customer-Care/Warranty (for Product purchased in the United States), CambriaCanada.com/Customer-Care/Warranty (for Product purchased in Canada) or by calling 1-866-CAMBRIA (1-866-226-2742). Failure to complete this registration form will not diminish Your warranty rights.

LIMITED 25-YEAR TRANSFERRABLE RESIDENTIAL LETTER OF WARRANTY

COSENTINO, S.A.U. (COSENTINO) guarantees the registered owner of the installed SILESTONE® by Cosentino® product against any manufacturing defects for a period of TWENTY-FIVE (25) YEARS from date of purchase. Please keep your proof of purchase. This warranty is limited to the purchaser of Silestone® surfaces and is transferable.

This Letter of Warranty shall have full validity only when the consumer has registered within 6 months of purchase of the product, as indicated in the corresponding section, and when the consumer submits the original invoice or sales receipt (indicating the purchase date and name of the dealer of the product). The consumer shall send the defective product to COSENTINO.

SILESTONE® by COSENTINO

LIMITED 25-YEAR TRANSFERRABLE RESIDENTIAL LETTER OF WARRANTY

In order to be effective, this warranty must be registered online on the website www.cosentino.com. COSENTINO reserves the right not to offer the free warranty service if the requirements set forth in the preceding paragraph are not me.

WHAT THE WARRANTY COVERS:

The warranty obligates COSENTINO to replace or repair any defective product for a period of TWENTY-FIVE (25) YEARS under the terms and conditions contained herein, with the same characteristics (color, thickness, etc.) as those of the product purchased by the customer. This warranty covers SILESTONE® by Cosentino® quartz surfaces, designed for two-dimensional applications such as countertops, cladding, walls and floors permanently installed in the interior of a dwelling (or property intended for use other than as a residence) of the consumer or the end user of the product. It is important that the choice of color and finish is finalized prior to closing the purchase since any subsequent modification of any of these choices will not be covered by this warranty. This Letter of Warranty is in all cases conditional upon the strict observance by the consumer of the instructions for use and the maintenance of the SILESTONE® by Cosentino® product as detailed in the existing user manuals for the various applications of the product (www.cosentino.com).

WHAT THE WARRANTY DOES NOT COVER:

This warranty does not cover faulty or improper fabrication and/or installation. Any damage directly or indirectly caused by any action, work or any other intervention carried out by third parties not related to COSENTINO, such as: problems caused by an incorrect finish/preparation of the product by inappropriate installation methods or by any other modification or manipulation of the original SILESTONE® by Cosentino® product, such as variations in color, thermal impact, impact damages, misuse or an inappropriate chemical treatment, performed by third parties not related to COSENTINO. Damage resulting from the improper use, including, but not limited to: (i) use of the product for purposes other than for which it was intended; (ii) use of the product in a way that does not comply with the applicable technical or safety standards; (iii) failure to follow the user and maintenance manual; and (iv) exposure of the product on the exterior of buildings.

COSENTINO is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural movement, acts of vandalism, accidents, natural disasters, damage caused by the interaction of other products or any other cause beyond the control of COSENTINO.

Variations in color, tone, shade, particle structure or gloss level variances in the material derived from natural changes over time occurring in the different components of the product. Cracks in the surface after its installation.

Cracks in the final product are not considered an indication of defective material. The main causes of cracking are movement, the direct application of heat on the surface, the placement of excessive weight on the surface or the result of scraping, bumping or impacts to the material after its installation.

The definition of the manufacturing defects covered by this Letter of Warranty does not include Limited 25-Year Transferrable Residential Letter of Warranty the durability of services ancillary to the actual functionality of the product during its period of validity.

Chipping. Chipping is not due to defective material but is the result of scraping and bumping objects against the edges of the surface.

SILESTONE® by COSENTINO

LIMITED 25-YEAR TRANSFERRABLE RESIDENTIAL LETTER OF WARRANTY

The warranty does not cover consequential or incidental damage, loss or expense other than the product itself, including, but not limited to, damage to other products or installations, or additional or supplementary repairs on plumbing, electrical or masonry work that may be necessary to repair or replace the SILESTONE® by Cosentino® product covered by this warranty, which shall be the sole responsibility of the consumer.

Likewise, this warranty specifically excludes damage which could result from a defect that is covered, including those that occur during the period the claim is being processed, as well as throughout the period the product is being replaced. This exclusion extends, but not limited to, any harm, including loss of profit, affecting commercial, industrial, professional or merely living activities, which the consumer, purchaser of the product or any third party may suffer.

Any problems or damage resulting from exposure of the product to intensive and continuous use for long periods of time or use in common areas: including, among others, discoloration, loss and decline in performance and aesthetic characteristics, and warping of flooring.

Problems, damage or inconvenience arising from the generation of static electricity or the use of products designed to eliminate or reduce its effects.

Damage arising from deficiencies or omissions in the technical projects on which the buildings are executed, in which SILESTONE® by Cosentino® products are used.

Differences between samples or photographs of any SILESTONE® by Cosentino® product and the true product purchased are also excluded. Also excluded are the spots or stains produced by components of the material and polish defects, since COSENTINO does not under any circumstances sell products having such defects.

This warranty does not apply to repairs to and / or handling of the product without proper verification by COSENTINO.

This warranty does not cover products that have not been paid for in full.

This warranty does not cover commercial use of SILESTONE® products. Commercial uses include but are not limited to use in commercial buildings such us retail stores, restaurants, offices, hotels or apartment complexes.

HOW TO USE THIS WARRANTY

To register as the holder of this warranty, the warranty must be activated through www.silestone.com. This website requires certain information to complete registration, including information regarding the point of sale and / or fabricator, as well as of the customer. We therefore recommend that customers register directly at the point of sale or with the fabricator. At the end of the registration, the customer may have this warranty printed for his/ her use.

HOW TO MAKE A CLAIM

If you believe that there is a defect in your SILESTONE® by Cosentino® product and wish to make a claim under this warranty, you must do so by fax, email and / or letter, or by telephone by contacting COSENTINO Customer Service and stating your warranty number:

COSENTINO NORTH AMERICA HEADQUARTERS
355 Alhambra Circle Suite 1000, Coral Gables, FL
33134, United States of America
786.686.5060
@Ap Cosentinousa
Customer Service Email: CS@cosentino.com
www.silestoneusa.com / www.cosentino.com

SILESTONE® by COSENTINO

LIMITED 25-YEAR TRANSFERRABLE RESIDENTIAL LETTER OF WARRANTY

To obtain service under this warranty, you must permit COSENTINO or its authorized agents, fabricators or installers to inspect your Silestone® product at your residence. Also, you must reasonably cooperate with COSENTINO and its agents in their efforts to service this limited warranty.

Except as provided in this limited warranty, COSENTINO shall not be liable in either tort or contract for any loss of direct, consequential or incidental damages arising out of the use or in ability to use the product in residential applications covered by this warranty. Some states do not allow the exclusion or limitation of incidental damages, so the above limitation or exclusion may not apply to you.

COSENTINO makes no other warranty, representation or guarantee, express or implied, with respect to its products, except as expressly stated herein. Some states in the United States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which may vary from country to country, in the US from state to state or, in Canada, from Province to Province.

WHAT COSENTINO WILL DO IF THE PRODUCT HAS A DEFECT

If a SILESTONE® by Cosentino® product is found with a defect, within the terms and conditions of this warranty, COSENTINO will, after due verification, proceed to replace or repair the material necessary to produce the SILESTONE® by Cosentino® product. COSENTINO are authorized to grant warranties on SILESTONE® by Cosentino® quartz surfaces. This warranty covers the replacement of the defective product with one of identical characteristics (color, thickness, etc.) as those of the product purchased by the client, unless this is impossible owing to the product being discontinued. In this case, it would then be replaced by a product of similar characteristics.

SPECIFIC WARRANTY INFORMATION CONCERNING FINISHED PRODUCTS SILESTONE®

SILESTONE® by Cosentino® finished products in the form of three-dimensional surfaces, such as kitchen sinks, toilets and shower trays are under warranty against manufacturing defects of the product for a period of FIVE (5) YEARS, all under the terms, conditions and limitations described for all other SILESTONE® by Cosentino® products.

The 25-year period established in this Letter of Warranty is only applicable to those products that are sold and registered after January 1, 2015. COSENTINO reserves the right to refuse this warranty service if any of the requirements set forth above are not met, or if the information provided by the customer is false, incomplete or illegible.

GRANITE

CARE & MAINTENANCE

Granite is highly scratch resistant, and is typically resistant to etching caused by acidic substances. Hot pots and pans can also be placed on granite without burning the surface. We still do recommend using hot plates for any surface.

SEALING

Granite needs to be sealed. Some granite material is more stain resistant than others, but it is highly recommended you apply a high quality sealer at least once a year.

- Find one that will penetrate the granite to seal any grooves or spaces in the stone, instead of sitting on the surface.

*Miracle Sealants is available at Home Idea Center.

GRANITE CARE & MAINTENANCE

- Clean the surface thoroughly. Wipe the granite down with a damp, soft cloth and a bit of dish soap, or multipurpose cleaner. Dry the surface with a dry, soft cloth and buff it as much as you can.
- Apply sealant to completely dry stone. Your countertops must be bone dry before you apply a sealant. Let them sit for 24 hours after you wipe them down and clean them. Use a fan to cut down on the drying time. The colors in granite should look less deep after it's completely dry.

* Hope's Perfect Countertop is available at Home Idea Center.

- Follow the manufacturer's instructions. After you purchase a high-quality sealant, make sure you follow their directions. Every manufacturer will have slightly different instructions for sealing the surface of granite.
- Pour the sealer on the surface. Spread the sealer over the countertop with a paper towel, foam brush or rag. Allow the sealer to penetrate 5 to 10 minutes; if the sealer is completely absorbed in 5 minutes, add more. After 5 to 10 minutes, blot any remaining sealer.
- Buff the stone to a high shine. Use a clean, dry terry cloth to buff the sealer left on the surface off. Wipe the stone using small, circular motions. Use a cordless, orbital buffer if you have one and want to get the job done quicker.

DAILY SURFACE MAINTENANCE

- Use a ph neutral cleanser and a soft cloth. Don't use harsh cleansers or scrubbers. While granite is very durable, acidic cleansers and sponges that can scratch will wear down a sealant. Use ph neutral soap to clean your countertops and steer clear of Windex or vinegar. Stone cleaner works as well as simple dish soap.

* Hope's Perfect Countertop is available at Home Idea Center

- Wipe the top down regularly. Keeping the surface free of dirt and grime will help preserve granite. Clean your countertop regularly with warm water and a few drops of dish or antibacterial detergent using a soft cloth. Rinse the surface thoroughly with clean water and dry with a soft cloth.
- Blot spills up immediately. If you spill something on the surface, blot with a paper towel or soft cloth right away. Do not wipe spilled liquids, like juice or milk, because this can spread them around your countertop.
- Dry any spilled liquids with a dishcloth. Granite countertops and properly sealed stone will repel most stains if the spills are cleaned promptly. Use a dry, dishcloth to dry your granite after any spills, so moisture does not seep into the pores of the stone.
- Do not put hot pots or pans on granite. Hot cooking pots will not damage the surface and granite can withstand high temperatures, but extreme or constant temperature changes can harm your stone.

DAILY CLEANING

- Wipe properly sealed granite down thoroughly. If your granite countertops are properly sealed and maintained, you only need to wipe them down thoroughly with water, a rag and a gentle cleaner.
- Use baking soda and water on oil marks. If you spill oil-based liquids on your granite, like milk or grease, you may need to remove some stains. Make a paste out of baking soda and water, slather it on the oil marks, cover it and let it sit for several hours or overnight.
- Use baking soda and hydrogen peroxide on water-based marks. Coffee, juice and wine may leave marks if it's not cleaned up immediately and penetrates the stone. Add just enough hydrogen peroxide to baking soda to make a paste. Apply it to any water-based stains or marks, cover it and let it sit overnight.
- Disinfect with water and alcohol. Granite naturally repels bacteria, but if you want to disinfect your countertops more than what soap and water can, use water and 91% isopropyl alcohol. Mix the solution up with a 50/50 ratio, spray it on the countertops, and let it sit for three to five minutes. Rinse with water and dry with a soft dishcloth.

SOLID SURFACE

SOLID SURFACE CARE AND MAINTENANCE

Corian® Solid Surface was created for a lifetime of easy care. As a solid, nonporous surface, Corian® Solid Surface can be maintained with minimum care to retain the original appearance. Just follow the simple guidelines listed here to keep your Corian® Solid Surface looking like new.

There are three types of Corian® Solid Surface finishes: matte/satin, semigloss and high-gloss. Typically, lighter colors have a matte finish, while darker colors have a semi-gloss or gloss finish. Some guidance may vary by finish type. Clean spills promptly, many materials only stain if left in contact with the surface for extended periods.

Warm soapy water, ammonia-based cleaners or commercially available solid surface cleaners will remove most dirt and residue from all types of finishes. Avoid window cleaners, however, as they can leave a waxy build-up that dulls the surface. Experience has shown that a film builds up on the surface if water is left to dry on the countertop. This film will dull the look of the countertop making the finish appear blotchy and uneven. To prevent buildup of the film, it is very important to wipe the countertop completely dry after spills and cleaning. Some Corian® colors may require more frequent cleaning to maintain a uniform finish. Darker colors tend to require more attention than lighter colors. Over time, even with proper care, your countertop will acquire a patina, changing the appearance of the finish.

Most dirt & residue:

Use soapy water, ammonia based cleaner (not window cleaner), rinse & wipe completely dry. Commercially available solid surface cleaners, such as Hope's Perfect Countertop, will also work well.

Preventing Hard Water Marks:

Rinse and wipe completely dry after cleaning; clean up spills before they dry.

Removing Hard Water Marks:

Use cleaner formulated for removing hard water marks, such as CLR or Lime Away

Disinfecting:

Occasionally wipe surface with diluted household bleach - 1:100 (5 TBSP of bleach to 1 gallon of water, as recommended by the Centers of Disease Control and Prevention for disinfection of surfaces).

Avoid getting the bleach solution in your eyes or on bare skin. Always follow the bleach manufacturer's safety instructions when working with bleach.

To enhance the gloss level on semi-gloss & high-gloss finishes, use a countertop polish such as Countertop Magic or Hope's Perfect Countertop.

PREVENTING HEAT DAMAGE

While Corian Solid Surface is heat resistant, as with all countertop materials, it is important to minimize direct heat exposure to protect your surface and investment.

DO NOT PLACE HOT POTS, PANS, ETC., DIRECTLY ON THE COUNTERTOP SURFACE.

Always use heat trivets or hot pads when placing hot objects on any surface. Always use a trivet under portable heat generating appliances such as a toaster oven. Allow cookware to cool before placing it into a Corian Solid Surface sink.

PREVENTING OTHER DAMAGE

In most cases, Corian Solid Surface can be repaired if damaged. Be sure to follow these guidelines to help you prevent permanent damage:

- Avoid getting strong chemicals, such as paint removers and oven cleaners, on your Corian Solid Surface countertop. If a spill does occure, promptly flush the surface with water to fully rinse off the chemical.
- Do not cut directly on a Corian Solid Surface Countertop. Use a cutting board.

SOLID SURFACE CARE AND MAINTENANCE

Corian Solid Surface is unaffected by common household and commercial cleaners such as:

- Powdered abrasive cleaners with bleach are suitable for matte finishes, use on semi-gloss and gloss finishes may dull the finish.
- Ammonia
- Strong Detergents
- Oxalic acid solutions
- Dilute hydrochloric solutions
- Dilute trisodium phosphate solutions

Acid drain cleaners may cause surface damage and should not be used on Corian Solid Surface.

Unlike other surface materials stains or marks caused by cigarettes, alcohol, food, lipstick, hair dye, shoe polish, iodine, marking pens, etc. can be removed by the instructions in this in bulletin. This type of maintenance will not harm the Corian surface, and will restore it to "like new" condition.

Corian Solid Surface can usually be restored with no permanent damage. Tough to remove stains, fine scratches, and small cuts can be removed using standard repair techniques.

PROFESSIONAL REPAIR

You can repair minor damage and restore the finish up to matte finishes for Corian surfaces. For Corian Solid Surfaces with Resilience Technology minor repairs can be done up to a semi-gloss finish. Hand finishing of higher gloss finishes requires proper tools and techniques to get a uniform finish.

The impact resistance of Corian Solid Surface allows it to withstand harsh use without chipping, breaking or cracking. However, if damage due to extreme abuse, satisfactory repairs can be made. For more severe damage and refinishing higher gloss surfaces professional repair is recommended.

Contact Corian Design (800.426.7426), or your supplier for information on how to have your Corian surface professionally repaired and restore to their original finish. If you believe your facility may have the proper equipment for professional repairs, Corian Design or your local distributor for additional information.

GUARANTEED QUALITY

With proper care, your Corian countertop can stay looking like new. Your Corian Solid Surface carries a 10-year, Limited Residential or Commercial Warranty.

MAKING YOUR OWN REPAIRS

The general approach is to start with nonabrasive cleaners to remove stains. To remove stains and scratches with abrasive methods it is best to start with less aggressive methods until the state of the scratch is removed. The surface then must be restore to its original finish.

Some of the guidance for renewing Corian Solid Surface with Resilience Technology is different as noted below.

G.1. Corian Solid Surface

The following techiniques are suitable for matte finishes. They will remove stains and scratches from all finishes, however it is difficult to uniformly restore semi-gloss and gloss finishes without professional tools and techniques.

Removing Blotchy Appearance or Fine Scratches

You may notice that the surface of your countertop begins to look blotchy. Typically, this is caused by leaving hard water to dry on the surface which will leave a film of minerals.

- As a first step, wash with hot soapy water and dry completely. This will remove any dirt and may remove some hard water deposits.

- For a blotchy appearance from hard water deposits, first use a cleaner formulated for removing hard water marks, such as CLR or Lime-A-Way.
- If the surface is in clean or you are removing fine scratches, pour some mild abrasive liquid cleanser, such as Soft Scrub, on a damp sponge or cloth and rub over area using small circular motions, from the front to the back, then side to side, overlapping the circles until the entire area has been cleaned.
- Rinse the top thoroughly with clean water and wipe surface completely dry.
- Check to see if blotchiness or fine scratches are gone. If not, repeat procedure applying more pressure on the sponge or cloth.
- Continue over all affected areas until film or fine scratches are removed.

Note: While this procedure may remove or minimize the look of very fine scratches, other deeper scratches may remain. They may be removed by following the procedure below or you may wish to hire a professional refinished to refinish your countertop. Contact the Authorized Corian retailer from whom you purchased your Corian Solid Surface product to inquire about getting a quote for refinishing.

Removing Minor Cuts and Scratches

Because the beauty of Corian Solid Surface goes all the way through, they are renewable You can remove minor cuts and scratches yourself by following these instructions. Deeper scratches may also be removed, but repair is best done by professionals.

First, wash the area with hot soapy water and dry where the scratch is located, to remove any film on the surface.

To restore a matte finish

- Use P240 grit sandpaper or 60u paper to remove scratch. Wash to remove residue, then follow by buffing with a Scotch-Brite pad 7447 A VFN (maroon) pad in a circular motion.

To restore a semi-gloss finish

It is difficult to create a uniform semi-gloss finish by hand. The following may be suitable for small sections of horizontal surfaces. Use either P grade or micron paper for the entire sequence. Do not mix types as the grid sizes are not equivalent. For larger areas, particularly where reflected light which show nonuniformity of the surface, professional finishing is recommended.

- Light colors: Use P240 grit sandpaper or 60u paper to remove scratch. Wash and follow by P400 grit or 30u paper. Wash to remove residue, then follow by buffing with a Scotch-Brite 7448 S ULF (gray) pad in a circular motion.
- Dark Colors: Use P240 grit sandpaper or 80u paper to remove scratch. Wash and follow by P600 grit or 30u paper. Wash to remove residue, then follow by buffing with a Sctoch-Brite 7448 S ULF (gray) pad in a circular motion.

A high gloss finish is best restored by a professional. Contact your supplier or Corian Design.

G.2. Corian Solid Surface with Resilience Technology

This guidance is suitable for Corian Solid Surface with Resilience Technology surfaces with a matte or semi-gloss finish. High gloss finishes will require professional tools to the high gloss finish after stain or scratch removal.

Stain

1. Renew the surface using a Scotch-Brit pad [7447 A VFN (gray) for a semi-gloss finish] and water.
2. Wet the sample, pad and wash using a circular motion for 30 seconds. Do not apply excessive pressure.

3. Dry sample and observe to see if stain has been removed. Repeat steps 2 and 3 until stain has been removed.

Scratch

4. Renew the surface using a Scotch-Brite pad [7447 A VFN (maroon) for a matte surface or 7448 S ULF (gray) for a semi-gloss finish] and water.
5. Wet the sample, pad and was using a circular motion for 1 minute.
6. Dry the sample and observe if there is still visible damage. Repeat step 2 and 3 until scratch has been removed.

WARRANTY

Corian® surfaces also come with the protection of a 10-year transferable residential limited warranty.

General Residential Warranty Guidelines

The following limited warranty applies to you, the owner of a permanent installation of Corian®, when installed by a DuPont authorized fabricator/installer and purchased after November 1, 2004 in the United States and Canada. DuPont, at its option, will repair or replace, Corian® product if it fails due to any manufacturing defect (as determined by an authorized warranty service agent) during the first 10 years after initial installation, except for damage caused by physical, chemical or other abuse, damage from excessive heat, use in certain applications, or acts of nature.

"Physical, chemical or other abuse" includes any use of the installation that is unreasonable considering the normal and expected uses of such installations in a residence, and includes, but is not limited to, damage from vandalism, use of improper cleaning solutions, leaving substances, such as bleach or drain cleaner on the product without prompt cleaning, the dropping of heavy objects on the countertop or in the sink, or product which has not been maintained in accordance with the DuPont Care and Use Guide, which is available on this website.

"Acts of nature" include, but are not limited to, exposure to the outdoors, weather effects and fire.

This warranty does not cover products made by other suppliers or manufacturers, nor does it cover installations of Corian® which are not performed by DuPont authorized fabricators/installers. The warranty covers seam performance but not appearance. Silicone seams do not constitute part of the Corian® installation and accordingly are not covered by this warranty. Furthermore, this warranty does not cover any damage to Corian® caused by or arising out of improperly installed, used or maintained appliances (including garbage disposals) which are either built into Corian® or placed or stored on Corian®.

Subject to the conditions below, this warranty is transferable to the next purchaser of your home providing the new owner writes to DuPont to register the installation under the new owner's name. If after, or during installation, you decide that you do not like the color you selected, replacement is not covered by this warranty.

This warranty is for countertops, vertical applications, backsplashes, DuPont manufactured sinks and vanities, and does not include uses of Corian® in applications such as, but not limited to, saunas, shower pans, steam rooms or outdoor uses in, including by way of example only, RVs, grill tops, outside counters and boats. In-carton products purchased in retail outlets are not covered by this installed warranty and should be returned to the retailer from whom you purchased such product.

Repair or Replace

DuPont will repair any area of the installation that has a manufacturing defect. If a repair is not possible, DuPont will replace the defective area of the installation. DuPont will pay for the cost of the product, labor involved in the removal and replacement of the original installation of product only and for plumbing and electrical disconnect and reconnect charges to the extent determined necessary by DuPont or its warranty service agent. You will be responsible for any other costs associated with or arising out of the repair or replacement. Whether DuPont performs repair or replacement of your installation, we will seek to obtain the best possible result, but exact color match cannot be guaranteed. Should we elect to replace your Corian® installation, your warranty will continue from the original date of installation and not from the date of repair or replacement.

Specific Rights

DuPont's obligation to you is limited solely to repair or replacement of the Corian® product purchased, including necessary reasonable labor charges as noted above. No implied or expressed warranty of merchantability or fitness for a particular purpose is granted by this warranty except as expressly stated herein. Except as provided herein, DuPont shall not be liable in either tort or contract for any loss or direct, consequential or incidental damages arising out of the use or inability to use Corian®. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. You shall reasonably cooperate with DuPont or its representatives in their efforts to perform their obligations under these warranties.

To qualify for repair or replacement, the owner must provide the original sales receipt or other documentation acceptable to DuPont which demonstrates proof of purchase of the Corian® installation, clearly showing both the date of purchase and that the installation was performed by a DuPont authorized Corian® fabricator/ installer.

The foregoing is the only warranty made by DuPont for Corian® solid surface. No representative, dealer or any other person is authorized to make or makes any warranty, representation or promise on behalf of DuPont with respect to such products. No terms or conditions other than those stated herein or provided by law, and no agreement or understanding, oral or written, in any way purporting to modify this warranty shall be binding upon DuPont unless made in writing and signed by an authorized employee of DuPont.

This warranty gives the purchaser specific legal rights; other rights may also be available which may vary from state to state or, in Canada, from province to province.

This Residential 10-year Limited Warranty coverage for DuPont™ Corian® is your ultimate assurance of lasting quality. For more information about this warranty, please contact DuPont™ Corian® directly by writing or calling:

*This warranty policy effective November 1, 2004.

DuPont Surfaces
Building 721,
Maple Run PO Box 80721
Wilmington , DE 19880.
Phone: 1-800-426-7426

CARE & MAINTENANCE

FINISHES

There are four types of finishes that can be supplied on your Wilsonart® Solid Surface by your fabricator/installer. The following simple definitions should assist with key items to consider when choosing a finish and necessary maintenance.

Matte – Recommended standard finish especially in high traffic areas with low or no sheen and normally requires the least maintenance.

Satin – Slightly higher sheen that may require more attention, depending on traffic and use.

Semi-Gloss – Higher sheen with some reflection requires special consumer instructions, not suggested for a high traffic or high use areas, may require a certified fabricator to maintain, service charge may apply.

Gloss – Recommended for vertical surface only, requires certified fabricator to maintain finish, service charge may apply.

Darker patterns may need more frequent attention to maintain a uniform finish.

Over time with use and general cleaning the surface finish will appear to change. We recommend periodically cleaning the entire surface, following the guidelines for removing stubborn residue, to restore or maintain the original finish.

GENERAL CLEANING

For day to day cleaning, warm soapy water or non-abrasive household cleaners such as Hope's Perfect Countertop, Fantastik®, Formula 409® or commercially available solid surface cleaners will remove most residues. Then rinse and towel dry the surface to prevent spotting, especially in areas with hard water. For a final touch, you may apply Protect All Shine Plus™ to your countertop for a clean, dry professional appearance.

For stubborn residue that will not come out with day to day cleaning methods, a slightly stronger cleaner is required. The following suggestions will assist you to remove stubborn residue and refurbish the finish.

Removing Stubborn Residue

Matte Finishes: Apply an abrasive cleaner like Bon-Ami®, Comet® or Ajax®, and with a damp sponge, buff in a circular motion. Then rinse and towel dry.

Satin Finishes: Apply a mild abrasive cleaner, such as Soft Scrub®, and with a damp sponge, rub in a circular motion. Then rinse and towel dry. If additional blending is necessary, lightly buff with a gray (7448) Scotch-Brite™ pad then rinse and towel dry.

Semi-Gloss Finishes: Apply soapy water, and with a white Scotch-Brite™ pad, rub in a circular motion. Then rinse and towel dry.

Gloss Finishes: This finish is limited to mild detergents or nonabrasive cleaners with a soft cloth.

* Hope's Perfect Countertop is available at Home Idea Center.

Removing Minor Cuts & Scratches

Wilsonart® Solid Surface is completely renewable since the color goes all the way through. The following guideline will assist with removing minor cuts and scratches.

Apply an abrasive cleaner like Bon-Ami®, Comet® or Ajax®, and with a damp green ScotchBrite™ pad, rub in a circular motion. Rinse and begin blending in a circular motion in progressive steps until achieving uniform finish.

Matte Finishes (blending): With a damp sponge and the same abrasive cleaner, buff in a circular motion. Rinse and towel dry.

Satin Finishes (blending): Apply a mild abrasive cleaner such as Soft Scrub®, and with a damp sponge, buff in a circular motion. Then rinse and towel dry. If additional blending is necessary, lightly buff with a gray (7448) Scotch-Brite™ pad then rinse and towel dry.

Wilsonart®

Semi-Gloss Finishes (blending): Apply a mild abrasive cleaner such as Soft Scrub®, and with a damp sponge, buff in a circular motion. Rinse and lightly buff with a gray (7448) Scotch-Brite™ pad. Rinse again then follow with a white Scotch-Brite™, lightly buffing in a circular motion. Rinse and towel dry.

Gloss Finish: Specialized tooling is normally required to achieve and maintain a gloss finish. Please contact your fabricator for assistance. Service charge may apply.

Should there be a variation with the surface finish, proceed with the blending step over the entire surface. For a final touch, you may apply All Shine Plus™ to your countertop for a clean, dry professional appearance.

Simple Precautions

Although Wilsonart Solid Surface can be renewed or repaired if necessary by a professional fabricator, it's best to try and avoid serious damage by following these few simple guidelines.

Preventing Heat Damage

Although Wilsonart Solid Surface is heat resistant, common sense should be applied concerning exposure to direct heat. As with all types of countertops use solid trivets with rubber tip feet or flame resistant heat mats when placing hot objects, heat producing appliances such as electric skillets, crock pots, etc. on the countertop.

Protecting the Surface

Avoid exposing the surface to harsh chemicals such as paint removers/thinners, acetone-based cleaners, stove/drain cleaners, etc. If these come in contact with the surface, quickly wash off with water, using the appropriate safety measures to avoid injury.

Do not cut directly on the surface of your countertop, always use a cutting board. While minor cuts and scratches can be repaired by the consumer, deeper cuts may require service of a professional at an added expense.

Do not stand or sit on the countertop.

Wilsonart®

SOLID SURFACE TRANSFERABLE RESIDENTIAL LIMITED WARRANTY

WHAT IS COVERED:

Wilsonart® Solid Surface Sheets

Wilsonart LLC ("Wilsonart") warrants that the Wilsonart® Solid Surface Sheet Product, under normal use and service, will be free from defects in material for a period of 15 years from the date of purchase by the original consumer purchaser or transferee ("Warranty Period"). This warranty applies only to the Wilsonart Solid Surface sheet product which has been fabricated and permanently installed by a Certified Wilsonart® Fabricator after April 8, 2019, in an interior application in the U.S. or Canada and remains at that location. Warranty coverage is expressly conditioned upon submission of proof of purchase as of a date after April 8, 2019 and proof of residence ownership of the property has transferred after installation of product.

WHAT IS EXCLUDED:

This warranty shall not apply to damage arising from any of the following:

1. Accidents, abuse or misuse;
2. Fabrication, installation, alterations or repairs, which are performed by a non-Certified Wilsonart Fabricator.
3. Exposure to extreme temperature changes;
4. Exposure to harsh or corrosive chemicals and cleaners;
5. Excessive weight placed on countertop;
6. Structural support or movement;

7. Improperly installed, used and/or maintained appliances;
8. Acts of nature;
9. Failure to use or maintain the product in accordance with Wilsonart's published Care and Maintenance Guidelines (see www.wilsonartsolidsurface.com or information supplied to Wilsonart's distributors and retailers).

WHAT WILSONART WILL DO IF YOUR CLAIM IS COVERED BY THIS WARRANTY

At no cost to the original consumer purchaser or transferee, Wilsonart will provide, at its option, repair or replacement of the warranted product. Neither transfer of residence ownership nor repair or replacement under this warranty shall extend the Warranty Period. Any repair or replacement under the warranty is limited to repair or replacement with Wilsonart colors and styles of products available at the time of repair or replacement. If the original color or style is no longer available, Wilsonart has the right to substitute another Wilsonart color or style of equal or greater value than the original product. Exact color matches may not be possible.

WHAT YOU NEED TO DO

To make a claim under this warranty, you must contact the Wilsonart Warranty Center at the address listed below before the end of the Warranty Period. You must provide dated proof of purchase (and proof of residence ownership if you are not the original consumer purchaser) and provide access for inspection for warranty determination. Wilsonart, a Wilsonart Distributor or a Certified Wilsonart Fabricator will investigate, and Wilsonart will provide you a determination on your claim. For further assistance or questions, contact:

Wilsonart Solid Surface Warranty Center
P.O. Box 6110
Temple, Texas 76504
Toll Free 877-537-0533
Email solidsurfacing@wilsonart.com

THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF THE PURCHASER OR OTHER PARTY SEEKING TO ENFORCE THE WARRANTY AND THE EXCLUSIVE LIABILITY OF WILSONART. THE ABOVE WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES WHETHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE PERIOD OF THE WRITTEN WARRANTY SET FORTH HEREIN.

WILSONART SHALL NOT, UNDER ANY CIRCUMSTANCES OR UNDER ANY LEGAL THEORY, BE LIABLE TO THE PURCHASER OR ANY OTHER PERSON FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION DAMAGES TO, OR LOSS OF USE OF, PROPERTY, DAMAGES FOR LOSS OF PROFITS OR REVENUES OR ANY OTHER DAMAGES ARISING FROM THE ORIGINAL END USER'S PURCHASE. WILSONART'S LIABILITY WILL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. No agent, dealer, employee or representative of Wilsonart nor any installer, fabricator or other person is authorized to modify the warranty in any respect. The invalidity of all or a part of any of the provisions of the Limited Warranty shall not affect or invalidate any other provision of the Limited Warranty.

LAMINATE

CARE & MAINTENANCE

Every Day Cleaning

1. Use a clean, damp, nonabrasive cotton cloth and a mild liquid detergent or household cleaner. Clean the soiled area using a rotating motion.
2. Next, rinse with clean water, using a clean, non-abrasive cotton cloth. Take care not to flood the laminate, especially near seams
3. Dry the surface with a soft, clean, non-abrasive cotton cloth.

Recommended Cleaners

- Hope's Perfect Countertop - Availabe at Home Idea Center
- Liquid dish soap like Dawn®
- Fantastik® All Purpose Cleaner
- Formula 409®
- Pine-Sol® (original formula)
- Windex®

What to Avoid

- Abrasive pads - like scouring powders, steel wool, Scotch-Brite™ and sandpaper
- Abrasive cleaners like scouring powders, Ajax®, Comet®, Magic Eraser
- Acidic or Alkali based Cleansers

Deep Texture Cleaning Tips

- Use a nylon bristled hand or vegetable brush
- Mild liquid detergent and water solution
- Clean the soiled area using a rotating motion
- Finish by rinsing with water, and then dry the surface.

Formica® Products & FENIX™

The Three Step Every Day Cleaning Method
applies to all Formica® Brand products

- Formica® Brand Laminate
- Formica® Writable Surfaces
- 180fx®
- Formica® Compact
- ColorCore®2
- DecoMetal®
- Formica Infiniti®
- Formica Infiniti® ColorCore®2
- Formica Envision™
- HardStop™
- Intentek™
- Formica® Solid Surfacing
- FENIX™

Special Cleaning Recommendations

- Markerboard & Chalkboard
- Stains
- Glue
- Paint or Varnish
- Solid Surfacing/Sinks

CARE & MAINTENANCE

Formica® Writable Surfaces Gloss (-90)

- Wipe with a clean, nonabrasive cotton cloth or standard dry erase eraser.
- If residual streaks remain after normal cleaning, use a mild glass cleaner, then dry with a clean, non-abrasive cotton cloth.
- Stubborn marks may require alcohol or acetone
- Marker left on the surface for long periods of time may require a marker board cleaner and conditioner specifically designed for dry erase surfaces.

Formica® Writable Surfaces Chalkboard

- Wipe clean with a sponge and water.
- Stubborn marks may require alcohol or acetone.
- Always test chalkboard pens for ghosting on a small area before using on a larger surface.

Steps to Remove Tough Stains

1. Apply a recommended cleanser and allow it to draw out the stain.
    - Acetone
    - Rubbing alcohol (isopropyl)
    - Ethanol
2. Clean using a rotating motion. If a cotton cloth or sponge doesn't do the trick, try using a nylon-bristle brush.
3. Rinse with water and dry the surface. Remember, it is important to remove all cleanser from the surface.

The Baking Soda Method – Tougher Stains

- Apply paste of baking soda and water
- Wipe up the paste with damp non-abrasive cotton cloth
- Rinse clean with water

Removing Glue, Paint, and Varnish

- Newly installed decorative laminate can have a streaky appearance caused by contact adhesive used during fabrication.
- Clean with a non-abrasive cotton cloth and an adhesive solvent
- For Super Glue, acetone works well
- Most oil-based paints, varnishes and lacquers can be removed from decorative laminate surfaces with a suitable solvent

Formica® Solid Surfacing

Stubborn Stains

- Soft Scrub®
- Bleach

Sinks

- Scrub with Comet®, Ajax®, Scotch-Brite™

Formica® Solid

Surfacing is repairable

Disinfectant Use on Formica Products

EPA Approved List N Products

- Over 420+ Products & Growing
- Keyword Search on EPA Website by:
    - EPA Registration Number
    - Active Ingredient
    - Use
    - Contact Time

FORMICA®

CARE & MAINTENANCE

https://www.epa.gov/pesticide-registration/list-ndisinfectants-use-against-sars-cov-2
Formica Tested Products From Key
Active Compound Categories

- Test Method: Spot Test – NEMA 3.4

Cleaning and Disinfectants (EPA Approved List N Products)

HPL*

General Cleaning:

- Hope's Perfect Countertop - Available at Home Idea Center
- Fantastik®
- Formula 409®
- Windex®
- Liquid dish soap (Dawn®)

Disinfecting:

- Quaternary Ammonium
- Alcohols (Isopropanol, Ethanol)
- Sodium Hypochlorite (Bleach)
- Hydrogen Peroxides

FORMICA®

WARRANTY

The limited warranty for Formica® Laminate is one (1) year from the date of purchase.

Formica® Laminate, The Original High Pressure Laminate by Formica Group, is designed for beauty and durability. Like any surfacing materials it can be damaged by abuse and carelessness. When used as recommended with proper use and care, the end result is years of satisfaction.

Wilsonart®

CARE & MAINTENANCE

ROUTINE CARE

To clean the surface, use a damp cloth or sponge and a mild soap or detergent (Hope's Perfect Countertop is available at Home Idea Center). Rinse thoroughly with warm water and wipe dry.

Difficult stains such as coffee or tea can be removed using a mild household cleaner/detergent and a soft bristled brush, repeating as necessary.

If a stain persists, use a paste of baking soda and water and apply with a soft bristled brush. Light scrubbing for 10 to 20 strokes should remove most stains. Although baking soda is a low abrasive, excessive scrubbing or exerting too much force could damage the decorative surface, especially if it has a gloss finish.

Stubborn stains that resist any of the above cleaning methods may require the use of undiluted household bleach or nail polish remover. Apply the bleach or nail polish remover to the stain and let stand no longer than two minutes. Rinse thoroughly with warm water and wipe dry. This step may be repeated if the stain appears to be going away and the color of the laminate has not been affected.

WARNING: Prolonged exposure of the laminate surface to bleach will cause discoloration.

Hot pans and heat-producing appliances (such as electric skillets), when set directly upon countertops, can mar the product's beauty. Always use a heat shield, hot pad or trivet.

CARE & MAINTENANCE

A FEW NOTES OF CAUTION

- Acidic or abrasive cleaners can damage laminate surfaces; do not use them.
- Drain cleaners containing lye will permanently damage any Wilsonart® Laminate surface. If you spill a drain cleaner, wipe it up immediately and rinse several times with water.
- Hair, textile and food dyes can cause permanent stains. If dye should happen to spill, wipe it up immediately with dishwashing detergent or an allpurpose cleaner.
- Never place pots or dishes directly from the oven or burner on an unprotected laminate surface; such extreme heat can cause cracking or blistering.
- Do not work with oven cleaners on an unprotected countertop. Wipe spills away promptly and rinse several times with water.
- Rust removers contain harsh chemicals which will quickly cause permanent damage. If a spill occurs, wipe off all residue immediately, wash thoroughly with soapy water and rinse several times.
- Steel wool and other abrasive pads will damage Wilsonart® Laminate. Don't use them for cleaning and don't store steel wool pads on your countertop; the metal can rust and leave stains.
- Toilet bowl cleaners contain harsh chemicals that can cause permanent damage. If spills occur, wipe up immediately, wash surface with soapy water and rinse several times.

RECOMMENDED HOUSEHOLD CLEANERS

- Hope's Perfect Countertop - Available at Home Idea Center
- Windex®
- Glass Plus®
- Fantastik®
- Mr. Clean®
- Formula 409®
- Isopropyl Alchol (Isopropanol)

*Prolonged exposure to bleach will cause discoloration.
When cleaning Wilsonart Laminate, DO NOT use products that contain the following ingredients:

CHEMICAL INGREDIENT	SYNONYMOUS NAMES
Hydrochloric Acid	Muriatic Acid Hydrogen Chloride
Sulfuric Acid	Oleic Acid Oil of Vitriol Oleum
Hydrofluoric Acid	Rust Remover
Phosphoric Acid	Rust Remover
Sodium Hydroxide	Caustic Soda Caustic Lye Soda Lye
Pumice (abrasive)	N/A

Wilsonart®

LAMINATE LIMITED WARRANTY

WHAT IS COVERED:

Wilsonart® Laminate Sheets

Wilsonart LLC ("Wilsonart") warrants to the original consumer purchaser for one (1) year after date of purchase ("Warranty Period") that, under normal use and service, Wilsonart® Laminate Sheets are free from manufacturing defects and conform to published specifications. This warranty applies only to a Wilsonart Laminate Sheet which has been installed in an interior application and remains installed at that location ("Warranted Product") and is extended only to, and may be enforced only by, the original consumer purchaser.

THIS WARRANTY IS NOT TRANSFERABLE.

This warranty is expressly conditioned upon submission of proof of date of purchase.

WHAT IS EXCLUDED:

This warranty shall not apply to damage arising from any of the following:

1. Accidents, abuse or misuse;
2. Exposure to extreme temperature;
3. Improper fabrication or installation; or
4. Improper maintenance or repair.

WHAT WILSONART WILL DO IF YOUR CLAIM IS COVERED BY THIS WARRANTY

Wilsonart will provide, at no cost and with delivery prepaid, a Wilsonart® Laminate Sheet to replace the Warranted Product. Wilsonart will not pay for removal of the Warranted Product or for fabrication or installation of the replacement laminate or any other costs. No replacement under the warranty shall extend the WarrantyPeriod.

Any replacement is limited to colors and styles of Wilsonart® Laminate Sheets available at the time of replacement. Exact color matches may not be possible. If the original color or style is no longer available, Wilsonart has the right to substitute another Wilsonart Laminate Sheet of equal or greater value than the Warranted Product.

WHAT YOU NEED TO DO

To make a claim under this warranty, you must contact the Wilsonart Warranty Center at the address listed below before the end of the Warranty Period. You must provide proof of date of purchase, photographs of the Warranted Product and access for inspection for warranty determination by a Wilsonart representative, and thereafter Wilsonart will provide you a determination on your claim.

Wilsonart Warranty Center
2501 Wilsonart Drive
Temple, Texas 76504
877-537-0533... Toll Free

THE ABOVE WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES WHETHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE PERIOD OF THE WRITTEN WARRANTY SET FORTH HEREIN. WILSONART SHALL NOT, UNDER ANY CIRCUMSTANCES OR UNDER ANY LEGAL THEORY, BE LIABLE TO THE PURCHASER OR ANY OTHER PERSON FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION DAMAGES TO, OR LOSS OF USE OF, PROPERTY, DAMAGES FOR LOSS OF PROFITS OR REVENUES OR ANY OTHER DAMAGES ARISING FROM THE PURCHASE. WILSONART'S LIABILITY WILL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE WILSONART® PRODUCT.

LAMINATE LIMITED WARRANTY

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

No agent, dealer, employee or representative of Wilsonart nor any installer, fabricator or other person is authorized to modify the warranty in any respect.

The invalidity of all or a part of any of the provisions of the Limited Warranty shall not affect or invalidate any other provision of the Limited Warranty.

For further assistance or questions, contact Wilsonart at the address or telephone number listed above or at www.wilsonart.com.

Rev. 042913

CULTURED MARBLE

CARE AND CLEANING INSTRUCTIONS

GLOSS (SHINY) FINISH

For normal daily cleaning use a liquid detergent or any foam cleaner such as Dow Bathroom Cleaner or Hope's Perfect Countertop. Abrasive cleaners should be avoided, as they will dull the finish. Preserve the luster by occasionally applying a coating of a nonyellowing wax or car wax.

Very minor surface scratches can be buffed out using Dupont polishing compound. Deeper scratches, cigarette burns, or stains can be removed by using Dupont rubbing compound or #600 wet sandpaper lightly in a circular motion. Follow this by buffing with polishing compound to bring back the original gloss.

Certain chemical substances can harm the surface and should be avoided. Protect the surface from contact with finger nail polish remover, Drano and other drain cleaners, hydrogen peroxide, hair dyes, paint strippers and all similar products. Caution should be taken with certain brands of curling irons as they may scorch the surface. Decorative items or other articles that set on light colored cast marble in the same spot for an extended period of time will tend to yellow where they are setting from a lack of light.

MATTE (DULL) FINISH

On matte finish products you can use any type of household cleaners – abrasive or non-abrasive. Light abrasive cleaners like Soft Scrub will remove most stains and aid in maintaining the appearance of the matte finish. For more stubborn stains, burns, scratches, etc. A green Scotch Brite pad or #600 sandpaper can be used.

Because of use and wear over time shiny areas may appear where use is heavy. To bring back the matte finish rub the surface with a green Scotch Brite pad.

Certain chemical substances can harm the surface and should be avoided. Protect the surface from contact with finger nail polish remover, Drano and other drain cleaners, hydrogen peroxide, hair dyes, paint strippers and all similar products. Caution should be taken with certain brands of curling irons as they may scorch the surface. Decorative items or other articles that set on light colored cast marble in the same spot for an extended period of time will tend to yellow where they are setting from a lack of light.

LIMITED TWELVE YEAR WARRANTY

Custom Cast Marbleworks warrants to all original purchasers of its products that its products are free from defects in workmanship or material, which may arise within twelve (12) years from the date of sale to such purchaser. Its obligations under this warranty is limited to repairing or replacing, as Custom Cast Marbleworks may elect, any product covered by this warranty which shall be returned to its place of business, with transportation charges prepaid.

This warranty does not cover removal or reinstallation charges of Custom Cast Marbleworks' products and is not applicable to the following: (1) Any product installed or used in any way so have to affected adversely such product; (2) Cracks or chips in surfaces of products unless caused by defect in workmanship or materials; (3) Slight imperfections, warpage, and shade variations in products.

This warranty is in lieu of all warranties (including warranties of merchantability and fitness for a particular purpose) except any applicable limited warranties, and as to any such implied warranties, its obligation shall be limited to conditions covered by the warranty which occur within twelve (12) years from consumer's purchase of the product. In no event shall Custom Cast Marbleworks be liable for incidental or consequential damages which may result from the defect in the product or breach of this warranty.

MARBLE

PRECAUTIONS:

Marble is generally durable but hard objects such as cast iron skillets can chip the edge if it is hit. This is fixable. Marble is recommended to hone the finish. Acidic food, drinks or products can take the polished sheen off the surface leaving a dull or matte etching. When the marble is honed, any acid etch is harder to see because it is a matte etch on similar finish. Honing the surface creates rich matte finish that many homeowners prefer even without the acid concerns. Marble can patina. Red wines or foods among others can discolor and naturally patina the surface of marble. Due to marble being a living stone, this discoloration can fade over time with proper cleaning. This creates an old world look and feel to the marble.

CARE & MAINTENANCE

SEALING

Marble should be sealed. Some marble material is more stain resistant than others, but it is highly recommended you apply a high quality sealer at least once a year. Miracle Sealants is available at Home Idea Center.

- Find one that will penetrate the marble to seal any grooves or spaces in the stone, instead of sitting on the surface.
- Clean the surface thoroughly. Wipe the marble down with a damp, soft cloth and a bit of dish soap, or multipurpose cleaner. Dry the surface with a dry, soft cloth and buff it as much as you can.
- Apply sealant to completely dry stone. Your countertops must be bone dry before you apply a sealant. Let them sit for 24 hours after you wipe them down and clean them. Use a fan to cut down on the drying time.
- Follow the manufacturer's instructions. After you purchase a high-quality sealant, make sure you follow their directions. Every manufacturer will have slightly different instructions for sealing the surface of marble.
- Pour the sealer on the surface. Spread the sealer over the countertop with a paper towel, foam brush or rag. Allow the sealer to penetrate 5 to 10 minutes; if the sealer is completely absorbed in 5 minutes, add more. After 5 to 10 minutes, blot any remaining sealer.
- Buff the stone to a high shine. Use a clean, dry terry cloth to buff the sealer left on the surface off. Wipe the stone using small, circular motions.

MARBLE CARE & MAINTENANCE

DAILY SURFACE MAINTENANCE

- Use a ph neutral cleanser and a soft cloth. Don't use harsh cleansers or scrubbers. While marble is very durable, acidic cleansers and sponges that can scratch will wear down a sealant. Use ph neutral soap to clean your countertops and steer clear of Windex or vinegar. Stone cleaner works as well as simple dish soap. Hope's Perfect Countertop is available at Home Idea Center.
- Wipe the top down regularly. Keeping the surface free of dirt and grime will help preserve marble. Clean your countertop regularly with warm water and a few drops of dish or antibacterial detergent using a soft cloth. Rinse the surface thoroughly with clean water and dry with a soft cloth.
- Blot spills up immediately. If you spill something on the surface, blot with a paper towel or soft cloth right away. Do not wipe spilled liquids, like juice or milk, because this can spread them around your countertop.
- Dry any spilled liquids with a dishcloth. Marble countertops and properly sealed stone will repel most stains if the spills are cleaned promptly. Use a dry, dishcloth to dry your granite after any spills, so moisture does not seep into the pores of the stone.
- Do not put hot pots or pans on marble. Hot cooking pots will not damage the surface.

DAILY CLEANING

- Wipe properly sealed marble down thoroughly. If your marble countertops are properly sealed and maintained, you only need to wipe them down thoroughly with water, a rag and a gentle cleaner.
- Coffee, juice and wine may leave marks if it's not cleaned up immediately and penetrates the stone.
- Do not use products that contain lemon, vinegar or other acids on marble or limestone.

WOOD

CARE & MAINTENANCE

Cleaning:

To keep your wood countertops looking great, clean daily with a nonabrasive cleaner or a homemade mix of warm water with a splash of distilled white vinegar. Gently scrape off any food residue with a spatula or a metal pastry scraper. Be sure to wipe the counters after cleaning so they are completely dry.

Stain Removal:

To remove stains, cut a lemon in half and sprinkle salt directly onto the stain. Use a lemon half to rub in the salt. Clean off the salt and lemon juice with water and vinegar.

Sealing:

Butcher-block and solid-wood countertops should be sealed for protection since they are susceptible to warping and cracking. There are a variety of options, but we recommende using a food-grade oil or wax. As scratchesand dings occur, just sand down the wood and reapply the protectant.

Re-oil the wood:

Pour a bit of mineral oil onto a clean rag and rub it into the grains of the wood countertops. Let the oil sit for about 30 minutes, and then wipe off any excess with a paper towel or clean cloth. Apply a second coat using the same method. Oiling should be repeated every couple of months or as you see the wood starting to look dry.

Use Cutting Boards:

Although it is tempting to cut directly on the countertops, it is not recommended as you will start to see scratches and knife marks where you cut/chop food as compared to otherwise spotless wood counters!

SINKS

QUARTZ / GRANITE COMPOSITE

CARE & MAINTENANCE

ROUTINE CARE:

To maintain the surface of your stone and granite composite sink, avoid cleaning with harsh citrus cleaners and ammonia. Be sure to dry your sink after each use and regularly clean your sink with the following:

- Cover your sink with a mixture of mild soap and water.
- With a nylon brush, gently scrub around your entire sink.
- Rinse immediately with pure water and dry.

DISCOLORATION:

Rusty water or oily substances left in your sink can cause discoloration. Unwanted blemishes can be eliminated by using a Mr. Clean® Magic Eraser® or by following these instructions:

- Wearing protective gloves, fill sink with approximately 2 inches of warm water and 3-4 splashes of bleach.
- Allow solution to soak in the sink for 15 minutes.
- Drain solution, rinse well with pure water, and dry.

NATURAL STONE ROUTINE CLEANING:

Natural stone sinks should be cleaned on a regular basis to ensure long-lasting beauty. To avoid damaging your sink, use a cleaner that is specially formulated for use on natural stone.

- Spray the entire sink with a professional stone cleaner.
- With a soft sponge, scrub around your entire sink in a circular motion.
- Rinse immediately with pure water and dry.

NATURAL STONE DEEP CLEANING:

Allowing grime to accumulate on your natural stone sink can cause the protective crust to wear away. Use this tip to remove stubborn soap scum, hard water stains, and dirt without damaging your sink.

- Spray a professional stone soap scum remover directly onto soiled areas.
- With a soft sponge or nylon brush, scrub around your entire sink in a circular motion.
- Rinse immediately with pure water and dry.

NATURAL STONE POLISHING:

Granite, marble, and onyx sinks with a polished finish are naturally lustrous. Use this tip every few months to revitalize and restore the stones brilliant shine without causing any damage to your sink.

- On a clean surface, spray the entire sink with a light coat of professional stone polish.
- Spread the polish evenly around your sink with a clean, soft cloth.
- Buff off polish until desired shine is reached, continue until there is no visible polish left.

STAINLESS STEEL

CARE & MAINTENANCE

ROUTINE CARE:

Regularly rinse away residue in your sink and use this tip weekly to clean & remove fine scratches. Prevent scratches by using a sink grid instead of a rubber mat in your sink.

- Douse your sink with a mild abrasive cleaner - For best results, we recommend using Bar Keepers Friend®.
- With a soft sponge, scrub with the grain of your sink.
- Rinse immediately with pure water and dry.

STREAKS:

- Make sure your sink is completely dry and add a few drops of olive oil to a paper towel.
- Wipe the oil over streaked areas.
- Rinse immediately with pure water and dry.

SMUDGES:

Use this tip to get rid of those unsightly smudges and hard water deposits:

- Pour undiluted white vinegar onto a soft sponge.
- Gently rub the soft sponge over smudges or spots and the surrounding areas.
- Rinse immediately with pure water and dry.

CORIAN

CARE & MAINTENANCE

ROUTINE CARE:

Once or twice a week, give your sink a beauty treatment:

- Remove all the fat and oil residues of normal food preparation from the sink, using a detergent or a hard-surface cleaner.
- Use a spray with 3/4 of liquid household bleach and 1/4 water to spray the sink and leave a few hours or overnight.
- The exposure time should be limited to 16hrs. In the morning, rinse or clean with a damp cloth.

The sink should then be beautifully clean, with very little effort.

FIRECLAY

CARE & MAINTENANCE

Keep soap scum and other gunk from blemishing the beauty of your fireclay sink with these easy tips:

- Mix detergent or a mild, non-abrasive cleaner with water - we recommend using Soft Scrub®
- With a soft sponge, scrub around your entire sink in a circular motion.
- Rinse immediately with pure water and dry.

ACRYLIC

CARE & MAINTENANCE

Our recommendation for cleaning your Karran acrylic sink is a 3M Scotch-Brite® pad and Comet®, Ajax® or any other powder detergent. The special satin finish of this sink will improve with the use of powder detergents, but all liquid detergents will also prove satisfactory. Please be careful with drain cleaners. Make sure that the cleaning agent goes down the waste outlet and that it does not sit in the basin. Some drain cleaners react relatively violently as one would expect by the very nature of the requirement of the product and instructions for handling are always given precisely on the product.

PORCELAIN SINKS

CARE & MAINTENANCE

ROUTINE CLEANING:

- Cover your sink with a mild chlorine bleach cleaner.
- With a soft sponge, scrub around your entire sink in a circular motion.
- Rinse immediately with pure water and dry.

SANITIZING:

- Mix a solution from 1 part bleach and 3 parts water.
- Let solution soak in sink for 30 minutes to an hour.
- Drain solution, rinse well with pure water, and dry.

SCUFFS:

- Mix baking soda with water until you have a paste-like consistency.
- With a soft sponge, rub paste on scuffs until they are no longer visible.
- Rinse thoroughly with water and dry.

SHINE:

- Pour some vinegar straight from the bottle into the sink bowl.
- With a nylon brush, give your sink a good scrub down.
- Rinse away vinegar smell with pure water and dry.

COPPER SINKS

CARE & MAINTENANCE

Copper is a metal that reacts to various elements, so it's important to avoid leaving acidic foods sitting in your sink. Be cautious when cleaning your sink and follow this tip to avoid damage.

ROUTINE CLEANING:

- Cover sink with a mixture of mild soap and water - we recommend that you use Green Works® dish soap
- With a soft sponge, scrub around your entire sink in a circular motion.
- Rinse immediately with pure water and dry.

WAXING:

To bring the natural radiance of copper back to life and help protect your sink from hard water mineral damage, you can wax your copper sink from time to time using this:

- Apply wax to a soft cloth - we recommend using Renaissance Wax® on your copper sink.
- Gently rub wax onto sink in a circular motion until sink is lightly coated inside and out.
- Allow to air dry before wetting sink again.

SINK WARRANTY

SOLERA LIMITED LIFETIME WARRANTY

Solera warrants to the original consumer purchaser that our sinks and faucets will be free from defects in material and workmanship under normal use for the lifetime of the product. Solera may elect to repair or replace any defective Solera product covered by our warranty.

Our warranty does not cover defects caused by misuse, abuse, negligence, alterations, environmental conditions, improper installation, storage and handling; nor any labor expenses.

From time to time we will change design specifications and materials as conditions require and improvements are developed. We have no obligation to incorporate such changes in products we previously manufactured.

SOLERA LIMITED LIFETIME WARRANTY

This warranty is in lieu of any and all other warranties, express or implied, including any warranties of merchantability and of fitness for a particular purpose; and excludes any incidental or consequential damages. No representative has the authority to change or enlarge the above warranty.

This warranty is only valid in the United States of America. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

ONE YEAR ACCESSORY WARRANTY

Solera warrants to the original purchaser that all of our accessories will be free from defects in material and workmanship under normal use for one full year.

Our warranty does not cover defects caused by misuse, abuse, negligence, alterations, environmental conditions, improper installation, storage and handling; nor any labor expenses. Solera may elect to repair or replace any defective Solera accessory covered by our warranty.

FAUCETS

DELTA

CARE & MAINTENANCE

Always blot dry any water from the faucet surface. Allowing water to evaporate on the surface can lead to build up of mineral deposits. Cleaning with a damp non-abrasive sponge and buffing it dry with a clean soft cloth should help keep your product looking beautiful. To remove water spots, use warm water and a soft, damp cloth. Hard water stains may be removed using a 50/50 solution of white vinegar and water. Make certain that you rinse the surface thoroughly with water afterward.

If additional cleaning is required, all of our finishes may be cleaned with the following household cleaners: Formula 409® Antibacterial All Purpose Cleaner, Fantastik® All Purpose Cleaner, or Windex® Original Glass Cleaner, when used according to the manufacturers' instructions for use.

Avoid using the following which can damage your finish:

- Avoid industrial cleaners and abrasive cleaners, such as those used for toilet bowls, green Scotch-Brite heavy duty scrub sponges, Scrubbing Bubbles Bathroom Cleaner and Lysol Basin Tub, Soft Scrub, and Tile Cleaner.
- Avoid products that state on the label that they remove tarnish and rust and those containing hydrofluoric, hydrochloric and/or phosphoric acids and caustic agents.
- Avoid harsh abrasives or polishes.
- Avoid bleach-based cleaners.

LIMITED WARRANTY ON DELTA® FAUCETS

PARTS & FINISH

All parts (other than electronic parts and batteries) and finishes of Delta® faucets purchased from authorized Delta sellers are warranted to the original consumer purchaser to be free from defects in material and workmanship for as long as the original consumer purchaser owns the home in which the faucet was first installed. For commercial purchasers, (a) the warranty period is ten (10) years for multi-family residential applications and (b) five (5) years for all other commercial applications, in each case from the date of original purchase. For purposes of this warranty, the term "multi-family residential application" refers to the purchase of the faucet from an authorized Delta seller by a purchaser who owns but does not live in the residential dwelling in which the faucet is initially installed, such as in a rented or leased single unit or multi-unit detached home (duplex or townhome), or a condominium, apartment building or community living center. The following installations are not considered multi-family residential applications, are excluded from the 10-year warranty and are subject to the 5-year warranty: industrial, institutional or other business premises, such as a dormitory, hospitality premises (hotel, motel or extended stay location), airport, educational facility, long- or short-term healthcare facility (hospital, rehabilitation center, nursing, assisted or staged-care living unit), public space or common area.

PARTS AND FINISH FOR DELTA® RECERTIFIED FAUCETS

Delta Faucet Company offers for sale on deltafaucet.com Delta® Recertified faucets. All parts (other than electronic parts and batteries) and finishes of these Delta® Recertified faucets are warranted to the original consumer purchaser to be free from defects in material and workmanship for ten (10) years from the date of original purchase. For commercial purchasers, the warranty period is one (1) year from the date of original purchase.

LIMITED WARRANTY ON DELTA® FAUCETS

ELECTRONIC PARTS

Electronic parts (other than batteries), if any, of Delta® faucets purchased from deltafaucet.com or authorized Delta sellers are warranted to the original consumer purchaser to be free from defects in material and workmanship for five (5) years from the date of original purchase or for commercial purchasers, for one (1) year from the date of original purchase. No warranty is provided on batteries.

WHAT WE WILL DO

Delta Faucet Company will repair or replace, free of charge, during the applicable warranty period (as described above), any part or finish that proves defective in material and/or workmanship under normal installation, use and service. If repair or replacement is not practical, Delta Faucet Company may elect to refund the purchase price in exchange for the return of the product. These are your exclusive remedies.

WHAT IS NOT COVERED

Because Delta Faucet Company is unable to control the quality of Delta products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover Delta products purchased from unauthorized sellers.

Any labor charges incurred by the purchaser to repair, replace, install or remove this product are not covered by this warranty. Delta Faucet Company shall not be liable for any damage to the faucet resulting from reasonable wear and tear, outdoor use, misuse (including use of the product for an unintended application), freezing water, abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions. Delta Faucet Company recommends using a professional plumber for all installation and repair of faucets. We also recommend that you use only genuine Delta® replacement parts.

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE OR REPLACEMENT PARTS

A warranty claim may be made and replacement parts may be obtained by calling 1-800-345-DELTA (3358) or by contacting us by mail or online as follows (please include your model number and date of original purchase):

In the United States and Mexico:

Delta Faucet Company
55 E. 111th Street
Indianapolis, IN 46280
Attention: Warranty Service
www.deltafaucet.com/service-parts/contact-us

In Canada:

Masco Canada Limited, Plumbing Group
Technical Service Centre
350 South Edgeware Road
St. Thomas, Ontario, Canada N5P 4L1
Attention: Customer Service
www.deltafaucet.ca/customersupport/assistance.html

Proof of purchase (original sales receipt) from the original purchaser must be made available to Delta Faucet Company for all warranty claims unless the purchaser has registered the product with Delta Faucet Company or the product is a Delta® Recertified product purchased from deltafaucet.com. This warranty applies only to Delta® faucets manufactured after January 1, 2019 and installed in the United States of America, Canada and Mexico.

LIMITED WARRANTY ON DELTA® FAUCETS

Limitation on Duration of Implied Warranties. Please note that some states/provinces (including Quebec) do not allow limitations on how long an implied warranty lasts, so the below limitations may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.

Limitation of Special, Incidental or Consequential Damages. Please note that some states/provinces (including Quebec) do not allow the exclusion or limitation of special, incidental or consequential damages, so the below limitations and exclusions may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER, AND DELTA FAUCET COMPANY SHALL NOT BE LIABLE FOR, ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. DELTA FAUCET COMPANY SHALL NOT BE LIABLE FOR ANY DAMAGE TO THE FAUCET RESULTING FROM REASONABLE WEAR AND TEAR, OUTDOOR USE, MISUSE (INCLUDING USE OF THE PRODUCT FOR AN UNINTENDED APPLICATION), FREEZING WATER, ABUSE, NEGLECT OR IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING FAILURE TO FOLLOW THE APPLICABLE INSTALLATION, CARE AND CLEANING INSTRUCTIONS. Notice to residents of the State of New Jersey: The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

ADDITIONAL RIGHTS:

This warranty gives you specific legal rights, and you may also have other rights which vary from state/province to state/province.

This is Delta Faucet Company's exclusive written warranty and the warranty is not transferable.

If you have any questions or concerns regarding our warranty, please contact us as provided above or view our Warranty FAQs at www.deltafaucet.com.

LUXART®

CARE & MAINTENANCE

For best results simply use warm water and a damp soft cloth to clean the finish. Gently dry/buff with clean soft cloth. Avoid ammonia based cleaning materials as well as harsh detergents.

LUXART WARRANTY

LUXART FAUCETS / BATH ACCESSORIES

Luxart products have been manufactured under the highest standards of quality and workmanship. That is why we are able to offer a limited lifetime guarantee on the function and finish of our products. Take a look at our warranty plan for more details.

FAUCET / BATH ACCESSORIES FUNCTION AND FINISH - LIFETIME LIMITED WARRANTY

Luxart warrants to the original consumer purchaser for as long as the original consumer purchaser owns their home (the "Warranty Period" for homeowners) that this product will be free from defects in materials and manufacturing workmanship. Luxart recommends using a professional plumber for all installation and repair.

LUXART WARRANTY

Luxart will provide, free of charge, at its sole option, replacement part(s) or product (or if no longer available, a comparable product) to replace, or make appropriate adjustment for, those which have proven defective in materials or workmanship under normal installation, use and service. This limited warranty does not cover, and Luxart is not liable for, labor charges incurred and/or damages sustained during the course of the installation, repair or replacement of any part(s) or product(s) provided under this limited warranty. In no event shall the liability of Luxart exceed the purchase price of the product. This limited warranty is non transferable.

Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to Luxart for all limited warranty claims.

This warranty does not apply in the event of product damage due to the use of other than genuine Luxart replacement parts, installation error, abuse, misuse, or improper care and maintenance (whether performed by a plumber, contractor, service provider or member of the purchaser's household). The limited warranty excludes damage due to aggressive air or water conditions, or harsh or abrasive cleaners and/or materials*. This limited warranty is applicable only to Luxart products installed in the United States and Canada.

THIS IS THE EXCLUSIVE WARRANTY BY LUXART, WHICH IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTIBILITY AND FITNESS FOR A PARTICULAR PURPOSE. This warranty gives you specific legal rights, and you may also have other rights which vary from state/province to state/province. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

SELLER DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR EXEMPLARY DAMAGES. Some states/provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state/province to state/province.

If you have any questions or concerns regarding our warranty plan, please call 1-888-328-2383.

This limited warranty EXCLUDES all industrial, commercial and business usage, whose purchasers are hereby, extended a five year limited warranty applying to all other terms of this limited warranty except duration.

*Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for chrome. This will void the warranty.

MOEN

CARE & MAINTENANCE

LIFESHINE®FINISHES PVD:

Brushed Gold, Classic Stainless, Classic Brushed Nickel, Brushed Bronze, Nickel, Brushed Nickel, Satine, Copper, Black Opal, Stainless, Classic Gold, Polished Brass

GENERAL CLEANING:

A damp cloth and mild liquid dishwashing soap may be used for a limited amount of time, followed by rinsing with water and drying with a soft cloth. Most common household cleaners (including mild abrasives) can be used, when used in accordance with the manufacturers' instructions for use. However, all cleaners should be rinsed off thoroughly with water immediately after cleaning your faucet. Avoid using any harsh cleansers (e.g., lime scale removers) or pads/sponges that are unsafe for polished metallic surfaces. Most green, fibrous pads/sponges contain microscopic mineral particles that can scratch a faucet's finish. Cleaner manufacturers may change their formulations at any time; therefore, Moen does not recommend any specific cleaner.

MOEN

CARE & MAINTENANCE

LIFESHINE®FINISHES PVD:

GENERAL CLEANING:

Moen suggests the periodic application of a quality non-abrasive wax, such as car wax or furniture wax, especially for matte or textured finishes (e.g., Brushed Nickel, Classic Brushed Nickel, Brushed Gold, Classic Stainless, Satine and Stainless). Wax will result in a slight color change, but will not harm the finish. It can be tested on a less visible surface first.

For faucets with clear knob style handles, cleaners should be approved for acrylics and used in accordance with the manufacturers' instructions for use. Cleaners should be rinsed off thoroughly with water immediately after cleaning.

REMOVING DRIED WATER SPOTS:

To remove water spots 0000 grade steel wool may be used. A 50/50 blend of household vinegar and water can also be used, followed by rinsing with water and drying with a soft cloth.

NON-LIFESHINE®FINISHES ELECTROPLATED

Brushed Chrome, Platinum, Antique Brass, Chrome

GENERAL CLEANING:

A damp cloth and mild liquid dishwashing soap may be used, followed by rinsing with water and drying with a soft cloth. Most common household cleaners (including mild abrasives for Brushed Chrome and Platinum) can be used, when used in accordance with the manufacturers' instructions for use. However, all cleaners should be rinsed off thoroughly with water immediately after cleaning your faucet. Avoid using any harsh cleansers (e.g., lime scale removers) or pads/sponges that are unsafe for polished metallic surfaces. Most green, fibrous pads/sponges contain microscopic mineral particles that can scratch a faucet's finish. Cleaner manufacturers may change their formulations at any time; therefore, Moen does not recommend any specific cleaner.

Moen suggests the periodic application of a quality non-abrasive wax, such as car wax or furniture wax, especially for matte or textured finishes (e.g., Brushed Chrome or Platinum).

For faucets with clear knob style handles, cleaners should be approved for acrylics and used in accordance with the manufacturers' instructions for use. Cleaners should be rinsed off thoroughly with water immediately after cleaning.

REMOVING DRIED WATER SPOTS:

A 50/50 blend of household vinegar and water can also be used for a limited amount of time, followed by rinsing with water and drying with a soft cloth.

NON-LIFESHINE®FINISHES POWDER COAT

Soft Grip Black, Mediterranean Bronze, Old World Bronze, Antique Bronze, Antique Nickel, Hammered Nickel, Pewter, Oil Rubbed Bronze, Wrought Iron, Ivory, Matte Black, Glacier White, Sand

GENERAL CLEANING:

A damp cloth and mild liquid dishwashing soap may be used, followed by rinsing with water and drying with a soft cloth. Most common household cleaners (including mild abrasives) can be used, when used in accordance with the manufacturers' instructions for use. However, all cleaners should be rinsed off thoroughly with water immediately after cleaning your faucet. Avoid using cleaners containing abrasives (including abrasive sponges or steel wool), organic solvents (e.g., alcohols), or other harsh cleansers (e.g., lime scale removers). Cleaner manufacturers may change their formulations at any time; therefore, Moen does not recommend any specific cleaner.

CARE & MAINTENANCE

NON-LIFESHINE®FINISHES POWDER COAT

GENERAL CLEANING:

For faucets with clear knob style handles, cleaners should be approved for acrylics and used in accordance with the manufacturers' instructions for use. Cleaners should be rinsed off thoroughly with water immediately after cleaning.

REMOVING DRIED WATER SPOTS:

A 50/50 blend of household vinegar and water can also be used for a limited amount of time, followed by rinsing with water and drying with a soft cloth.

NON-LIFESHINE®FINISHES MULTI-STEP POWDER COAT:

Black Stainless, Microban Mediterranean Bronze, Microban Spot Resist Stainless, Microban Spot Resist Brushed Nickel, Spot Resist Brushed Nickel, Spot Resist Stainless

GENERAL CLEANING:

A damp cloth and mild liquid dishwashing soap may be used, followed by rinsing with water and drying with a soft cloth. Never use cleaners containing abrasives (including abrasive sponges or steel wool), ammonia, bleach or sodium hypochlorite, organic solvents (e.g., alcohols) or other harsh chemicals (e.g., lime scale removers) to clean to Spot Resist ® finish, as they may damage the finish.

For faucets with clear knob style handles, cleaners should be approved for acrylics and used in accordance with the manufacturers' instructions for use. Cleaners should be rinsed off thoroughly with water immediately after cleaning.

REMOVING DRIED WATER SPOTS:

A 50/50 blend of household vinegar and water can also be used for a limited amount of time, followed by rinsing with water and drying with a soft cloth.

WARRANTY

Lifetime Limited Warranty

Moen® products have been manufactured under the highest standards of quality and workmanship. Moen warrants to the original consumer purchaser for as long as the original consumer purchaser owns their home (the "Warranty Period" for homeowners), that this faucet will be leak- and drip-free during normal use and all parts and finishes of this faucet will be free from defects in material and manufacturing workmanship. All other purchasers (including purchasers for industrial, commercial and business use) are warranted for a period of 5 years from the original date of purchase (the "Warranty Period" for non-homeowners).

If this faucet should ever develop a leak or drip during the Warranty Period, Moen will FREE OF CHARGE provide the parts necessary to put the faucet back in good working condition and will replace FREE OF CHARGE any part or finish that proves defective in material and manufacturing workmanship, under normal installation, use and service. Replacement parts may be obtained by calling 1-800-289-6636 (Canada 1-800-465-6130), or by writing to Moen Incorporated, 25300 Al Moen Drive, North Olmsted, OH 44070-8022. Proof of purchase (original sales receipt) from the original consumer purchaser must accompany all warranty claims. Defects or damage caused by the use of other than genuine Moen parts is not covered by this warranty. This warranty is applicable only to faucets purchased after December, 1995 and shall be effective from the date of purchase as shown on purchaser's receipt.

WARRANTY

This warranty is extensive in that it covers replacement of all defective parts and finishes. However, damage due to installation error, product abuse, product misuse, or use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company, or yourself, are excluded from this warranty. Moen will not be responsible for labor charges and/or damage incurred in installation, repair or replacement, nor for any indirect, incidental or consequential damages, losses, injury or costs of any nature relating to this faucet. Except as provided by law, this warranty is in lieu of and excludes all other warranties, conditions and guarantees, whether expressed or implied, statutory or otherwise, including without restriction those of merchantability or of fitness for use.

Some states, provinces and nations do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state, province to province, nation to nation. Moen will advise you of the procedure to follow in making warranty claims. Simply write to Moen Incorporated using the address above. Explain the defect and include proof of purchase and your name, address, area code and telephone number.

Moen Incorporated
25300 Al Moen Drive
North Olmsted, Ohio 44070-8022

Ten Year Multi-Family faucet Limited Warranty

RIDER stating CHANGES to
MOEN BRANDED PRODUCT LIMITED WARRANTIES
MOEN®; MOEN®-COMMERCIAL; MOEN PROfessional; DONNER®; CLEVELAND FAUCET GROUP (
Applies to faucet purchases and installations in multi-family applications in the USA and Canada on or after May 1, 2016

1. WHAT PRODUCTS ARE COVERED

This Rider makes several changes to the limited warranty ("Limited Warranty") of a Moen Incorporated ("Moen") faucet that is branded as either MOEN®;MOEN®-COMMERCIAL; MOEN PROfessional; DONNER® or CLEVELAND FAUCET GROUP (CFG) and applies when the faucet is purchased and installed in the USA or Canada on or after May 1, 2016 in a multi-family application ("Multi-Family Faucet Limited Warranty").

2. CHANGE TO WHO IS A COVERED PURCHASER AND THE WARRANTY PERIOD.

This Multi-Family Faucet Limited Warranty extends from 5 years to 10 years the warranty period of the Limited Warranty on a covered product for a faucet purchaser who owns, but does not live in, the residential dwelling in which the faucet is initially installed. Examples are installation in a rented or leased single unit or multi-unit detached home (duplex or townhome), or condominium, apartment building, or community living center. Excluded are installations in an industrial, institutional or other business premises, such as a dormitory, hospitality premises (hotel, motel, extended stay location), healthcare facility of short or long-term patient occupancy (hospital, rehabilitation center, nursing/assisted or staged-care living unit), public spaces or common areas.

3. LIMITED WARRANTY COVERAGE AND PROVISIONS UNCHANGED EXCEPT AS STATED ABOVE.

EXCEPT FOR THE CHANGES STATED ABOVE IN PARAGRAPH 1 AND 2, ALL OTHER TERMS, PROVISIONS, LIMITATIONS AND EXCLUSIONS OF THE FAUCET LIMITED WARRANTY INCLUDED WITH THE PRODUCT ON THE FAUCET PURCHASE DATE APPLY.

WARRANTY

To obtain the full details of the faucet Limited Warranty for the applicable faucet product, including this Rider for the Multi-Family Faucet Limited Warranty, contact Moen's Customer Service at 1-800-289-6636 (or in Canada: 1-800-465-6130), visit www.moen.com or write Moen at 25300 Al Moen Drive, North Olmstead, OH 44070-8022 (or in Canada: 2816 Bristol Circle, Oakville, Ontario L6H5S7).

Five Year Limited Warranty

Moen products have been manufactured under the highest standards of quality and workmanship. Moen warrants to the original consumer purchaser and parts of this product to be free from defects in material and workmanship during normal use, for (5) years from date of purchase. A replacement for any defective part will be supplied free of charge for installation by you. Defects or damage caused by the use of other than genuine Moen parts are not covered by this warranty. This warranty shall be effective from the date of purchase as shown on the purchaser's receipt. Some states do not allow imitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty is valid for the original purchaser only and excludes product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company, or yourself. Moen will not be responsible for labor charges, and/or damage incurred in installation, repair or replacement, nor for incidental or consequential damages.

Some states, provinces, and nations do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state, province to province, and nation to nation.

Moen Incorporated will advise you of the procedure to follow in making warranty claims. Simply write to Moen explaining the defect and include proof of purchase and your name, address and telephone number. The address is: Moen Incorporated, 25300 Al Moen Drive, North Olmsted, OH 44070-8022, or call our toll-free consumer Helpline: 1-800-289-6636.

In Canada, write to Moen, 2816 Bristol Circle, Oakville, Ontario L6H5S7 or call: Toronto: 905-829-3400; Rest of Canada: 1-800-465-6130, and ask for Product Service.

Moen Incorporated
25300 Al Moen Drive
North Olmsted, Ohio 44070-8022

Moen Parts Service Kits One Year Limited Warranty

Moen products have been manufactured under the highest standards of quality and workmanship. Moen warrants to the original consumer purchaser all parts of this product to be free from defects in material and workmanship during normal use, for (1) year from date of purchase. A replacement for any defective part will be supplied free of charge for installation by you. Defects or damage caused by the use of other than genuine Moen parts are not covered by this warranty. This warranty shall be effective from the date of purchase as shown on the purchaser's receipt. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty is valid for the original purchaser only and excludes product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company, or yourself. Moen will not be responsible for labor charges, and/or damage incurred in installation, repair or replacement, nor for incidental or consequential damages.

Some states, provinces and nations do not allow the exclusion or limitation of incidental or consequential damages so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state, province to province, and nation to nation.

Moen Incorporated will advise you of the procedure to follow in making warranty claims. Simply write to Moen explaining the defect and include proof of purchase and your name, address and telephone number. The address is: Moen Incorporated, 25300 Al Moen Drive, North Olmsted, OH 44070-8022, or call our toll-free consumer Helpline: 1-800-289-6636.

In Canada, write to Moen, 2816 Bristol Circle, Oakville, Ontario L6H5S7 or call: Toronto: 905-829-3400; Rest of Canada: 1-800-465-6130, and ask for Product Service.

TOILETS

American Standard

CARE & MAINTENANCE

When cleaning your toilet, wash it with mild, soapy water, rinse thoroughly with clear water and dry with a soft cloth.

WARNING: Do not use in-tank cleaners. These products can seriously corrode fittings in the tank. This damage can cause leakage and property damage. American Standard shall not be responsible or liable for any damage caused by the use of in-tank cleaners.

WARRANTY

LIMITED WARRANTY FOR CADET® PRO, CADET®3, CONCEALED TRAPWAY CADET®3, STUDIO® DUAL FLUSH, H2OPTION® TOILETS

This toilet comes with a limited lifetime warranty on chinaware, a limited five-year warranty on all mechanical parts of the toilet, a limited one-year warranty on electric parts if included with product and a limited one year warranty on the toilet seat if included with product. If inspection of this AS America, Inc. ("American Standard®") plumbing product, inclusive of the chinaware and all mechanical parts, confirms thatit is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for the same or a similar model. This limited warranty applies only to the original purchaser and installation of the products. In the event of a limited warranty claim, proof of purchase will be required – save sales receipts.

For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions. This limited warranty does not apply to commercial installations. The warranty for commercial installations is five years on chinaware, five years on mechanical parts, and one year on the toilet seat if included with product. This warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty will be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

WARNING: This warranty DOES NOT COVER any damages caused by the use of in-tank cleaners. These products can seriously corrode the fittings in the tank. This damage can cause leakage and property damage. American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners.

American Standard's option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. American Standard is not responsible for any other incidental or consequential damages attributed to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

LIMITED WARRANTY FOR LXP®, BOULEVARD® DUAL FLUSH, CHAMPION® PRO, CHAMPION®4 TOILETS

This toilet comes with a limited lifetime warranty on chinaware, a limited 10-year warranty on all mechanical parts of the toilet, and a limited one-year warranty on the toilet seat if included with product. If inspection of this AS America, Inc. ("American Standard®") plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for the same or a similar model.

This limited warranty applies only to the original non-commercial purchaser and installation of the products. In the event of a limited warranty claim, proof of purchase will be required – save sales receipt.

For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions. This limited warranty does not apply to commercial installations. The warranty for commercial installations is ten years on chinaware and mechanical parts, and one year on the toilet seat if included with product.

This warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty will be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

WARNING: This warranty DOES NOT COVER any damages caused by the use of in-tank cleaners. These products can seriously corrode the fittings in the tank. This damage can cause leakage and property damage. American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners.

American Standard's option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. American Standard is not responsible for any other incidental or consequential damages attributed to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

WARRANTY

LIMITED WARRANTY FOR COLONY® TOILETS

This toilet comes with a limited lifetime warranty on chinaware, a limited two-year warranty on all mechanical parts of the toilet, and a limited one-year warranty on the toilet seat if included with product. If inspection of this AS America, Inc. ("American Standard®") plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for the same or a similar model.

This limited warranty applies only to the original purchaser and installation of the products. In the event of a limited warranty claim, proof of purchase will be required – save sales receipts. For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is two years on chinaware, two years on mechanical parts, and one year on the toilet seat if included with product.

This warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty will be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

WARNING: This warranty DOES NOT COVER any damages caused by the use of in-tank cleaners. These products can seriously corrode the fittings in the tank. This damage can cause leakage and property damage. American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners.

American Standard's option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. American Standard is not responsible for any other incidental or consequential damages attributed to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

WARRANTY

LIMITED WARRANTY FOR CHAMPION® PRO AND CHAMPION®4 TOILETS

This toilet comes with a limited lifetime warranty on chinaware, a limited 10-year warranty on all mechanical parts of the toilet, and a limited one-year warranty on the toilet seat if included with product. If inspection of this AS America, Inc. ("American Standard®") plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for the same or a similar model.

This limited warranty applies only to the original non-commercial purchaser and installation of the products. In the event of a limited warranty claim, proof of purchase will be required – save sales receipt.

For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is ten years on chinaware and mechanical parts, and one year on the toilet seat if included with product.

This warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty will be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

WARNING: This warranty DOES NOT COVER any damages caused by the use of in-tank cleaners. These products can seriously corrode the fittings in the tank. This damage can cause leakage and property damage. American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners.

American Standard's option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. American Standard is not responsible for any other incidental or consequential damages attributed to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

American Standard

WARRANTY

LIMITED WARRANTY FOR CADET® PRO AND CADET®3 MADE IN THE USA TOILETS

This toilet comes with a limited lifetime warranty on chinaware, a limited five-year warranty on all mechanical parts of the toilet, a limited one-year warranty on electric parts if included with product and a limited one year warranty on the toilet seat if included with product. If inspection of this AS America, Inc. ("American Standard®") plumbing product, inclusive of the chinaware and all mechanical parts, confirms thatit is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for the same or a similar model. This limited warranty applies only to the original purchaser and installation of the products. In the event of a limited warranty claim, proof of purchase will be required – save sales receipts.

For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions. This limited warranty does not apply to commercial installations. The warranty for commercial installations is five years on chinaware, five years on mechanical parts, and one year on the toilet seat if included with product. This warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty will be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

WARNING: This warranty DOES NOT COVER any damages caused by the use of in-tank cleaners. These products can seriously corrode the fittings in the tank. This damage can cause leakage and property damage. American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners. American Standard's option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. American Standard is not responsible for any other incidental or consequential damages attributed to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.) This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

WARRANTY CONTACT INFO

For service under these warranties, it is suggested that a claim be made through the contractor or dealer from or through whom the product was purchased, or that a service request (including a description of the product model and of the defect) be sent to the following address:

In the United States:

American Standard Brands™
One Centennial Avenue
Piscataway, New Jersey 08854
Attention: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902
www.americanstandard.com

KOHLER®

CARE & MAINTENANCE

Vitreous China Toilets & Bidets

- Soft abrasive cleaners may be used when necessary to clean KOHLER® vitreous china products. Strong abrasive cleaners will scratch and dull the surface.
- Most toilet bowl cleaners are safe to use on vitreous china. Follow label directions and use toilet bowl cleaners on the inside of the bowl only.
- Do not use in-tank toilet cleaners as they can damage the flush valve or other working parts.
- Wipe any splashes of cleaner solutions from plastic or plated surfaces immediately.

Success with cleaners and procedures is dependent upon such factors as the hardness and temperature of the water, using exact measurements of ingredients, changes in cleaning formulas and the condition of the product being cleaned. Since there are variations within these factors, Kohler cannot guarantee the effectiveness of the formulas mentioned.

Care Tip

Over time, hard water deposits may clog toilet rim holes and trapways. To clean, purchase a commercial cleaner that's recommended for the removal of hard water deposits. Follow all instructions on the package.

Products to Consider

- Clorox Disinfecting Bathroom Cleaner
- Comet Bathroom Cleaner
- Fantastik Antibacterial Heavy Duty
- Formula 409 Antibacterial All Purpose
- Green Works All-Purpose
- Lysol Bathroom Cleaner
- Soft Scrub Gel with Bleach
- Soft Scrub Lemon Cleanser
- Tilex Bathroom Cleaner

For rust removal:

- Super Iron Out Rust Stain Remover
- Bar Keepers Friend

CleanCoat™ Technology on KOHLER Toilets

RECOMMENDED CARE AND CLEANING

For toilet bowls with CleanCoat, cleaning regularly with a traditional toilet bowl cleaner and nonabrasive cleanser will both revitalize the surface and maintain the easy-to-clean properties for years to come.

The use of abrasive cleaners is not recommended for vitreous china toilet bowls treated with CleanCoat.

- Use a nonabrasive cleaner and soft toilet brush to clean inside the bowl regularly.
- Never use bleach, acids, alcohol or solvents as they may remove the CleanCoat protective layer. Use of harsh cleaning agents may void warranty obligations.
- Flush toilet after cleaning to wash away the excess cleaning products inside the bowl.

CLEANING PRODUCTS TO CONSIDER:

- The Works Toilet Bowl Cleaners
- Lysol Toilet Bowl Cleaners

NOTE: These are products to consider but are not required

KOHLER®

CARE & MAINTENANCE

Toilet Seats

- Avoid using aerosol products.
- Do not allow abrasive chemicals and cosmetics (such as fingernail polish and aftershave) to come in contact with the toilet seat, as they can damage the finish.
- Painted wood seats require special care and cleaning. Use only mild detergent (such as dish washing soap).

Success with cleaners and procedures is dependent upon such factors as the hardness and temperature of the water, using exact measurements of ingredients, changes in cleaning formulas and the condition of the product being cleaned. Since there are variations within these factors, Kohler cannot guarantee the effectiveness of the formulas mentioned.

Care Tip

Clean seat with a mixture of dishwashing liquid and water, or any of the products listed for toilet seats, using a soft sponge or cloth. Rinse clean, dry with a soft towel, and let the seat air-dry to ensure the hinge area dries completely. If you remove the toilet seat, consider the use of a large utility sink to assist in cleaning.

Products to Consider

- Clorox Disinfecting Bathroom Cleaner
- Comet Bathroom Cleaner
- Green Works All-Purpose
- Green Works Bathroom Cleaner
- Tilex Bathroom Cleaner
- Windex Original

WARRANTY

KOHLER® Toilets and Seats Limited Warranty

Kohler Co. warrants its toilets* manufactured after January 1, 2020**, to be free of defects in material and workmanship during normal residential use or commercial use, respectively, for the relevant time period noted in the table below. This warranty applies only to toilets purchased and installed in the North America, Central America, the Caribbean and South America, excluding Brazil ("Americas").

PRODUCT	WARRANTY PERIOD (Residential Installations)
Vitreous China material	Lifetime Limited
Mechanical Components Excluding Wellworth®, Highline®, Kingston™, Kelston®, and Wall Hung	Ten-Year Limited
Mechanical Components Wellworth®, Highline®, Kingston™, Kelston®, and Wall Hung	Five-Year Limited
Mechanical Components Touchless, Continuous Clean	One-Year Limited
Tankless Toilets, Seats	One-Year Limited

PRODUCT	WARRANTY PERIOD (Residential Installations)
Vitreous China material Excluding Wellworth®, Highline®, Kingston™, Kelston®, and Wall Hung	Ten-Year Limited
Vitreous China material Wellworth®, Highline®, Kingston™, Kelston®, and Wall Hung	Ten-Year Limited
Mechanical Components	Three-Year Limited
Mechanical Components Touchless, Continuous Clean	One-Year Limited
Tankless Toilets, Seats	One-Year Limited

KOHLER®

WARRANTY

Kohler Co. will, at its election, repair, replace, or make appropriate adjustment where Kohler Co.'s inspection discloses any such defects occurring in normal usage. Damage caused by accident, misuse, or abuse is not covered by this warranty. Improper care and cleaning will void the warranty***. Proof of purchase (original sales receipt) must be provided to Kohler Co. with all warranty claims. Kohler Co. is not responsible for removal, installation, labor charges, or other incidental or consequential costs. In no event shall the liability of Kohler Co. exceed the purchase price of the toilet.

If you believe that you have a warranty claim, contact Kohler Co., either through your Dealer, Plumbing Contractor, Home Center or Etailer, or by writing Kohler Co., Attn.: Customer Care Center, 444 Highland Drive, Kohler, WI 53044, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include your proof of purchase (original sales receipt).

For other information call 1-800-4-KOHLER (1-800-456-4537), visit www.us.kohler.com within the USA, www.ca.kohler.com within Canada, or www.la.kohler.com within Latin America. Kohler Co.'s sales organization in Mexico is Kohler Trading Mexico S. de R.L. de C.V., Autopista Monterrey-Cadereyta Km 19, Edificio 1, Interior B, Lomas del Sol, Cd. Benito Juárez, Nuevo León C.P. 67254 RFC KTM170118KW2.

IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. KOHLER CO. AND/OR SELLER DISCLAIM ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some jurisdictions do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from jurisdiction to jurisdiction.

This is Kohler Co.'s exclusive written warranty.

* This warranty excludes Intelligent Toilets and Cleansing Seats.

** Toilets manufactured prior to January 1, 2020 and not otherwise separately warranted, have a one-year limited warranty.

*** Unless used properly with a Continuous Clean unit, in-tank toilet cleaners will void the Warranty. See Care & Cleaning recommendations at kohler.com/clean.

TUBS

STERLING
A KOHLER COMPANY

CARE & MAINTENANCE

FIBERGLASS

STERLING® baths, showers and whirlpools are constructed from solid Vikrell® material for superior strength and durability. To keep your bath, shower or whirlpool in top shape, keep these tips in mind.

Product to Use

STERLING Vikrell® Cleaner

Cleaning Instructions

Hold the sprayer 6" - 12" from the surface and spray the area. Note: For vertical surfaces, start from the bottom and work upward. Wipe the surface with a soft, damp sponge or cloth. Never use an abrasive material such as a brush or scouring pad. For unfamiliar surfaces test in small, inconspicous area first.

How to Flush Your Whirlpool System

Flush your whirlpool system twice a month or more, depending upon usage.

1. Adjust the jets fully clockwise so there is no air induction.
2. Fill the bath with warm water to a level 2" above the highest jets, or leave water in the bath after using.
3. Add two teaspoons of a low-foaming, powder automatic dishwasher detergent and 20 ounces of household bleach (5% to 6% sodium hypochlorite) to the water.
4. Run the whirlpool for 5 to 10 minutes. Then shut off the whirlpool and drain the water.
5. If desired, rinse the bath surfaces with water.
6. Clean bath surfaces as needed with recommended cleaners.

Care Tips

Wipe out bath/whirlpool after each use with soft cloth or squeegee.
Avoid abrasive materials. Use a soft, dampened sponge or cloth. Never use an abrasive material such as a brush or scouring pad to clean surfaces.

Drain Treatment

BLOCKED DRAINS: Remove as much standing water as possible. Pour entire contents of the package into the clogged drain. Allow to work overnight, if possible. Flush with hot water.

SLOW DRAINS: Add 4 ounces of product for each inch of diameter of drain pipe. Add at lowest water-use period for best results. Continue daily until system flows freely, then add every other week as a preventative maintenance measure.

ACRYLIC BATHS & WHIRLPOOLS

STERLING acrylic baths and whirlpools are designed for superior style and functionality. To keep your bath or whirlpool in top shape, keep these tips in mind.

Product to Use

STERLING Vikrell® Cleaner

CARE & MAINTENANCE

ACRYLIC BATHS & WHIRLPOOLS

Cleaning Instructions

Hold the sprayer 6" – 12" from the surface, and spray the area. For vertical surfaces, start from the bottom and work upward. Wipe the surface with a soft, damp sponge or cloth. Never use an abrasive material such as a brush or scouring pad. For unfamiliar surfaces test in small, inconspicous area first.

How to Flush Your Whirlpool System

Flush your whirlpool system twice a month or more, depending upon usage.

1. Adjust the jets fully clockwise so there is no air induction.
2. Fill the bath with warm water to a level 2" above the highest jets, or leave water in the bath after using.
3. Add two teaspoons of a low-foaming, powder automatic dishwasher detergent and 20 ounces of household bleach (5% to 6% sodium hypochlorite) to the water.
4. Run the whirlpool for 5 to 10 minutes. Then shut off the whirlpool and drain the water.
5. If desired, rinse the bath surfaces with water.
6. Clean bath surfaces as needed with recommended cleaners.

Care Tips

- Wipe down bath/whirlpool after each use with soft cloth.
- Avoid abrasive materials. Use a soft, damp sponge or cloth. Never use an abrasive material such as a brush or scouring pad to clean surfaces.
- To restore dull or scratched units, apply white automotive polishing compound with a clean cloth. Rub scratches and dull areas vigorously. Wipe off residue. Follow with a coat of white automotive paste wax.

For Rust Removal

Super Iron Out Rust Stain Remover

Drain Treatment

BLOCKED DRAINS: Remove as much standing water as possible. Pour entire contents of the package into the clogged drain. Allow to work overnight, if possible. Flush with hot water.

SLOW DRAINS: Add 4 ounces of product for each inch of diameter of drain pipe. Add at lowest water-use period for best results. Continue daily until system flows freely, then add every other week as a preventative maintenance measure.

WARRANTY

STERLING® VIKRELL® OR ACRYLIC BATHS AND SHOWER BASES TEN-YEAR LIMITED WARRANTY

STERLING, a division of Kohler Co., warrants its Vikrell or acrylic baths and shower bases to be free of defects in material and workmanship for ten (10) years from the date of purchase when installed in residential (owner-occupied) buildings, or three (3) years from the date of purchase when installed in commercial (hotels, motels, rental property) buildings. This warranty applies only to STERLING products purchased and installed in North America, Central America, the Caribbean and South America excluding Brazil ("Americas").

When applicable, the pump/motor assembly is warranted to be free of manufacturing defects for one (1) year from the date of purchase.

STERLING
A KOHLER COMPANY

WARRANTY

Kohler Co. will, at its election, repair, replace, or make appropriate adjustment where Kohler Co. inspection discloses any such defects occurring in normal usage. Damage caused by accident, misuse, or abuse is not covered by this warranty. Improper care and cleaning will void the warranty.* Proof of purchase (original sales receipt) must be provided to Kohler Co. with all warranty claims. Kohler Co. is not responsible for removal, installation, labor charges, or other incidental or consequential costs. In no event shall the liability of Kohler Co. exceed the purchase price of the product.

If you believe that you have a warranty claim, contact Sterling, either through your Dealer, Plumbing Contractor, Home Center or E-tailer, or by calling or writing Sterling, Consumer Services, 444 Highland Drive, Kohler, WI 53044, USA, 1-800-783-7546. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish the date the product was purchased and from whom the product was purchased. Also include your proof of purchase (original sales receipt).

Kohler Co.'s sales organization in Mexico is Kohler Trading Mexico S. de R.L. de C.V., Autopista Monterrey-Cadereyta Km 19, Edificio 1, Interior B, Lomas del Sol, Cd. Benito Juárez, Nuevo León C.P. 67254 RFC KTM170118KW2.

KOHLER CO. AND/OR SELLER ARE PROVIDING THESE WARRANTIES IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. KOHLER CO. AND/OR SELLER DISCLAIM ALL LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some jurisdictions do not allow limitations of how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from jurisdiction to jurisdiction.

This is Kohler Co.'s exclusive written warranty.

* See Care and Cleaning recommendations at sterlingplumbing.com/care-and-cleaning.

SHOWERS

TILE

daltile®

CERAMIC TILE CARE INSTRUCTIONS

ROUTINE CARE

Glazed tile products should be cleaned routinely with an all-purpose, low VOC, household or commercial cleaner. The product chosen should also be grout joint cleaning compatible. The type of product may vary depending on the tile application and use. A multipurpose spray cleaner, which removes soap scum, hard water deposits and mildew designed for everyday use can be used on wall tile areas in residential baths and showers. A cotton mop, cloth, sponge, or non-metallic brush should be used to apply and agitate cleaner. Rinse the area with clean water and dry thoroughly. Routine cleaners should never contain harsh chemicals as these can damage tile. Acids can damage grout and the glazed surface of the tile. Ammonia can discolor grout. Regular dust mopping, sweeping, or vacuuming is recommended prior to cleaning with liquid products. Unglazed tile should be cleaned routinely with concentrated tile cleaners with a neutral pH for safe regular use. These cleaners are better suited for removing grease, oils, and normal spills from unglazed products. Again these products will vary depending on the application, amount of traffic and the use. The product chosen should also be compatible with the grout.

REMOVAL OF SEALERS, WAXES, FLOOR FINISHES

Glazed ceramic tile should not be sealed. It is recommended that grout be sealed.
If you need to remove a topical sealer or floor wax from a ceramic tile you should use a tile sealer and adhesive remover. Always test a small area first. Apply a liberal amount of undiluted sealer & adhesive remover to a manageable area. Allow it to set without drying until coating or residue softens. Reapply if necessary until sealer softens and can be removed. If necessary, agitate with white nylon scrub pad. Wipe up the residue with a cotton towel or sponge. Rinse thoroughly with clean water. Do not use ceramic sealer removers on natural stone products.

GROUT CARE

Grout is the material used to fill the spaces between the individual tiles. Grout comes in many colors. While color is important to the final finished look of the tile installation, it has little effect on the functionality of the grout. The purpose of grout is, simply, to fill the joint between the tiles and becomes a permanent, integral component of the finished installation. Grout darkens over time so we recommend that it be sealed regularly to preserve and protect it. Grout can be stained to normalize the color of older grout.

GROUT INSTALLATION

Immediately after tile has been installed and grouted, the new installation should be covered with brown paper to protect it from debris during the remaining construction process. The grout joints should be dampened daily with water using a clean sponge or mop during the first seven days. This procedure facilitates the grout cure and color lock. The paper will allow for two important things: (1) to protect the newly installed tile grout and (2) to allow moisture to escape from the grout as it cures, further protecting the look and utility of the floor. This is an important step in achieving color consistency. Never use plastic or non-absorbent materials to protect freshly installed tile.

These types of non-absorbent products will trap moisture, causing the grout to discolor during the curing period. The protective brown paper should remain until construction is complete and the floor is opened for intended (post-construction) use. Following a curing period of at least 24 hours, grout haze can be removed with plain water or a grout haze remover, which usually contains Sulfamic acid. Sulfamic acid can also be purchased in powder form and mixed with water to different strengths by qualified professionals. Similarly, epoxy grout haze can be removed with an epoxy haze remover. These removers are formulated to safely and quickly remove cured epoxy haze from new tile installations. Their unique formulation will soften most epoxy hazes for easy removal without damaging the grout or tile, usually in one application. Sulfamic acid or grout removers should never be used on natural stone products.

PENETRATING/IMPREGNATING SEALER

Most tile installations use cementitious grouts. This type of grout should be sealed after installation to prevent it from staining. The grout should be sealed with a penetrating/impregnating sealer (often called grout sealers), which does not contain silicone, as silicone can shorten the useful life of the sealer. Epoxy grouts, conversely, are chemically cured and acid resistant, and as a result, do not require a sealer. The application of a good quality penetrating/impregnating sealer into the grout joints of a cementitious grout will not change the natural color of the grout, but will prevent the penetration of moisture, simplify maintenance, and help prevent staining or discoloration. Only the grout needs to be sealed, it is not required for glazed tiles to be sealed. Grout can be sealed 72 hours after installation. There are different grades of penetrating impregnating sealers. Be sure you are aware of the life-span of your sealer. You may need to reapply the sealer on an annual basis depending on the sealer quality, traffic patterns, and maintenance routine. Some sealers have multiple year warranties.

GROUT MAINTENANCE

Neither sealing the grout nor using an epoxy grout will guarantee against surface buildup or discoloration of the grout. Grout needs to be cleaned on a periodic basis to remove any surface buildup. Routine grout cleaning can be done with a daily concentrated household or commercial cleaner depending on the application. When heavy-duty grout cleaning is required, you will need to use a professional strength tile and grout cleaner that is capable of removing grease, soap scum, body oil, mildew stains, algae, and synthetic or acrylic waxes from the grout joints. However, such a product should contain non-polluting chemicals and low VOC levels. This type of product can be purchased from most home centers, or through your local professional floor covering dealer.

GROUT COLOR RESTORATION

When grout has been stained to the point that it cannot be maintained or returned to its natural color, you can return the grout back to its original color or any other color through the use of a grout stain. Grout stains are epoxy-based products that are specifically designed to penetrate into the grout and seal the surface with a permanent color. Once the grout has been stained there is no need to seal it any further with a penetrating/impregnating sealer. Prior to staining, the grout joint should be cleaned thoroughly to remove any dirt, oils, grease, or sealers with a professional strength tile and grout cleaner.

P.S. SHOWERS

CORIAN SURFACE CARE INSTRUCTIONS

Corian® Solid Surface was created for a lifetime of easy care. As a solid, nonporous surface, Corian® Solid Surface can be maintained with minimum care to retain the original appearance. Just follow the simple guidelines listed here to keep your Corian® Solid Surface looking like new.

There are three types of Corian® Solid Surface finishes: matte/satin, semigloss and high-gloss. Typically, lighter colors have a matte finish, while darker colors have a semi-gloss or gloss finish. Some guidance may vary by finish type. Clean spills promptly, many materials only stain if left in contact with the surface for extended periods.

Warm soapy water, ammonia-based cleaners or commercially available solid surface cleaners will remove most dirt and residue from all types of finishes. Avoid window cleaners, however, as they can leave a waxy build-up that dulls the surface. Experience has shown that a film builds up on the surface if water is left to dry on the countertop. This film will dull the look of the surface making the finish appear blotchy and uneven. To prevent buildup of the film, it is very important to wipe the countertop completely dry after spills and cleaning. Some Corian® colors may require more frequent cleaning to maintain a uniform finish. Darker colors tend to require more attention than lighter colors. Over time, even with proper care, your countertop will acquire a patina, changing the appearance of the finish.

Most dirt & residue:

Use soapy water, ammonia based cleaner (not window cleaner), rinse & wipe completely dry. Commercially available solid surface cleaners, such as Clean EnCounters, will also work well.

Preventing Hard Water Marks:

Rinse and wipe completely dry after cleaning; clean up spills before they dry.

Removing Hard Water Marks:

Use cleaner formulated for removing hard water marks, such as CLR or Lime Away

Disinfecting:

Occasionally wipe surface with diluted household bleach - 1:100 (5 TBSP of bleach to 1 gallon of water, as recommended by the Centers of Disease Control and Prevention for disinfection of surfaces).

Avoid getting the bleach solution in your eyes or on bare skin. Always follow the bleach manufacturer's safety instructions when working with bleach.

To enhance the gloss level on semi-gloss & high-gloss finishes, use a countertop polish such as Countertop Magic or Hope's Perfect Countertop.

PREVENTING OTHER DAMAGE

In most cases, Corian Solid Surface can be repaired if damaged. Be sure to follow these guidelines to help you prevent permanent damage:

- Avoid getting strong chemicals, such as paint removers and oven cleaners, on your Corian Solid Surface countertop. If a spill does occure, promptly flush the surface with water to fully rinse off the chemical.

CORIAN SURFACE CARE INSTRUCTIONS

Corian Solid Surface is unaffected by common household and commercial cleaners such as:

- Powdered abrasive cleaners with bleach are suitable for matte finishes, use on semi-gloss and gloss finishes may dull the finish.
- Ammonia
- Strong Detergents
- Oxalic acid solutions
- Dilute hydrochloric solutions
- Dilute trisodium phosphate solutions

Acid drain cleaners may cause surface damage and should not be used on Corian Solid Surface.

Unlike other surface materials stains or marks caused by cigarettes, alcohol, food, lipstick, hair dye, shoe polish, iodine, marking pens, etc. can be removed by the instructions in this in bulletin. This type of maintenance will not harm the Corian surface, and will restore it to "like new" condition.

Corian Solid Surface can usually be restored with no permanent damage. Tough to remove stains, fine scratches, and small cuts can be removed using standard repair techniques.

PROFESSIONAL REPAIR

You can repair minor damage and restore the finish up to matte finishes for Corian surfaces. For Corian Solid Surfaces with Resilience Technology minor repairs can be done up to a semi-gloss finish. Hand finishing of higher gloss finishes requires proper tools and techniques to get a uniform finish.

The impact resistance of Corian Solid Surface allows it to withstand harsh use without chipping, breaking or cracking. However, if damage due to extreme abuse, satisfactory repairs can be made. For more severe damage and refinishing higher gloss surfaces professional repair is recommended.

Contact Corian Design (800.426.7426), or your supplier for information on how to have your Corian surface professionally repaired and restore to their original finish. If you believe your facility may have the proper equipment for professional repairs, Corian Design or your local distributor for additional information.

GUARANTEED QUALITY

With proper care, your Corian surface can stay looking like new. Your Corian Solid Surface carries a 10-year, Limited Residential or Commercial Warranty.

MAKING YOUR OWN REPAIRS

The general approach is to start with nonabrasive cleaners to remove stains. To remove stains and scratches with abrasive methods it is best to start with less aggressive methods until the state of the scratch is removed. The surface then must be restore to its original finish.

Some of the guidance for renewing Corian Solid Surface with Resilience Technology is different as noted below.

G.1. Corian Solid Surface

The following techiniques are suitable for matte finishes. They will remove stains and scratches from all finishes, however it is difficult to uniformly restore semi-gloss and gloss finishes without professional tools and techniques.

Removing Blotchy Appearance or Fine Scratches

You may notice that the surface of your countertop begins to look blotchy. Typically, this is caused by leaving hard water to dry on the surface which will leave a film of minerals.

- As a first step, wash with hot soapy water and dry completely. This will remove any dirt and may remove some hard water deposits.

- For a blotchy appearance from hard water deposits, first use a cleaner formulated for removing hard water marks, such as CLR or Lime-A-Way.
- If the surface is in clean or you are removing fine scratches, pour some mild abrasive liquid cleanser, such as Soft Scrub, on a damp sponge or cloth and rub over area using small circular motions, from the front to the back, then side to side, overlapping the circles until the entire area has been cleaned.
- Rinse the top thoroughly with clean water and wipe surface completely dry.
- Check to see if blotchiness or fine scratches are gone. If not, repeat procedure applying more pressure on the sponge or cloth.
- Continue over all affected areas until film or fine scratches are removed.

Note: While this procedure may remove or minimize the look of very fine scratches, other deeper scratches may remain. They may be removed by following the procedure below or you may wish to hire a professional refinished to refinish your countertop. Contact the Authorized Corian retailer from whom you purchased your Corian Solid Surface product to inquire about getting a quote for refinishing.

Removing Minor Cuts and Scratches

Because the beauty of Corian Solid Surface goes all the way through, they are renewable You can remove minor cuts and scratches yourself by following these instructions. Deeper scratches may also be removed, but repair is best done by professionals.

First, wash the area with hot soapy water and dry where the scratch is located, to remove any film on the surface.

To restore a matte finish

- Use P240 grit sandpaper or 60u paper to remove scratch. Wash to remove residue, then follow by buffing with a Scotch-Brite pad 7447 A VFN (maroon) pad in a circular motion.

To restore a semi-gloss finish

It is difficult to create a uniform semi-gloss finish by hand. The following may be suitable for small sections of horizontal surfaces. Use either P grade or micron paper for the entire sequence. Do not mix types as the grid sizes are not equivalent. For larger areas, particularly where reflected light which show nonuniformity of the surface, professional finishing is recommended.

- Light colors: Use P240 grit sandpaper or 60u paper to remove scratch. Wash and follow by P400 grit or 30u paper. Wash to remove residue, then follow by buffing with a Scotch-Brite 7448 S ULF (gray) pad in a circular motion.
- Dark Colors: Use P240 grit sandpaper or 80u paper to remove scratch. Wash and follow by P600 grit or 30u paper. Wash to remove residue, then follow by buffing with a Sctoch-Brite 7448 S ULF (gray) pad in a circular motion.

A high gloss finish is best restored by a professional. Contact your supplier or Corian Design.

G.2. Corian Solid Surface with Resilience Technology

This guidance is suitable for Corian Solid Surface with Resilience Technology surfaces with a matte or semi-gloss finish. High gloss finishes will require professional tools to the high gloss finish after stain or scratch removal.

Stain

1. Renew the surface using a Scotch-Brit pad [7447 A VFN (gray) for a semi-gloss finish] and water.

CORIAN SURFACE CARE INSTRUCTIONS

2. Wet the sample, pad and wash using a circular motion for 30 seconds. Do not apply excessive pressure.
3. Dry sample and observe to see if stain has been removed. Repeat steps 2 and 3 until stain has been removed.

Scratch

4. Renew the surface using a Scotch-Brite pad [7447 A VFN (maroon) for a matte surface or 7448 S ULF (gray) for a semi-gloss finish] and water.
5. Wet the sample, pad and was using a circular motion for 1 minute.
6. Dry the sample and observe if there is still visible damage. Repeat step 2 and 3 until scratch has been removed.

WARRANTY

Corian® surfaces also come with the protection of a 10-year transferable residential limited warranty.

General Residential Warranty Guidelines

The following limited warranty applies to you, the owner of a permanent installation of Corian®, when installed by a DuPont authorized fabricator/installer and purchased after November 1, 2004 in the United States and Canada. DuPont, at its option, will repair or replace, Corian® product if it fails due to any manufacturing defect (as determined by an authorized warranty service agent) during the first 10 years after initial installation, except for damage caused by physical, chemical or other abuse, damage from excessive heat, use in certain applications, or acts of nature.

"Physical, chemical or other abuse" includes any use of the installation that is unreasonable considering the normal and expected uses of such installations in a residence, and includes, but is not limited to, damage from vandalism, use of improper cleaning solutions, leaving substances, such as bleach or drain cleaner on the product without prompt cleaning, the dropping of heavy objects on the surface, or product which has not been maintained in accordance with the DuPont Care and Use Guide, which is available on this website.

"Acts of nature" include, but are not limited to, exposure to the outdoors, weather effects and fire.

This warranty does not cover products made by other suppliers or manufacturers, nor does it cover installations of Corian® which are not performed by DuPont authorized fabricators/installers. The warranty covers seam performance but not appearance. Silicone seams do not constitute part of the Corian® installation and accordingly are not covered by this warranty. Furthermore, this warranty does not cover any damage to Corian® caused by or arising out of improperly installed, used or maintained appliances which are either built into Corian® or placed or stored on Corian®.

Subject to the conditions below, this warranty is transferable to the next purchaser of your home providing the new owner writes to DuPont to register the installation under the new owner's name. If after, or during installation, you decide that you do not like the color you selected, replacement is not covered by this warranty.

This warranty is for countertops, vertical applications, backsplashes, DuPont manufactured sinks and vanities, and does not include uses of Corian® in applications such as, but not limited to, saunas, shower pans, steam rooms or outdoor uses in, including by way of example only, RVs, grill tops, outside counters and boats. In-carton products purchased in retail outlets are not covered by this installed warranty and should be returned to the retailer from whom you purchased such product.

WARRANTY

Repair or Replace

DuPont will repair any area of the installation that has a manufacturing defect. If a repair is not possible, DuPont will replace the defective area of the installation. DuPont will pay for the cost of the product, labor involved in the removal and replacement of the original installation of product only and for plumbing and electrical disconnect and reconnect charges to the extent determined necessary by DuPont or its warranty service agent. You will be responsible for any other costs associated with or arising out of the repair or replacement. Whether DuPont performs repair or replacement of your installation, we will seek to obtain the best possible result, but exact color match cannot be guaranteed. Should we elect to replace your Corian® installation, your warranty will continue from the original date of installation and not from the date of repair or replacement.

Specific Rights

DuPont's obligation to you is limited solely to repair or replacement of the Corian® product purchased, including necessary reasonable labor charges as noted above. No implied or expressed warranty of merchantability or fitness for a particular purpose is granted by this warranty except as expressly stated herein. Except as provided herein, DuPont shall not be liable in either tort or contract for any loss or direct, consequential or incidental damages arising out of the use or inability to use Corian®. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. You shall reasonably cooperate with DuPont or its representatives in their efforts to perform their obligations under these warranties.

To qualify for repair or replacement, the owner must provide the original sales receipt or other documentation acceptable to DuPont which demonstrates proof of purchase of the Corian® installation, clearly showing both the date of purchase and that the installation was performed by a DuPont authorized Corian® fabricator/ installer.

The foregoing is the only warranty made by DuPont for Corian® solid surface. No representative, dealer or any other person is authorized to make or makes any warranty, representation or promise on behalf of DuPont with respect to such products. No terms or conditions other than those stated herein or provided by law, and no agreement or understanding, oral or written, in any way purporting to modify this warranty shall be binding upon DuPont unless made in writing and signed by an authorized employee of DuPont.

This warranty gives the purchaser specific legal rights; other rights may also be available which may vary from state to state or, in Canada, from province to province.

This Residential 10-year Limited Warranty coverage for DuPont™ Corian® is your ultimate assurance of lasting quality. For more information about this warranty, please contact DuPont™ Corian® directly by writing or calling:

*This warranty policy effective November 1, 2004.

DuPont Surfaces
Building 721,
Maple Run PO Box 80721
Wilmington , DE 19880.
Phone: 1-800-426-7426

CARE & MAINTENANCE

FINISHES

There are four types of finishes that can be supplied on your Wilsonart® Solid Surface by your fabricator/installer. The following simple definitions should assist with key items to consider when choosing a finish and necessary maintenance.

Matte – Recommended standard finish especially in high traffic areas with low or no sheen and normally requires the least maintenance.

Satin – Slightly higher sheen that may require more attention, depending on traffic and use.

Semi-Gloss – Higher sheen with some reflection requires special consumer instructions, not suggested for a high traffic or high use areas, may require a certified fabricator to maintain, service charge may apply.

Gloss – Recommended for vertical surface only, requires certified fabricator to maintain finish, service charge may apply.

Darker patterns may need more frequent attention to maintain a uniform finish.

Over time with use and general cleaning the surface finish will appear to change. We recommend periodically cleaning the entire surface, following the guidelines for removing stubborn residue, to restore or maintain the original finish.

GENERAL CLEANING

For day to day cleaning, warm soapy water or non-abrasive household cleaners such as glass cleaner, Fantastik®, Formula 409® or commercially available solid surface cleaners will remove most residues. Then rinse and towel dry the surface to prevent spotting, especially in areas with hard water. For a final touch, you may apply Protect All Shine Plus™ to your surface for a clean, dry professional appearance.

For stubborn residue that will not come out with day to day cleaning methods, a slightly stronger cleaner is required. The following suggestions will assist you to remove stubborn residue and refurbish the finish.

Removing Stubborn Residue

Matte Finishes: Apply an abrasive cleaner like Bon-Ami®, Comet® or Ajax®, and with a damp sponge, buff in a circular motion. Then rinse and towel dry.

Satin Finishes: Apply a mild abrasive cleaner, such as Soft Scrub®, and with a damp sponge, rub in a circular motion. Then rinse and towel dry. If additional blending is necessary, lightly buff with a gray (7448) Scotch-Brite™ pad then rinse and towel dry.

Semi-Gloss Finishes: Apply soapy water, and with a white Scotch-Brite™ pad, rub in a circular motion. Then rinse and towel dry.

Gloss Finishes: This finish is limited to mild detergents or nonabrasive cleaners with a soft cloth.

Removing Minor Cuts & Scratches

Wilsonart® Solid Surface is completely renewable since the color goes all the way through. The following guideline will assist with removing minor cuts and scratches.

Apply an abrasive cleaner like Bon-Ami®, Comet® or Ajax®, and with a damp green ScotchBrite™ pad, rub in a circular motion. Rinse and begin blending in a circular motion in progressive steps until achieving uniform finish.

Matte Finishes (blending): With a damp sponge and the same abrasive cleaner, buff in a circular motion. Rinse and towel dry.

Satin Finishes (blending): Apply a mild abrasive cleaner such as Soft Scrub®, and with a damp sponge, buff in a circular motion. Then rinse and towel dry. If additional blending is necessary, lightly buff with a gray (7448) Scotch-Brite™ pad then rinse and towel dry.

Semi-Gloss Finishes (blending): Apply a mild abrasive cleaner such as Soft Scrub®, and with a damp sponge, buff in a circular motion. Rinse and lightly buff with a gray (7448) Scotch-Brite™ pad. Rinse again then follow with a white Scotch-Brite™, lightly buffing in a circular motion. Rinse and towel dry.

Gloss Finish: Specialized tooling is normally required to achieve and maintain a gloss finish. Please contact your fabricator for assistance. Service charge may apply.

Should there be a variation with the surface finish, proceed with the blending step over the entire surface. For a final touch, you may apply All Shine Plus™ to your surface for a clean, dry professional appearance.

Simple Precautions

Although Wilsonart Solid Surface can be renewed or repaired if necessary by a professional fabricator, it's best to try and avoid serious damage by following these few simple guidelines.

Preventing Heat Damage

Although Wilsonart Solid Surface is heat resistant, common sense should be applied concerning exposure to direct heat. As with all types of countertops use solid trivets with rubber tip feet or flame resistant heat mats when placing hot objects, heat producing appliances such as electric skillets, crock pots, etc. on the countertop.

Protecting the Surface

Avoid exposing the surface to harsh chemicals such as paint removers/thinners, acetone-based cleaners, stove/drain cleaners, etc. If these come in contact with the surface, quickly wash off with water, using the appropriate safety measures to avoid injury.

Do not cut directly on the surface of your countertop, always use a cutting board. While minor cuts and scratches can be repaired by the consumer, deeper cuts may require service of a professional at an added expense.

Do not stand or sit on the countertop.

Wilsonart®

SOLID SURFACE TRANSFERABLE RESIDENTIAL LIMITED WARRANTY

WHAT IS COVERED:

Wilsonart® Solid Surface Sheets

Wilsonart LLC ("Wilsonart") warrants that the Wilsonart® Solid Surface Sheet Product, under normal use and service, will be free from defects in material for a period of 15 years from the date of purchase by the original consumer purchaser or transferee ("Warranty Period"). This warranty applies only to the Wilsonart Solid Surface sheet product which has been fabricated and permanently installed by a Certified Wilsonart® Fabricator after April 8, 2019, in an interior application in the U.S. or Canada and remains at that location. Warranty coverage is expressly conditioned upon submission of proof of purchase as of a date after April 8, 2019 and proof of residence ownership of the property has transferred after installation of product.

WHAT IS EXCLUDED:

This warranty shall not apply to damage arising from any of the following:

1. Accidents, abuse or misuse;
2. Fabrication, installation, alterations or repairs, which are performed by a non-Certified Wilsonart Fabricator.
3. Exposure to extreme temperature changes;
4. Exposure to harsh or corrosive chemicals and cleaners;
5. Excessive weight placed on countertop;
6. Structural support or movement;

7. Improperly installed, used and/or maintained appliances;
8. Acts of nature;
9. Failure to use or maintain the product in accordance with Wilsonart's published Care and Maintenance Guidelines (see www.wilsonartsolidsurface.com or information supplied to Wilsonart's distributors and retailers).

WHAT WILSONART WILL DO IF YOUR CLAIM IS COVERED BY THIS WARRANTY

At no cost to the original consumer purchaser or transferee, Wilsonart will provide, at its option, repair or replacement of the warranted product. Neither transfer of residence ownership nor repair or replacement under this warranty shall extend the Warranty Period. Any repair or replacement under the warranty is limited to repair or replacement with Wilsonart colors and styles of products available at the time of repair or replacement. If the original color or style is no longer available, Wilsonart has the right to substitute another Wilsonart color or style of equal or greater value than the original product. Exact color matches may not be possible.

WHAT YOU NEED TO DO

To make a claim under this warranty, you must contact the Wilsonart Warranty Center at the address listed below before the end of the Warranty Period. You must provide dated proof of purchase (and proof of residence ownership if you are not the original consumer purchaser) and provide access for inspection for warranty determination. Wilsonart, a Wilsonart Distributor or a Certified Wilsonart Fabricator will investigate, and Wilsonart will provide you a determination on your claim. For further assistance or questions, contact:

Wilsonart Solid Surface Warranty Center
P.O. Box 6110
Temple, Texas 76504
Toll Free 877-537-0533
Email solidsurfacing@wilsonart.com

THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF THE PURCHASER OR OTHER PARTY SEEKING TO ENFORCE THE WARRANTY AND THE EXCLUSIVE LIABILITY OF WILSONART. THE ABOVE WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES WHETHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE PERIOD OF THE WRITTEN WARRANTY SET FORTH HEREIN.

WILSONART SHALL NOT, UNDER ANY CIRCUMSTANCES OR UNDER ANY LEGAL THEORY, BE LIABLE TO THE PURCHASER OR ANY OTHER PERSON FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION DAMAGES TO, OR LOSS OF USE OF, PROPERTY, DAMAGES FOR LOSS OF PROFITS OR REVENUES OR ANY OTHER DAMAGES ARISING FROM THE ORIGINAL END USER'S PURCHASE. WILSONART'S LIABILITY WILL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. No agent, dealer, employee or representative of Wilsonart nor any installer, fabricator or other person is authorized to modify the warranty in any respect. The invalidity of all or a part of any of the provisions of the Limited Warranty shall not affect or invalidate any other provision of the Limited Warranty.

MERIDIAN SOLID SURFACE® SHOWER PRODUCTS

CARE AND CLEANING INSTRUCTIONS

Your Meridian Solid Surface® shower product is made from a non-porous blend of resin and natural mineral fillers. It is solid from front to back and from top to bottom, with no surface coating or overlay finish to disrupt. You can protect the beauty of your Meridian Solid Surface® shower product and ensure a long life of trouble-free service by observing the following guidelines.

GENERAL CARE AND CLEANING

1. Meridian Solid Surface® is easy to clean using warm water and any normal household detergent, followed with a clear water rinse. Mildly abrasive cleaners may be used with caution on mattefinished Meridian Solid Surface® products, but should be tested in an inconspicuous area before use to ensure that the finish is not damaged by the abrasive.
2. Normal household stains and minor abrasions may be easily corrected in any matte-finished Meridian Solid Surface® shower product by using a white, green, or maroon Scotchbrite® Scouring Pad by 3M Corp.
3. Deep scratches or gouges in your matte-finished Meridian Solid Surface® shower product may be sanded with standard 220 & 320-grit sandpaper. Depending on the severity of the damage and the finish of your product, we suggest that you begin with the least coarse grit first and work your way up to the finest grit sandpaper. You may then use a Scotchbrite® Scouring Pad to return the product to its original luster.

   PLEASE NOTE

   The pebble-textured finish that is provided on the surface of most Meridian Solid Surface® shower bases cannot be sanded as outlined above. Sanding the surface of a Meridian Solid Surface® shower base will remove the non-slip pebble texture, resulting in a smooth, matte finish in the sanded area.
4. DO NOT apply sealers, waxes, penetrants, or other topical treatments to your Meridian Solid Surface® shower product(s) under any circumstances.

Note: Tower recommends the use of synthetic, non-oil-based plumbers putty, such as Hercules "Sta-Put" brand or any plumbers putty noted as "stain-less", with all Meridian Solid Surface® products.

WARRANTY

15-YEAR COMMERCIAL LIMITED WARRANTY

Meridian Solid Surface® Shower Components

Tower Industries warrants to the original end-use purchaser that Tower Industries will, at Tower's option, repair or replace any Meridian Solid Surface® shower base, shower wall panel, or other shower component without charge if such product develops visible defects or otherwise fails due to Tower manufacturing defects within fifteen (15) years after the date of initial installation. The Meridian Solid Surface® shower product must be installed in a commercial setting, and be used and maintained in accordance with instructions provided by Tower Industries, Inc.

THIS WARRANTY DOES NOT COVER:

1. Minor conditions such as stains, scratches, chips, water spots and burns. Due to the unique properties of Meridian Solid Surface®, such conditions may be corrected by scouring with an abrasive cleaner or by other techniques specified in care and cleaning instructions provided by and available through Tower Industries, Inc.
2. Failure of joints or seams or of any adhesive, caulk or other accessory.
3. Failure to comply with Tower Industries' Fabrication and/or Installation Instructions
4. Failure to comply with Tower Industries' Care and Maintenance Instructions.
5. Use of Meridian products with water temperatures exceeding 130°F.

WARRANTY

15-YEAR COMMERCIAL LIMITED WARRANTY

Meridian Solid Surface® Shower Components

6. Failure of product due to excessive heat
7. Use for purposes other than normal interior use in the United States or Canada.
8. Any products moved from their original place of installation.

TOWER'S OBLIGATION UNDER THIS WARRANTY IS LIMITED TO THE REMEDIES SPECIFIED IN THE FIRST PARAGRAPH OF THIS WARRANTY. NO IMPLIED OR EXPRESS WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR ANY OTHER WARRANTY EXCEPT THOSE SPECIFICALLY STATED IN THIS WARRANTY OR REQUIRED BY LAW IS GRANTED. EXCEPT FOR THE REMEDIES DESCRIBED IN THIS WARRANTY, TOWER HAS NO LIABILITY FOR ANY LOSS OR ANY DAMAGES, ARISING OUT OF THE USE OR INABILITY TO USE MERIDIAN PRODUCTS.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH WILL VARY FROM STATE TO STATE OR IN CANADA, FROM PROVINCE TO PROVINCE. FEDERAL LAW DOES NOT PERMIT THE DISCLAIMER OR MODIFICATION OF IMPLIED WARRANTIES ARISING UNDER APPLICABLE STATE LAW FOR CONSUMER PRODUCTS. HOWEVER, ANY OF SUCH IMPLIED WARRANTIES SHALL EXPIRE AT THE EARLIER OF THE EXPIRATION OF THE STATED WARRANTY OR THE EXPIRATION OF THE PERIOD FOR THE IMPLIED WARRANTY REQUIRED UNDER STATE LAW. SOME STATES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION AND EXCLUSIONS MAY NOT APPLY TO YOU.

SHOWER DOORS

BASCO SHOWER ENCLOSURES

CARE & MAINTENANCE

Glass Shower Door Care & Cleaning

To ensure a long lasting finish, wipe down your shower enclosure with a towel after each use. Never use a scouring agent to clean the hardware or the glass. For maximum protection, Basco doors should be treated with AquaGlideXP at the factory before you receive it. Units damaged by improper cleaning are not covered under Basco's limited lifetime warranty. With minimum maintenance and proper cleaning, your bath enclosure will provide you with years of beautiful service.

Two primary materials are used to manufacture your new bath enclosure: tempered glass and anodized aluminum. For occasional, more concentrated cleaning efforts, we find that Lysol Bathroom Cleaner and HiSheen (available at Home Idea Center) works extremely well. Be sure that any over spray falling on the aluminum frame is rinsed thoroughly and dried.

Maintenance Tips For Factory-Applied AquaGlideXP:

In order to maintain your ten year warranty, please follow these care instructions:

- Once or twice a week, wipe down your shower door to remove body oils, soaps and shampoos from the surfaces.
- Once a week, when the glass/shower door is DRY, evenly spray a mist of Maintain Spray directly onto the entire surface. Using a clean, dry, micro fiber cloth, wipe in a circular motion and buff to a shine.
- Do not use paper towels or any abrasive tool to clean the surface.

CARE & MAINTENANCE

- The sealed surface is warranted with regular maintenance and without the use of any harsh chemicals or detergents.

Maintain Spray Cleaner

We recommend Maintain Spray Cleaner to prolong the performance of AquaGlideXP indefinitely. Maintain Spray Cleaner:

- Safe & environmentally friendly waterbased cleaner
- Dissolves and lifts oily grime & dirt for a quick wash without water
- Refreshes the protective coating, building on the original application

Caring for Non-Treated Glass

- After each use, rinse with water and wipe down your enclosure with a soft cloth/towel or squeegee to maintain that like new look.
- The glass should be regularly cleaned using a damp microfiber cloth and a mild detergent or cleaner to remove any soap scum and grime from the glass.
- We recommend Lysol Bathroom Cleaner as safe for shower doors, but please test any commercial cleaning solutions on an inconspicuous area before applying to the entire enclosure. Be sure to rinse all surfaces completely and wipe dry.
- Never use any abrasive material or harsh chemicals to clean surfaces and do not allow cleaners to soak on surfaces.

WARRANTY

All Basco enclosures are backed by a Limited Lifetime Warranty. For Basco units treated with AquaGlideXP at the factory, this glass protection system carries a ten-year warranty. Make sure to register your new enclosure to activate the warranty coverage by clicking on the button below.

BASCO LIFETIME LIMITED WARRANTY

Basco Manufacturing Company, an Ohio Corporation ("Basco"), warrants to the original user that the fabricated shower enclosure system (the "product") sold by Basco shall be free from defects in material and workmanship for the (Life of the Product) from the date of the original sale of the product by Basco (the "limited warranty period"), subject to the following exclusions and conditions:

- This limited warranty applies only to materials and workmanship supplied by Basco.
- This limited warranty does not cover glass provided by others or outside fabrication, such as on Knock Down Units (KD) or Lineals.
- This limited warranty excludes all wear items.
- This limited warranty does not include AquaGlideXP. Factory applied AquaGlideXP is covered for 10 years, AquaGlideXP home application kits are not included in the Basco warranty.
- This limited warranty does not cover defects in material or workmanship caused by improper installation of the product; use of improper cleaning products or materials; or caused by accidents, owner or installer negligence, alterations, abuse or misuse.
- This limited warranty is limited to the repair and replacement of the defective product originally sold by Basco, or, at Basco's sole discretion, the payment to the original user of the original purchase price for the product paid to Basco.
- Basco is not responsible for the removal or reinstallation of a product requiring warranty service or the cost thereof.
- Shipping cost to replace product or parts covered by this warranty are the responsibility of the original user.
- This warranty is extended to residential applications only.
- Basco residential installation labor is warranted for one year from completion of install.

WARRANTY

- The warranty for commercial installations including products, AquaGlide XP and labor if provided by Basco is limited to one year.
- Heavy Glass Hardware, not purchased as part of a complete Roda door, is limited to one year from date purchase.
- Missing or concealed damage must be reported no later than 45 days from the date of invoice in order to be replaced at no charge.

In order to make a warranty claim, the original user shall notify the Basco Customer Service Representative at 513-573-1900, or the original user may send written notice to Basco at 7201 Snider Road, Mason, Ohio 45040, Attention: Customer Service Department. The notification shall specify the date the product was originally sold by Basco, the registration code, and the nature of the defect in material and/or workmanship and proof of purchase. Based on such notification, Basco may request additional information from the original user to verify the warranty claim.

This limited warranty shall be the exclusive remedy against Basco relating to the products. THIS LIMITED WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF BASCO. Basco neither assumes nor authorizes any other person to expand this limited warranty or to assume for Basco any other liability in connection with the products sold by Basco. IN NO EVENT SHALL BASCO BE LIABLE FOR SPECIAL, DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS OR DAMAGE TO OTHER PROPERTY.

Laws and regulations governing the installation, design and use of bath enclosures in building applications vary widely. Basco does not have any control over the selection of product configuration, actual installation, operating hardware or glazing material, and Basco assumes no responsibility thereof. Basco dealers agree to furnish a copy of this limited warranty to all customers who purchase the product from the dealer. The obligation of Basco to provide coverage under this limited warranty is expressly subject to the condition that the original user activates the warranty within 30 days of purchase by registering on-line or calling 1-800-45-BASCO.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion of incidental damages may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

One Year Workmanship Warranty

This is to certify that the products installed by Basco Installation Services are warranted for a period of one year against defects in workmanship, subject to the following conditions:

Basco Installation Services agrees to its opinion remedy the defective workmanship without charge within one year from the date of the initial installation, within a reasonable time after notice.

The warranty covers defects in workmanship but does not include defects or damages attributed to normal wear or defects caused by: accidents, misuse of product, improper cleaning agents, mildew fungus, or any other causes beyond the Company's control.

WARRANTY

Basco Installation Services shall not be liable for injury to persons or damage to building or contents, or for incidental, special or consequential damages for breach of any written or implied warranty on defects in workmanship. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply. This warranty gives you specific legal rights, and you may also have other rights which vary state to state. THERE WILL BE A CHARGE IF A SERVICE CALL IS MADE AND WE FIND THAT THE REPORTED DAMAGE WAS CAUSED BY REASONS OTHER THAN FAULTY WORKMANSHIP.